

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

March 29, 2023

[REDACTED], REGIONAL DIRECTOR
SERENITY CARE MID VALLEY LLC
[REDACTED]

RE: SERENITY CARE MID VALLEY
65 STURGES ROAD
PECKVILLE, PA, 18452
LICENSE/COC#: 23058

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 02/28/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *SERENITY CARE MID VALLEY* License #: *23058* License Expiration: *03/28/2024*
 Address: *65 STURGES ROAD, PECKVILLE, PA 18452*
 County: *LACKAWANNA* Region: *NORTHEAST*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *SERENITY CARE MID VALLEY LLC*
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: *C-2 LP* Date: *09/05/1989* Issued By: *Labor & Industry*

Staffing Hours

Resident Support Staff: *34* Total Daily Staff: *79* Waking Staff: *59*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
 Reason: *Incident* Exit Conference Date: *02/28/2023*

Inspection Dates and Department Representative

02/28/2023 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: *90* Residents Served: *34*

Secured Dementia Care Unit
 In Home: *No* Area: Capacity: Residents Served:

Hospice
 Current Residents: *1*

Number of Residents Who:
 Receive Supplemental Security Income: *4* Are 60 Years of Age or Older: *28*
 Diagnosed with Mental Illness: *2* Diagnosed with Intellectual Disability: *1*
 Have Mobility Need: *11* Have Physical Disability: *1*

Inspections / Reviews

02/28/2023 Partial
 Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *03/19/2023*

03/16/2023 - POC Submission
 Submitted By: [REDACTED] Date Submitted: *03/28/2023*
 Reviewer: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *03/22/2023*

Inspections / Reviews *(continued)*

03/21/2023 POC Submission

Submitted By: [REDACTED]

Date Submitted: 03/28/2023

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 03/27/2023

03/29/2023 Document Submission

Submitted By: [REDACTED]

Date Submitted: 03/28/2023

Reviewer: [REDACTED]

Follow Up Type: Not Required

42b - Abuse

1. Requirements

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

The annual RASP, dated [REDACTED], for resident #1 indicates the need for the assist of one for transfers. An addendum to the RASP, dated [REDACTED], notes that ongoing hourly checks will be made indefinitely to remind resident #1 not to transfer alone due to a history of frequent falls.

On [REDACTED] @ [REDACTED], staff person A found resident #1 lying on the bathroom floor soiled in feces. Resident #1 stated they were lying on the floor all night. Based on staff interviews, resident #1 never made it into bed the night before as their bed appeared completely made.

Review of the home's Hourly Checks documentation indicates staff neglected to check on resident #1 from [REDACTED] on [REDACTED] to [REDACTED] on [REDACTED]. As a result, resident #1 fell while attempting to ambulate to the bathroom alone and laid on the floor all night until they were found by the 7:00 am staff.

Plan of Correction

Accept [REDACTED] - 03/21/2023)

3/14/2023

Covering Serenity Care Administrators responsible for fixing this problem are [REDACTED], Regional, [REDACTED], [REDACTED] Serenity Care Kingston Administrator and [REDACTED], Serenity Care Scranton Administrator. [REDACTED], RCD at Serenity Care Mid Valley is also responsible for fixing this problem. These team members created the revised Check Policy and also created the Supervision Plan for the returning staff member. The in-service with Lackawanna County AAA was also scheduled by these team members.

New Revised Check Policy Attached.

Plan Of Correction Part Two:

3-11 Staff Member that was suspended pending investigation: This staff member can return to Serenity MV per [REDACTED], [REDACTED], DHS as of 3/17/23. This staff member did return to work at Serenity MV on 3/17/23 under the direction of [REDACTED], RCD.

This staff member will complete in order to return to work at Serenity Care Mid-Valley:

Employee will be re-educated in the facility's hourly check policy by RCD and will be given a copy of facility policy to review and adhere to. Employee will sign off on same. This corrective action will take place on 3/17/23. [REDACTED], RCD will provide education and sign off on same on 3/17/23.

Employee will satisfactorily complete 3 days of re-training with an assigned lead Med-Tech to orient to any facility changes (i.e. new residents, etc.) and will be observed completing hourly checks per facility policy. This training will take place on 3/17/23, 3/20/23, and 3/21/23 under the direction of [REDACTED], RCD and [REDACTED] will sign off on training.

42b Abuse (continued)

Employee will be re in serviced by [REDACTED], RCD on Abuse and Neglect policies during her 3 days of retraining and will sign off on same. [REDACTED], RCD, will ensure completion and a sign off on this in servicing by end of day 3/21/23.

Employee will continue to attend monthly Med Tech/PCA in services as scheduled by the facility and for annual training purposes. The Administrator will ensure monthly in services are completed by end of each month and employee signatures are obtained to reflect the same.

Mid Valley has been in communication with Jason Harvey, DHS Licensing since 3/3/23, in regard to, this incident and Individualized Supervision Plan for above stated staff member. The facility received approval for the Supervision plan on 3/16/23. [REDACTED], RCD and Assigned Lead Med Tech for the two week period will also per the addition to the supervision plan ensure that the employee is signing off every two hours for a two week period that rounds were conducted as directed. [REDACTED], RCD, will monitor this process and ensure completion of these signatures by this employee by 3/31/23.

An Abuse/Neglect in service for all Serenity Care Mid Valley staff has been scheduled for 4/12/23 with [REDACTED] Director of Adult Protective Services at Lackawanna County AAA. The Administrator, [REDACTED] will ensure completion of this in service and signatures of staff being obtained by 4/13/23.

An 11 7 staff member involved in the incident was terminated by Serenity Care Mid Valley on 3/6/23 by Administration.

The Administrator to start at MV on 3/20/23, [REDACTED] is ultimately responsible for monitoring all ongoing compliance within the facility.

Licensee's Proposed Overall Completion Date: 03/17/2023

Implemented [REDACTED] - 03/29/2023)