

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY - PUBLIC

April 28, 2023

[REDACTED]  
DISCOVERY READING LEASING LLC  
[REDACTED]  
[REDACTED]

RE: RITTENHOUSE VILLAGE AT  
MUHLENBERG  
2900 LAWN TERRACE  
READING, PA, 19605  
LICENSE/COC#: 22802

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 03/27/2023, 03/31/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,  
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

Name: RITTENHOUSE VILLAGE AT MUHLENBERG License #: 22802 License Expiration: 05/01/2023  
Address: 2900 LAWN TERRACE, READING, PA 19605  
County: BERKS Region: NORTHEAST

**Administrator**

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

**Legal Entity**

Name: DISCOVERY READING LEASING LLC  
Address: [REDACTED]  
Phone: [REDACTED] Email: [REDACTED]

**Certificate(s) of Occupancy**

Type: 1 1 Date: 11/17/2009 Issued By: Pa. Dept. of L & I

**Staffing Hours**

Resident Support Staff: 86 Total Daily Staff: 175 Waking Staff: 131

**Inspection Information**

Type: Partial Notice: Unannounced BHA Docket #:  
Reason: Complaint, Incident Exit Conference Date: 03/31/2023

**Inspection Dates and Department Representative**

03/27/2023 Off Site [REDACTED]  
03/31/2023 Off Site [REDACTED]

**Resident Demographic Data as of Inspection Dates**

General Information			
License Capacity:	104	Residents Served:	86
Secured Dementia Care Unit			
In Home:	No	Area:	Capacity:
Residents Served:			
Hospice			
Current Residents: 5			
Number of Residents Who:			
Receive Supplemental Security Income:	0	Are 60 Years of Age or Older:	85
Diagnosed with Mental Illness:	0	Diagnosed with Intellectual Disability:	1
Have Mobility Need:	3	Have Physical Disability:	0

**Inspections / Reviews**

03/27/2023 - Partial  
Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 04/14/2023

04/19/2023 - POC Submission  
Submitted By: [REDACTED] Date Submitted: 04/27/2023  
Reviewer: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 04/25/2023

Inspections / Reviews (*continued*)

## 04/20/2023 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 04/27/2023

Reviewer: [REDACTED]

Follow-Up Type: Document Submission Follow-Up Date: 04/28/2023

## 04/28/2023 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 04/27/2023

Reviewer: [REDACTED]

Follow-Up Type: Not Required

16c - Written Incident Report

1. Requirements

2600.

16.c. The home shall report the incident or condition to the Department’s personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in § 2600.15 (relating to abuse reporting covered by law).

Description of Violation

A Protective Services Case Manager from Berks County Area Agency on Aging was in the facility on two separate dates (3/22/23 and 3/29/23) to interview resident #1 regarding possible resident abuse. Facility staff persons were also interviewed by the Protective Services Case Manager. The home failed to submit an incident report to the Department's personal care home regional office within 24 hours as required by this regulation.

Plan of Correction

Accept [redacted] - 04/20/2023)

Protective Services Case Manager visited the community on 3/22/23 and 3/29/23.

Executive Director was not contacted by or aware that a Protective Service Case Manager visited the community on the dates listed.

Executive Director will educate all staff by 4/28/23 to notify the Executive Director if a Protective Service Case Manager visits or contacts the community regarding a complaint or incident. Executive Director will educate all staff on reporting to the Executive Director immediately so as the complaint or incident can be investigated promptly and reported to DHS within 24 hours.

Executive Director will monitor for compliance by educating staff and reporting any complaints or incident to DHS within 24 hours.

Licensee's Proposed Overall Completion Date: 04/28/2023

Implemented [redacted] - 04/28/2023)