



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

Emailing Date: **June 6, 2023**

[REDACTED]  
ER 320 Operations LLC  
[REDACTED]

RE: Emerald Personal Care  
320 Market Street  
Elizabethtown, Pennsylvania 17022  
Certificate #: 338860

Dear [REDACTED]:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Office of Long-term Living), licensing inspections on March 22, 2023 of the above facility, we have found that your facility is in substantial compliance with the regulations, set forth in 55 Pa. Code Ch. 2600 (relating to Personal Care Homes).

In accordance with 55 Pa.Code § 2600.11(b) (relating to procedural requirements for licensure or approval of personal care homes) a re-inspection of your newly licensed facility will be conducted within 3 months of the effective date of this license. Complete compliance with all applicable regulations is required in order to maintain your license.

Your NEW license is enclosed.

Sincerely,

A handwritten signature in black ink that reads "Juliet Marsala".

Juliet Marsala  
Deputy Secretary  
Office of Long-term Living

Enclosures  
License

## Licensing Inspection Summary

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY - PUBLIC

April 11, 2023

[REDACTED]  
ER 320 Operations LLC  
[REDACTED]  
[REDACTED]

RE: Emerald Personal Care  
320 Market Street  
Elizabethtown, PA, 17022  
LICENSE/CO# #: 33886

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 03/22/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,  
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

Name: *Emerald Personal Care* License #: 33886 License Expiration:

Address: *320 Market Street, Elizabethtown, PA 17022*

County: *LANCASTER* Region: *CENTRAL*

**Administrator**

Name: [Redacted] Phone: [Redacted] Email: [Redacted]

**Legal Entity**

Name: *ER 320 Operations LLC*

Address: [Redacted]

[Redacted] Email: [Redacted]

**Certificate(s) of Occupancy**

Type: *C 1* Date: *05/20/1996* Issued By: *DOH*

**Staffing Hours**

Resident Support Staff: *0* Total Daily Staff: *NaN* Waking Staff: *NaN*

**Inspection Information**

Type: *Partial* Notice: *Announced* BHA Docket #:

Reason: *Change Legal Entity* Exit Conference Date: *03/22/2023*

**Inspection Dates and Department Representative**

*03/22/2023 On Site* [Redacted]

**Resident Demographic Data as of Inspection Dates**

General Information

License Capacity: Residents Served: *19*

Secured Dementia Care Unit

In Home: *No* Area: Capacity: Residents Served:

Hospice

Current Residents: *NM*

Number of Residents Who:

Receive Supplemental Security Income: *NM* Are 60 Years of Age or Older: *NM*

Diagnosed with Mental Illness: *NM* Diagnosed with Intellectual Disability: *NM*

Have Mobility Need: *NM* Have Physical Disability: *NM*

**Inspections / Reviews**

**03/22/2023 - Partial**

Lead Inspector: [Redacted] Follow-Up Type: *POC Submission* Follow-Up Date: *04/03/2023*

**03/27/2023 - POC Submission**

Submitted: [Redacted] Date Submitted: *04/10/2023*

Reviewer: [Redacted] Follow-Up Type: *POC Submission* Follow-Up Date: *03/31/2023*

Inspections / Reviews (*continued*)

## 04/04/2023 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 04/10/2023

Reviewer: [REDACTED]

Follow-Up Type: Document Submission Follow-Up Date: 04/10/2023

## 04/11/2023 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 04/10/2023

Reviewer: [REDACTED]

Follow-Up Type: Not Required

86b - Bathroom

1. Requirements

2600.

86.b. A bathroom that does not have an operable, outside window shall be equipped with an exhaust fan for ventilation.

Description of Violation

Bathroom #66 does not have an operable outside window, on 3/22/23 it was observed that the ventilation fan was not functioning in this bathroom.

Plan of Correction

Accept [redacted] - 04/04/2023)

New exhaust fan to be installed in room 66. Light ordered, install will be completed by Maintenance Director by 4-12-23.

Bathroom exhaust fans will be audited by PCHA or designee for function in 3 rooms, 2x week for 2 weeks, then 1x week for 2 weeks, then monthly for 2 months, starting week of 4-3-23. Note room 66 ventilation fan not part of audit, until installed.

Inspection Findings of 3-22-23 was reported at QA on 3-29-23 by [redacted], pending Administrator. Audit results will be brought to an Ad-hoc QAPI meeting scheduled for 4-13-23. New Administrator of record, [redacted] will provide audit findings to ensure compliance expectations have been met.

Licensee's Proposed Overall Completion Date: 04/14/2023

Implemented [redacted] - 04/11/2023)

88a - Surfaces

2. Requirements

2600.

88.a. Floors, walls, ceilings, windows, doors and other surfaces must be clean, in good repair and free of hazards.

Description of Violation

There are two holes in the linoleum in the bathroom in room #51. The hole closest to the toilet is approximately 4 inches by 2.5 inches. The second hole by the sink is approximately 8 inches by 2 inches.

Plan of Correction

Accept [redacted] - 04/04/2023)

New Bathroom flooring to be installed in room 51. Flooring is onsite, install will be completed by Maintenance Director by 4-12-23.

Bathroom flooring will be audited by PCHA/Designee for safety and dignity in 3 rooms, 2x week for 2 weeks, then 1x week for 2 weeks, then monthly for 2 months, starting week of 4-3-23. Note room 51 flooring not part of audit, until installed.

Inspection Findings of 3-22-23 was reported at QA on 3-29-23 by [redacted], pending Administrator.

Audit results will be brought to an Ad-hoc QAPI meeting scheduled for 4-13-23. New Administrator of record, [redacted] will provide audit findings to ensure compliance expectations have been met.

Licensee's Proposed Overall Completion Date: 04/14/2023

## 88a - Surfaces (continued)

Implemented (████) 04/11/2023)

## 101j7 - Lighting/Operable Lamp

## 3. Requirements

2600.

101.j. Each resident shall have the following in the bedroom:

7. An operable lamp or other source of lighting that can be turned on at bedside.

## Description of Violation

Resident #1 does not have access to a source of light that can be turned on/off at bedside.

## Plan of Correction

Accepted (████) - 04/04/2023)

Lamp moved to bedside, by Clinical Director on 4-3-23.

Resident (FS) educated regarding regulation, by PCHA on 4-3-23.

Placement of bedside lamps will be audited by PCHA or designee in 3 rooms, 2x week for 2 weeks, then 1x week for 2 weeks, then monthly for 2 weeks, starting week of 4-3-23.

Inspection Findings of 3-22-23 was reported at QA on 3-29-23 by ██████████, pending Administrator.

Audit results will be brought to an Ad-hoc QAPI meeting scheduled for 4-13-23. New Administrator of record, ██████████ will provide audit findings to ensure compliance expectations have been met.

Licensee's Proposed Overall Completion Date: 04/14/2023

Implemented (████) - 04/11/2023)