

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY - PUBLIC

May 2, 2023

[REDACTED]  
GLENMAURA SENIOR LIVING AT MONTAGE LLC  
11 GLENMAURA NATIONAL BLVD  
MOOSIC, PA, 18507

RE: GLENMAURA SENIOR LIVING  
11 GLENMAURA NATIONAL BLVD  
MOOSIC, PA, 18507  
LICENSE/COC#: 22845

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 03/28/2023, 03/31/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,  
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

Name: GLENMAURA SENIOR LIVING License #: 22845 License Expiration: 12/06/2023  
 Address: 11 GLENMAURA NATIONAL BLVD, MOOSIC, PA 18507  
 County: LACKAWANNA Region: NORTHEAST

**Administrator**

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

**Legal Entity**

Name: GLENMAURA SENIOR LIVING AT MONTAGE LLC  
 Address: 11 GLENMAURA NATIONAL BLVD, MOOSIC, PA, 18507  
 Phone: [REDACTED] Email: [REDACTED]

**Certificate(s) of Occupancy**

**Staffing Hours**

Resident Support Staff: 0 Total Daily Staff: 96 Waking Staff: 72

**Inspection Information**

Type: Partial Notice: Unannounced BHA Docket #:  
 Reason: Complaint Exit Conference Date: 04/18/2023

**Inspection Dates and Department Representative**

03/28/2023 On Site [REDACTED]  
 03/31/2023 Off Site [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**  
 License Capacity: 100 Residents Served: 73

**Secured Dementia Care Unit**  
 In Home: Yes Area: n/a Capacity: 24 Residents Served: 17

**Hospice**  
 Current Residents: 4

**Number of Residents Who:**  
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 73  
 Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 0  
 Have Mobility Need: 23 Have Physical Disability: 0

**Inspections / Reviews**

03/28/2023 - Partial  
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 05/05/2023

04/28/2023 - POC Submission  
 Submitted By: [REDACTED] Date Submitted: 05/02/2023  
 Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 05/05/2023

Inspections / Reviews *(continued)*

05/02/2023 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 05/02/2023

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

5a1 - DHS Access

1. Requirements

2600.

5.a. The administrator or a designee shall provide, upon request, immediate access to the home, the residents and records to:

- 1. Agents of the Department.

Description of Violation

*On 3/28/23 at approx. 9:15am two agents of the Department requested access to medication administration records for Resident #1. The facility refused to grant access to these records to the agents of the Department.*

Plan of Correction

*Accept (████ - 04/28/2023)*

*At the time the agents from the Department of Human Services requested the records we were advised by our attorney to not give access since it was currently under litigation. We were also informed that one of the agents could be deposed in the same case. Our attorney did reach out to the department and cooperate with their questions. In the future the administrator or designee will grant access to the records in a timely fashion.*

**Licensee's Proposed Overall Completion Date:** 04/26/2023

*Implemented (████ 05/02/2023)*