

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

March 23, 2023

[REDACTED]
CSW ARBOUR SQUARE IV DOYLESTOWN LP
[REDACTED]

RE: MERCER HILL AT DOYLESTOWN
2010 SOUTH EASTON ROAD
DOYLESTOWN, PA, 18901
LICENSE/COC#: 14872

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 02/15/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *MERCER HILL AT DOYLESTOWN* License #: *14872* License Expiration: *02/18/2024*
 Address: *2010 SOUTH EASTON ROAD, DOYLESTOWN, PA 18901*
 County: *BUCKS* Region: *SOUTHEAST*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *CSW ARBOUR SQUARE IV DOYLESTOWN LP*
 Address: *1300 VIRGINIA DRIVE #215, FORT WASHINGTON, PA, 19034*
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: *I-2* Date: *10/20/2021* Issued By: *Township of Doylestown*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *62* Waking Staff: *47*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
 Reason: *Incident* Exit Conference Date: *02/24/2023*

Inspection Dates and Department Representative

02/15/2023 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: *97* Residents Served: *48*

Secured Dementia Care Unit
 In Home: *Yes* Area: *Garden House* Capacity: *26* Residents Served: *12*

Hospice
 Current Residents: *NM*

Number of Residents Who:
 Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *48*
 Diagnosed with Mental Illness: *24* Diagnosed with Intellectual Disability: *0*
 Have Mobility Need: *14* Have Physical Disability: *25*

Inspections / Reviews

02/15/2023 - Partial
 Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *03/09/2023*

03/08/2023 - POC Submission
 Submitted By: [REDACTED] Date Submitted: *03/20/2023*
 Reviewer: [REDACTED] Follow-Up Type: *Document Submission* Follow-Up Date: *03/21/2023*

Inspections / Reviews *(continued)*

03/23/2023 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 03/20/2023

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

227d - Support Plan Medical/Dental

1. Requirements

2600.

227.d. Each home shall document in the resident's support plan the medical, dental, vision, hearing, mental health or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services if the resident's physician, physician's assistant or certified registered nurse practitioner, determine the necessity of these services. This requirement does not require a home to pay for the cost of these medical and behavioral care services.

Description of Violation

The assessment for resident #1, dated [REDACTED] indicates the resident has a need for ambulating, managing health care, securing health care, doing laundry, shopping, securing and using transportation, managing finances, making and keeping appointments, and sensory needs. The resident's support plan, dated [REDACTED] does not document how these needs will be met.

Plan of Correction**Accept (MJ - 03/08/2023)**

Resident #1 support plan was reviewed and updated to include [REDACTED] privately arranged companions. Completed: [REDACTED]

The Health Services Director reviewed all support plans for evidence of how needs will be met for each resident including but not limited to securing healthcare, laundry, shopping, transportation, financial help, sensory needs and appointment assistance. The outcome of this review indicates that for services provided, documentation is present as to how these needs will be met. 3/7/2023

After completion of the RASP, the Health Services Director/Resident Care Director will review the document to ensure that documentation is present indicating how needs will be met. In addition to Mercer Hill team members, the documentation will also include private companions, outside agencies and business entities.

To ensure compliance, the Health Services Director will provide the General Manager with a list of completed support plans for the week. The General Manager will review the Support Plan to ensure documentation is present on who will provide the services. Any issues identified with this procedure will be discussed for correction or possible further intervention by the Health Services Director/Resident Care Director at the Quality Assurance Review Scheduled for March 20, 2023.

Licensee's Proposed Overall Completion Date: 03/20/2023

Implemented (MJ - 03/23/2023)