

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

April 18, 2023

[REDACTED]
RAPPS SENIOR CARE LLC
[REDACTED]
[REDACTED]

RE: WOODBRIDGE PLACE
1191 RAPPS DAM ROAD
PHOENIXVILLE, PA, 19460
LICENSE/COC#: 14359

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 03/22/2023, 03/24/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: WOODBRIDGE PLACE License #: 14359 License Expiration: 10/08/2022
 Address: 1191 RAPPS DAM ROAD, PHOENIXVILLE, PA 19460
 County: CHESTER Region: SOUTHEAST

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: RAPPS SENIOR CARE LLC
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: C 2 LP Date: 07/01/1996 Issued By: CWOPA L&I

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 100 Waking Staff: 75

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Complaint, Incident Exit Conference Date: 03/24/2023

Inspection Dates and Department Representative

03/22/2023 On Site [REDACTED]
 03/24/2023 Off Site [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 125 Residents Served: 61

Secured Dementia Care Unit

In Home: Yes Area: SDCU Capacity: 21 Residents Served: 19

Hospice

Current Residents: 12

Number of Residents Who:

Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 1
 Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 39 Have Physical Disability: 0

Inspections / Reviews

03/22/2023 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 04/06/2023

04/07/2023 - POC Submission

Submitted By: [REDACTED] Date Submitted: 04/18/2023
 Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 04/18/2023

Inspections / Reviews *(continued)*

04/18/2023 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 04/18/2023

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

65d - Initial Direct Care Training

1. Requirements

2600.

65.d. Direct care staff persons hired after April 24, 2006, may not provide unsupervised ADL services until completion of the following:

1. Training that includes a demonstration of job duties, followed by supervised practice.
2. Successful completion and passing the Department-approved direct care training course and passing of the competency test.
3. Initial direct care staff person training to include the following:
 - i. Safe management techniques.
 - ii. ADLs and IADLs
 - iii. Personal hygiene.
 - iv. Care of residents with dementia, mental illness, cognitive impairments, an intellectual disability and other mental disabilities.
 - v. The normal aging-cognitive, psychological and functional abilities of individuals who are older.
 - vi. Implementation of the initial assessment, annual assessment and support plan.
 - vii. Nutrition, food handling and sanitation.
 - viii. Recreation, socialization, community resources, social services and activities in the community.
 - ix. Gerontology.
 - x. Staff person supervision, if applicable.
 - xi. Care and needs of residents with special emphasis on the residents being served in the home.
 - xii. Safety management and hazard prevention.
 - xiii. Universal precautions.
 - xiv. The requirements of this chapter.
 - xv. Infection control.
 - xvi. Care for individuals with mobility needs, such as prevention of decubitus ulcers, incontinence, malnutrition and dehydration, if applicable to the residents served in the home.

Description of Violation

Direct care staff person A, hired on [REDACTED]/2022, began providing unsupervised ADL services on [REDACTED]/2022. However, the staff person did not complete and pass the Department-approved direct care training course and pass the competency test.

Plan of Correction

Accept ([REDACTED] 04/07/2023)

When: [REDACTED]. Director of Wellness and Business Office

Director were educated on hiring process with the emphasis on Direct Care Course and Test.

Who: Audit of Employees files is ongoing with the emphasis on Direct Care Test Certificate.

How: The Executive Director will be randomly reviewing new hires employees files to ensure compliance. Findings will be reviewed during the Quality Management meetings.

Licensee's Proposed Overall Completion Date: 04/06/2023

Implemented ([REDACTED] 04/18/2023)

95 - Furniture and Equipment

2. Requirements

2600.

95. Furniture and Equipment - Furniture and equipment must be in good repair, clean and free of hazards.

95 - Furniture and Equipment *(continued)***Description of Violation**

On [REDACTED]/2023, resident 1's bed was equipped with an enabler bar that was not covered.

Plan of Correction

Accept [REDACTED] 04/07/2023)

When: Bed enabler was immediately covered while inspector was still in the facility.

Who: Marketing Director and Director of Wellness were notified which type of bed enablers are allowed to be used in the facility. Nursing and housekeeping staff were educated about enablers safety. The training will be concluded by April 17th.

How: At the time of admission the Marketing Director will inform families about the type of bed enablers that are proper in the facility. The Director of Wellness will be spot checking to assured that the proper enablers are installed.

Licensee's Proposed Overall Completion Date: 04/06/2023

Implemented [REDACTED] - 04/18/2023)