

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY PUBLIC

February 17, 2023

[REDACTED], ADMINISTRATOR  
JOHNSON PERSONAL CARE LLC  
502-504 WEST SEVENTH STREET  
CHESTER, PA, 19013

RE: JOHNSON PERSONAL CARE  
502-504 WEST SEVENTH STREET  
CHESTER, PA, 19013  
LICENSE/COC#: 14366

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 01/30/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,  
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

Name: JOHNSON PERSONAL CARE License #: 14366 License Expiration: 04/30/2024  
 Address: 502 504 WEST SEVENTH STREET, CHESTER, PA 19013  
 County: DELAWARE Region: SOUTHEAST

**Administrator**

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

**Legal Entity**

Name: JOHNSON PERSONAL CARE LLC  
 Address: 502-504 WEST SEVENTH STREET, CHESTER, PA, 19013  
 Phone: [REDACTED] Email: [REDACTED]

**Certificate(s) of Occupancy**

Type: Other Date: 06/22/1981 Issued By: Labor & Industry

**Staffing Hours**

Resident Support Staff: 0 Total Daily Staff: 15 Waking Staff: 11

**Inspection Information**

Type: Full Notice: Unannounced BHA Docket #:  
 Reason: Renewal Exit Conference Date: 01/30/2023

**Inspection Dates and Department Representative**

01/30/2023 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

General Information  
 License Capacity: 16 Residents Served: 15  
 Secured Dementia Care Unit  
 In Home: No Area: Capacity: Residents Served:  
 Hospice  
 Current Residents: 0  
 Number of Residents Who:  
 Receive Supplemental Security Income: 15 Are 60 Years of Age or Older: 13  
 Diagnosed with Mental Illness: 15 Diagnosed with Intellectual Disability: 0  
 Have Mobility Need: 0 Have Physical Disability: 0

**Inspections / Reviews**

01/30/2023 Full  
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 02/16/2023

02/15/2023 - POC Submission  
 Submitted By: [REDACTED] Date Submitted: 02/16/2023  
 Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 02/18/2023

Inspections / Reviews *(continued)*

02/17/2023 Document Submission

Submitted By: [REDACTED]

Date Submitted: 02/16/2023

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

## 66b Training Plan Content

## 1. Requirements

2600.

66.b. The plan must include training aimed at improving the knowledge and skills of the home's direct care staff persons in carrying out their job responsibilities. The staff training plan must include the following:

1. The name, position and duties of each direct care staff person.
2. The required training courses for each staff person.
3. The dates, times and locations of the scheduled training for each staff person for the upcoming year.

**Description of Violation**

*The home's staff training plan does not include the dates, times and locations of the scheduled training for each staff person for the upcoming year.*

**Plan of Correction**

Accept (█ - 02/15/2023)

*Administrator will immediately ensure all Direct Care staff person training plan include the dates, time and location of schedule training for each staff projection for the year. Attach is a copy of the training schedule.*

**Licensee's Proposed Overall Completion Date: 02/14/2023**

Implemented (█ - 02/17/2023)

## 100a Exterior Free of Hazards

## 2. Requirements

2600.

100.a. The exterior of the building and the building grounds or yard must be in good repair and free of hazards.

**Description of Violation**

*On January 30, 2023, there was an old grill, galvanized pipes, and a milk crate full of tiles outside the dumpster in the facility's back yard.*

**Plan of Correction**

Accept (█ - 02/15/2023)

*As of January 31st, old grill, galvanized pipes, milk crate with tiles was discarded and the area is clean. Administrator will make a weekly check around the yard to make sure there is no hazards materials in or around the yard.*

**Licensee's Proposed Overall Completion Date: 02/14/2023**

Implemented (█ - 02/17/2023)

## 102h Toilet Paper

## 3. Requirements

2600.

102.h. Toilet paper shall be provided for every toilet.

**Description of Violation**

*On January 30, 2023, there was no toilet paper for the toilet in the bathroom on the first floor.*

**Plan of Correction**

Accept (█ - 02/15/2023)

*On January 30th after discovering there was no toilet paper in the first-floor bathroom staff immediately replaced toilet paper in the bathroom. A plan was implemented for staff to check each bathroom at the start of each shift*

**102h Toilet Paper (continued)**

and 1 hour before the end of the shift, staff will check paper products.

Licensee's Proposed Overall Completion Date: 02/14/2023

Implemented (█) - 02/17/2023)

**103d - Storing Food Off Floor****4. Requirements**

2600.

103.d. Food shall be stored off the floor.

**Description of Violation**

On January 30, 2023, there was one box of six gallons of water stored on the floor in the kitchen.

**Plan of Correction**

Accept (█) - 02/15/2023)

On January 30th the box containing the six gallons of water was removed from of the floor, Administrator had an inservice with staff regarding appropriate storage of supplies.

Administrator will inspect water storage area weekly.

Licensee's Proposed Overall Completion Date: 02/14/2023

Implemented (█) - 02/17/2023)

**107c - Food/Water 3 Day Supply****5. Requirements**

2600.

107.c. The home shall maintain at least a 3-day supply of nonperishable food and drinking water for residents.

**Description of Violation**

On January 30, 2023, the home served 15 residents requiring 45 gallons of emergency drinking water. However, the home had only 34 gallons. The home does not have a contract with a local bottled water supplier.

**Plan of Correction**

Accept (█) - 02/15/2023)

Administrator increased the supply of emergency water to restore to the required amount needed to supply each resident that is served in the personal care home. Administrator will randomly monitor on a routine basis.

Licensee's Proposed Overall Completion Date: 02/14/2023

Implemented (█) - 02/17/2023)