

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

April 11, 2023

[REDACTED]
MENTOR ABI LLC
6816 WEST LAKE ROAD
FAIRVIEW, PA, 16415

RE: NEURORESTORATIVE
PENNSYLVANIA
6816 WEST LAKE ROAD
FAIRVIEW, PA, 16415
LICENSE/COC#: 44663

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 02/07/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *NEURORESTORATIVE PENNSYLVANIA* License #: *44663* License Expiration: *10/30/2023*
 Address: *6816 WEST LAKE ROAD, FAIRVIEW, PA 16415*
 County: *ERIE* Region: *WESTERN*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *MENTOR ABI LLC*
 Address: *6816 WEST LAKE ROAD, FAIRVIEW, PA, 16415*
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: *I-1* Date: *01/26/2015* Issued By: *Fairview Township*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *16* Waking Staff: *12*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
 Reason: *Incident* Exit Conference Date: *02/07/2023*

Inspection Dates and Department Representative

02/07/2023 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: *8* Residents Served: *8*

Secured Dementia Care Unit
 In Home: *No* Area: Capacity: Residents Served:

Hospice
 Current Residents: *0*

Number of Residents Who:
 Receive Supplemental Security Income: *7* Are 60 Years of Age or Older: *1*
 Diagnosed with Mental Illness: *7* Diagnosed with Intellectual Disability: *1*
 Have Mobility Need: *8* Have Physical Disability: *8*

Inspections / Reviews

02/07/2023 - Partial
 Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *02/26/2023*

Inspections / Reviews (*continued*)

03/31/2023 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 04/10/2023

Reviewer: [REDACTED]

Follow-Up Type: POC Submission

Follow-Up Date: 04/07/2023

04/07/2023 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 04/10/2023

Reviewer: [REDACTED]

Follow-Up Type: Document Submission Follow-Up Date: 04/14/2023

04/11/2023 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 04/10/2023

Reviewer: [REDACTED]

Follow-Up Type: Not Required

15a - Resident Abuse Report

1. Requirements

2600.

15.a. The home shall immediately report suspected abuse of a resident served in the home in accordance with the Older Adult Protective Services Act (35 P. S. § § 10225.701—10225.707) and 6 Pa. Code § 15.21—15.27 (relating to reporting suspected abuse) and comply with the requirements regarding restrictions on staff persons.

Description of Violation

On [REDACTED] at approximately 6:00pm an allegation of abuse was reported to staff person A indicating staff person B was neglectful towards resident #1 and speaking inappropriately towards resident #2. However, these allegations were not immediately reported to the local Area Agency on Aging.

Plan of Correction

Accept (SQ - 04/06/2023)

The Residential Supervisor, [REDACTED], will review Allegations of Abuse Procedures with the staff member that made the report. Additionally, reporting of Allegations of Abuse Procedures will be reviewed with all of the staff of Cabin #3 on February 2, 2023 by [REDACTED], QIS.

A copy of the documents will be placed in the staff Communication Log for future references and as a reminder to staff of the importance of reporting immediately.

Beginning the week of February 5, 2023, the program will review all reported incidents monthly for 1 year, to ensure any allegations of abuse of a resident are reported in accordance with 2600.15 (a).

What date did The Residential Supervisor, [REDACTED], review Allegations of Abuse Procedures with the staff member that made the report? February 27, 2023

What date was a copy of the documents placed in the staff Communication Log for future references and as a reminder to staff of the importance of reporting immediately, and who placed the documents? February 27, 2023 by [REDACTED]

What is the title of the staff person who, beginning the week of February 5, 2023, began to review all reported incidents monthly for 1 year, to ensure any allegations of abuse of a resident are reported in accordance with 2600.15 (a)?

Quality Improvement Specialist

Licensee's Proposed Overall Completion Date: 04/03/2023

Implemented (SQ - 04/11/2023)

15b - Supervisor Plan

2. Requirements

2600.

15.b. If there is an allegation of abuse of a resident involving a home's staff person, the home shall immediately develop and implement a plan of supervision or suspend the staff person involved in the alleged incident.

Description of Violation

On [REDACTED] at approximately 6:00pm an allegation of abuse was reported to staff person A indicating staff person B was neglectful towards resident #1 and speaking inappropriately towards resident #2. The home did not immediately suspend staff person B who continued to work unsupervised on [REDACTED] from 7:00am until approximately 9:30am.

Plan of Correction**Accept (SQ - 04/06/2023)**

The Residential Supervisor, [REDACTED], will review Allegations of Abuse Procedures with the staff member that made the report. Additionally, reporting of Allegations of Abuse Procedures will be reviewed with all of the staff of Cabin #3 on February 2, 2023 by [REDACTED], QIS.

A copy of the documents will be placed in the staff Communication Log for future references and as a reminder to staff of the importance of reporting immediately.

Beginning the week of February 5, 2023, the program will review all reported incidents monthly for 1 year, to ensure any allegations of abuse of a resident are reported in accordance with 2600.15 (a).

What date did The Residential Supervisor, [REDACTED], review Allegations of Abuse Procedures with the staff member that made the report? February 27, 2023

What date was a copy of the documents placed in the staff Communication Log for future references and as a reminder to staff of the importance of reporting immediately, and who placed the documents? February 27, 2023 by Logan Mihalak

What is the title of the staff person who, beginning the week of February 5, 2023, began to review all reported incidents monthly for 1 year, to ensure any allegations of abuse of a resident are reported in accordance with 2600.15 (a)? Quality Improvement Specialist

Please clarify if the step above pertains to 2600.15(a) or 2600.15(b). It pertains to both- the process will ensure that the all reports are made appropriately and will ensure steps related will also be completed, including plans of supervision.

Licensee's Proposed Overall Completion Date: 04/03/2023

Implemented (SQ - 04/11/2023)