

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

March 6, 2023

[REDACTED], REG EXECUTIVE DIRECTOR
HSL DOUGLASSVILLE SUBTENANT LLC
[REDACTED]
[REDACTED]

RE: KEYSTONE VILLA AT
DOUGLASSVILLE PERSONAL CARE
1152 BEN FRANKLIN HIGHWAY
EAST
DOUGLASSVILLE, PA, 19518
LICENSE/COC#: 22768

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 01/31/2023, 02/01/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: KEYSTONE VILLA AT DOUGLASSVILLE PERSONAL CARE License #: 22768 License Expiration: 06/13/2023

Address: 1152 BEN FRANKLIN HIGHWAY EAST, DOUGLASSVILLE, PA 19518

County: BERKS

Region: NORTHEAST

Administrator

Name: [REDACTED]

Phone: [REDACTED]

Email: [REDACTED]

Legal Entity

Name: HSL DOUGLASSVILLE SUBTENANT LLC

Address: [REDACTED]

Phone: [REDACTED]

Email: [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP

Date: 04/12/1989

Issued By: PA LI

Staffing Hours

Resident Support Staff: 0

Total Daily Staff: 162

Waking Staff: 122

Inspection Information

Type: Partial

Notice: Unannounced

BHA Docket #:

Reason: Incident

Exit Conference Date: 01/31/2023

Inspection Dates and Department Representative

01/31/2023 - On-Site: [REDACTED]

02/01/2023 - Off-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 168

Residents Served: 108

Secured Dementia Care Unit

In Home: Yes

Area: 3rd floor

Capacity: 68

Residents Served: 45

Hospice

Current Residents: 9

Number of Residents Who:

Receive Supplemental Security Income: 0

Are 60 Years of Age or Older: 108

Diagnosed with Mental Illness: 0

Diagnosed with Intellectual Disability: 0

Have Mobility Need: 54

Have Physical Disability: 0

Inspections / Reviews

01/31/2023 Partial

Lead Inspector: [REDACTED]

Follow-Up Type: POC Submission

Follow-Up Date: 02/26/2023

02/27/2023 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 03/04/2023

Reviewer: [REDACTED]

Follow-Up Type: Document Submission

Follow-Up Date: 03/06/2023

Inspections / Reviews *(continued)*

03/06/2023 Document Submission

Submitted By: [REDACTED]

Date Submitted: 03/04/2023

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

103e - Left Overs

1. Requirements

2600.

103.e. Food served and returned from an individual's plate may not be served again or used in the preparation of other dishes. Leftover food shall be labeled and dated.

Description of Violation

A covered plate of food was found on a counter in the 3rd floor dining room but was not labeled or dated.

Plan of Correction

Accept (████) - 02/27/2023)

What: A covered plate of food was found on a counter in the 3rd floor dining room but was not labeled or dated.

Who: The plate of food was reported to Dietary Department Staff, who removed it from the counter and disposed of it immediately.

How: The Dining Services Director will provide training to all Dietary Department Staff to reinforce the need to properly store, label, and date all food. All staff will be vigilant and report any food items found to be unlabeled or undated.

When: All Dietary Department Staff will be trained by March 3, 2023.

Ongoing: The Dining Services Director will continue to perform checks of food items in storage and will do periodic checks of dining areas. Food storage, labeling, and dating will be reviewed as part of the Quarterly QA Review.

Findings will be discussed at Quarterly QA Meetings.

Licensee's Proposed Overall Completion Date: 03/03/2023

Implemented (████) - 03/06/2023)

162c - Menus Posted

2. Requirements

2600.

162.c. Menus, stating the specific food being served at each meal, shall be prepared for 1 week in advance and shall be followed. Weekly menus shall be posted 1 week in advance in a conspicuous and public place in the home.

Description of Violation

The home's menu was only posted until 1/28/2023 in the 3rd floor dining room on 1/31/2023.

Plan of Correction

Accept (████) - 02/27/2023)

What: The home's menu was only posted until 1/28/2023 in the 3rd floor dining room on 1/31/2023.

Who: The Dietary Services Director posted the following week's menu on 1/31/23, in addition to the current week.

How: Each week, the Dietary Services Director will remove the old menu, confirm the current week is posted, and add the following week to the posting.

When: This will begin as of February 1, 2023.

Ongoing: In addition to updating the menu post weekly, the Dietary Services Director will perform periodic spot checks of the menus.

Licensee's Proposed Overall Completion Date: 03/03/2023

Implemented (████) - 03/06/2023)