

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY - PUBLIC

March 20, 2023

[REDACTED]  
ALEXANDRIA MANOR OF ALLENTOWN, INC.  
[REDACTED]

RE: ALEXANDRIA MANOR OF  
ALLENTOWN BETHLEHEM  
CAMPUS  
3534 LINDEN STREET  
BETHLEHEM, PA, 18017  
LICENSE/COC#: 21456

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 01/31/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]  
Human Services Licensing Supervisor

cc: Pennsylvania Bureau of Human Service Licensing

## Facility Information

Name: ALEXANDRIA MANOR OF ALLENTOWN BETHLEHEM License #: 21456 License Expiration: 09/29/2023  
CAMPUS

Address: 3534 LINDEN STREET, BETHLEHEM, PA 18017

County: NORTHAMPTON

Region: NORTHEAST

## Administrator

Name: [REDACTED]

Phone: [REDACTED]

Email: [REDACTED]

## Legal Entity

Name: ALEXANDRIA MANOR OF ALLENTOWN, INC.

Address: [REDACTED]

Phone: [REDACTED]

Email: [REDACTED]

## Certificate(s) of Occupancy

Type: C-2 LP

Date: 04/04/2006

Issued By: L&I

## Staffing Hours

Resident Support Staff: 0

Total Daily Staff: 52

Waking Staff: 39

## Inspection Information

Type: Partial

Notice: Unannounced

BHA Docket #:

Reason: Incident

Exit Conference Date: 01/31/2023

## Inspection Dates and Department Representative

01/31/2023 - On-Site: [REDACTED]

## Resident Demographic Data as of Inspection Dates

## General Information

License Capacity: 58

Resident Served: 48

## Secured Dementia Care Unit

In Home: No

Area:

Capacity:

Resident Served:

## Hospice

Current Resident : 3

## Number of Residents Who:

Receive Supplemental Security Income: 0

Are 60 Years of Age or Older: 47

Diagnosed with Mental Illness: 3

Diagnosed with Intellectual Disability: 0

Have Mobility Need: 4

Have Physical Disability: 0

## Inspections / Reviews

01/31/2023 Partial

Lead Inspector: [REDACTED]

Follow-Up Type: POC Submission

Follow-Up Date: 02/27/2023

Inspections / Reviews (*continued*)

## 02/21/2023 - POC Submission

Submitted By: [REDACTED] Date Submitted: 03/16/2023  
Reviewer: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 02/24/2023

## 02/23/2023 - POC Submission

Submitted By: [REDACTED] Date Submitted: 03/16/2023  
Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 03/01/2023

## 03/20/2023 - Document Submission

Submitted By: [REDACTED] Date Submitted: 03/16/2023  
Reviewer: [REDACTED] Follow-Up Type: Not Required

## 42c - Treatment of Residents

## 1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

## Description of Violation

Resident #1 asked Staff A for a glass of juice. Immediately staff A began yelling and cursing at Resident #1. Staff B intervened and tried to get staff A to walk away and stop cursing at the resident. At the end of the incident, Staff B heard staff A tell resident #1 if resident #1 ever spoke to Staff A like that again Staff A would knock Resident #1's teeth out.

## Plan of Correction

Accept [REDACTED] - 02/23/2023)

Staff A was suspended until further investigation, upon further investigation Staff A was removed from this building and could not return. Senior Life, APS and the police were called and came in. Resident 1 [REDACTED] was going to leave that Wednesday however left that day. A class for Resident's Rights has been scheduled for March. All staff are aware that ALL residents are to be treated with dignity and respect. Ultimately it is this Admins responsibility to ensure that this is carried through. I will send the in service sign in sheet when the class is completed. I [REDACTED] and my assistant [REDACTED] handled the situation back in July 31 2022 when this occurred, This admin [REDACTED] and [REDACTED] will monitor ongoing compliance for state reg 42c

Licensee's Proposed Overall Completion Date: 02/21/2023

Implemented [REDACTED] - 03/20/2023)

## 225a - Assessment 15 Days

## 2. Requirements

2600.

225.a. A resident shall have a written initial assessment that is documented on the Department's assessment form within 15 days of admission. The administrator or designee, or a human service agency may complete the initial assessment.

## Description of Violation

An assessment was not completed for resident #1, who was admitted to the home on [REDACTED]/22 and discharged on [REDACTED]/22.

## Plan of Correction

Accept [REDACTED] - 02/23/2023)

At the time Resident 1 was [REDACTED] only going to be here for 3 weeks. [REDACTED] then changed [REDACTED] mind and requested to stay longer. This admin is aware that RASPs are to be done for respites that are 30 days or more, it just slipped my mind. Moving forward this admin will complete RASPs in a timely manner even for respites. Please see attached for another respite that the RASP was done. [REDACTED] the admin will be responsible, unfortunately I was unable to fix it this time as [REDACTED] had moved out of the facility, moving forward I [REDACTED] will be responsible that all RASPs are done within 14 days of admission and I will have my assistant [REDACTED] [REDACTED] check to ensure all are done in a timely fashion to comply with state reg 225a

Licensee's Proposed Overall Completion Date: 02/21/2023

Implemented [REDACTED] - 03/20/2023)