

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

May 18, 2023

[REDACTED]
ELWYN OF PENNSYLVANIA AND DELAWARE
HARTMAN HOUSE, 111 ELWYN ROAD
ELWYN, PA, 19063

RE: ELWYN - WHITEHOUSE
111 ELWYN ROAD
ELWYN, PA, 19603
LICENSE/COC#: 12298

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 04/04/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *ELWYN WHITEHOUSE* License #: *12298* License Expiration: *01/15/2024*
 Address: *111 ELWYN ROAD, ELWYN, PA 19603*
 County: *DELAWARE* Region: *SOUTHEAST*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *ELWYN OF PENNSYLVANIA AND DELAWARE*
 Address: *HARTMAN HOUSE, 111 ELWYN ROAD, ELWYN, PA, 19063*
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: *C 3 SP* Date: *06/18/1998* Issued By: *Department of Labor & Industry*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *5* Waking Staff: *4*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #: [REDACTED]
 Reason: *Incident* Exit Conference Date: *04/04/2023*

Inspection Dates and Department Representative

04/04/2023 On Site [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: *5* Residents Served: *5*

Secured Dementia Care Unit
 In Home: *No* Area: [REDACTED] Capacity: [REDACTED] Residents Served: [REDACTED]

Hospice
 Current Residents: *0*

Number of Residents Who:
 Receive Supplemental Security Income: *5* Are 60 Years of Age or Older: *3*
 Diagnosed with Mental Illness: *5* Diagnosed with Intellectual Disability: *0*
 Have Mobility Need: *0* Have Physical Disability: *0*

Inspections / Reviews

04/04/2023 - Partial
 Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *04/27/2023*

04/25/2023 - POC Submission
 Submitted By: [REDACTED] Date Submitted: *05/10/2023*
 Reviewer: [REDACTED] Follow-Up Type: *Document Submission* Follow-Up Date: *04/30/2023*

Inspections / Reviews *(continued)*

05/18/2023 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 05/10/2023

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On [redacted]-23 at [redacted]pm staff person A overheard staff person B speaking to resident #1 in a judgmental tone of voice. Resident #1 has a known behavior of placing [redacted] hands inside of [redacted] pants while in the common area. Staff person B said to resident #1 "Take your hands out of your pants, you're playing with yourself and it's just nasty."

Repeated Violation 12/1/2022

Plan of Correction

Accept ([redacted] - 04/25/2023)

- Staff Member B is currently on suspension pending investigation on [redacted]2023. Staff member B's employment terminated process paperwork started [redacted]/23 by administrator.
- The Director/Administrator/Supervisor will re-train all staff on resident rights, dialogue with dignity and Elwyn's abuse/neglect of individuals served policy on 4/19/2023 during staff meeting and monthly supervision.
- The administrator and supervisor will observe staff interactions with the residents daily and provide immediate feedback and additional training (as needed) via individual meetings monthly starting 3/30/2023. The attached documents include staff meeting minutes and sign in sheet for 4/19/2023.

Licensee's Proposed Overall Completion Date: 04/25/2023

Implemented ([redacted] 05/18/2023)