

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

February 27, 2023

[REDACTED]
COLUMBIA COTTAGE WYOMISSING LLC
3121 STATE HILL ROAD
WYOMISSING,, PA, 19610

RE: COLUMBIA COTTAGE WYOMISSING,
LLC
3121 STATE HILL ROAD
WYOMISSING, PA, 19610
LICENSE/COC#: 22464

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 01/26/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]
Human Services Licensing Supervisor

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: COLUMBIA COTTAGE WYOMISSING, LLC **License #:** 22464 **License Expiration:** 05/15/2023

Address: 3121 STATE HILL ROAD, WYOMISSING, PA 19610

County: BERKS **Region:** NORTHEAST

Administrator

Name: [REDACTED] **Phone:** [REDACTED] **Email:** [REDACTED]

Legal Entity

Name: COLUMBIA COTTAGE WYOMISSING LLC

Address: 3121 STATE HILL ROAD, WYOMISSING,, PA, 19610

Phone: [REDACTED] **Email:** [REDACTED]

Certificate(s) of Occupancy

Type: C 2 LP **Date:** 10/29/1996 **Issued By:** L&I

Staffing Hours

Resident Support Staff: **Total Daily Staff:** 61 **Waking Staff:** 46

Inspection Information

Type: Partial **Notice:** Unannounced **BHA Docket #:**

Reason: Incident **Exit Conference Date:** 01/25/2023

Inspection Dates and Department Representative

01/26/2023 On Site [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 50 **Residents Served:** 38

Special Care Unit

In Home: No **Area:** **Capacity:** **Residents Served:**

Hospice

Current Residents: 4

Number of Residents Who:

Receive Supplemental Security Income: 0 **Are 60 Years of Age or Older:** 38

Diagnosed with Mental Illness: 0 **Diagnosed with Intellectual Disability:** 0

Have Mobility Need: 23 **Have Physical Disability:** 1

Inspections / Reviews

01/26/2023 - Partial

Lead Inspector: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 02/20/2023

02/15/2023 - POC Submission

Submitted By: [REDACTED] **Date Submitted:** 02/24/2023

Reviewer: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 02/17/2023

Inspections / Reviews *(continued)*

02/16/2023 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 02/24/2023

Reviewer: [REDACTED]

Follow-Up Type: Document Submission Follow-Up Date: 02/20/2023

02/27/2023 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 02/24/2023

Reviewer: [REDACTED]

Follow-Up Type: Not Required

42b Abuse/Neglect

1. Requirements

2800.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

On [REDACTED]/23, Staff A was feeding resident #1 lunch in the dining room. Resident #1 spit food in a napkin. Staff A scolded resident #1 for spitting out food and then proceeded to throw the napkin in resident #1 face. Staff A told resident #1 staff A would slap Resident #1 - spit again. Then, during the same lunch time staff A observed resident #2 picking at scabs in the dining room. Staff A told Resident #2 to stop picking or Resident #2 had to leave dining room. Resident #2 told staff A to "go to hell". At that point Staff A grabbed resident #2 by the left arm and raised Resident #2 from sitting position. Then Staff A pushed Resident #2 out the dining room telling the resident to "go to your room".

Plan of Correction

Accept ([REDACTED] - 02/16/2023)

2800.42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment, or disciplined in any way.

Description of Violation

On [REDACTED]/23, Staff A was feeding resident #1 lunch in the dining room. Resident #1 spit food in a napkin. Staff A scolded resident #1 for spitting out food and then proceeded to throw the napkin in resident #1 face. Staff A told resident #1 staff A would slap Resident #1 spit again. Then, during the same lunch time staff A observed resident #2 picking at scabs in the dining room. Staff A told Resident #2 to stop picking or Resident #2 had to leave dining room. Resident #2 told staff A to "go to hell". At that point Staff A grabbed resident #2 by the left arm and raised Resident #2 from sitting position. Then Staff A pushed Resident #2 out the dining room telling the resident to "go to your room".

Columbia Cottage holds resident safety at the highest regard; therefore, we are respectfully submitting the following Plan of Correction.

- [REDACTED]/2023 Managing Director [REDACTED] and Resident Services Director [REDACTED] met with all staff that were present, including Staff A, collected statements. Due to severity of the allegations, Staff A was immediately placed on Administrative Leave, pending further investigation.
- [REDACTED]/2023 [REDACTED], Managing Director submitted reports to Area Agency on Aging and BHSL, [REDACTED] Managing Director will submit upon acceptance.
- 1 [REDACTED]/2023 Power of Attorneys for Residents #1 and #2 were contacted via phone by Managing Director, [REDACTED]
- [REDACTED]/2023 Managing Director [REDACTED] spoke with [REDACTED] of AAA who collected information regarding incidents
- [REDACTED]/2023 AAA Investigator [REDACTED] arrived on site to speak to witnesses and residents #1 and #2. During debriefing with [REDACTED], Managing Director, allegations were determined to be founded.
- [REDACTED]/2023 Staff A terminated
- [REDACTED]/2023 Licensing Agent [REDACTED] arrived on site, interviewed residents #1 and #2 and witnesses
- [REDACTED]/2023 Managing Director, [REDACTED] conducted training on APS/OPSA, Act 13, BHSL Reporting, and

42b Abuse/Neglect (continued)

resident rights with the entire staff. (Sign in sheets upon acceptance)

- Managing Director [REDACTED] will monitor compliance quarterly via QA reports for a period of one year
- New Staff will be trained during orientation (submission upon approval)

Once POC is accepted Managing Director, [REDACTED] will submit training sheet.

Licensee's Proposed Overall Completion Date: 02/15/2024

Implemented ([REDACTED] - 02/27/2023)