

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

February 21, 2023

[REDACTED]
DIAKON LUTHERAN SOCIAL MINISTRIES
800 HAUSMAN ROAD
ALLENTOWN, PA, 18104

RE: LUTHER CREST RETIREMENT
COMMUNITY
800 HAUSMAN ROAD
ALLENTOWN, PA, 18104
LICENSE/COC#: 21629

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 01/12/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]
Human Services Licensing Supervisor

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: LUTHER CREST RETIREMENT COMMUNITY **License #:** 21629 **License Expiration:** 07/30/2023
Address: 800 HAUSMAN ROAD, ALLENTOWN, PA 18104
County: LEHIGH **Region:** NORTHEAST

Administrator

Name: [REDACTED] **Phone:** [REDACTED] **Email:** [REDACTED]

Legal Entity

Name: DIAKON LUTHERAN SOCIAL MINISTRIES
Address: 800 HAUSMAN ROAD, ALLENTOWN, PA, 18104
Phone: [REDACTED] **Email:** [REDACTED]

Certificate(s) of Occupancy

Type: 1/1 **Date:** 11/08/2013 **Issued By:** South Whitehall Twp

Staffing Hours

Resident Support Staff: **Total Daily Staff:** 38 **Waking Staff:** 29

Inspection Information

Type: Partial **Notice:** Unannounced **BHA Docket #:**
Reason: Complaint **Exit Conference Date:** 01/12/2023

Inspection Dates and Department Representative

01/12/2023 On Site [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 71 **Residents Served:** 26

Secured Dementia Care Unit

In Home: Yes **Area:** first floor **Capacity:** 13 **Residents Served:** 12

Hospice

Current Residents: 0

Number of Residents Who:

Receive Supplemental Security Income: 0 **Are 60 Years of Age or Older:** 26
Diagnosed with Mental Illness: 0 **Diagnosed with Intellectual Disability:** 0
Have Mobility Need: 12 **Have Physical Disability:** 0

Inspections / Reviews

01/12/2023 - Partial

Lead Inspector: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 02/12/2023

02/15/2023 - POC Submission

Submitted By: [REDACTED] **Date Submitted:** 02/17/2023
Reviewer: [REDACTED] **Follow-Up Type:** Document Submission **Follow-Up Date:** 02/20/2023

Inspections / Reviews *(continued)*

02/21/2023 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 02/17/2023

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

81b - Resident Personal Equipment

1. Requirements

2600.

81.b. Wheelchairs, walkers, prosthetic devices and other apparatus used by residents must be clean, in good repair and free of hazards.

Description of Violation

Bed enabler located in room [redacted] was not covered. The enabler had openings large enough to cause entrapment of body limbs, potentially causing injury or death.

Plan of Correction

Accept [redacted] - 02/15/2023)

1. Bed enabler located in room [redacted] was covered immediately.

2. CSM, [redacted], re-educated Personal Care Staff regarding ensuring all bed enablers requiring coverage are covered at all times.

3. Initial audit of all current resident bed enablers completed to ensure full compliance. Audits of any new bed enablers, and those already in place, will be implemented weekly for four weeks followed by monthly for two months. Audit results will be forwarded to the Quality Assurance & Process Improvement team for review/recommendations following.

Licensee's Proposed Overall Completion Date: 04/01/2023

Implemented [redacted] - 02/21/2023)

227d - Support Plan Medical/Dental

2. Requirements

2600.

227.d. Each home shall document in the resident's support plan the medical, dental, vision, hearing, mental health or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services if the resident's physician, physician's assistant or certified registered nurse practitioner, determine the necessity of these services. This requirement does not require a home to pay for the cost of these medical and behavioral care services.

Description of Violation

During physical site inspection, a bed enabler was located in room [redacted], attached to Resident #1's Bed. Resident #1 uses the bed enabler to transfer in and out of bed. However, Resident #1's assessment and support plan doesn't address the need for the enabler.

Plan of Correction

Accept [redacted] - 02/15/2023)

1. Resident #1's RASP was updated immediately to include the need and use of a bed enabler.

2. CSM, [redacted], re-educated LPN/Med. Tech.'s regarding the proper completion of RASP's as it pertains to bed enablers.

3. Initial audit of all RASP's associated with current residents who have bed enablers was completed to ensure full compliance. Audits of any new bed enablers on RASP's implemented weekly for four weeks followed by monthly for two months. Audit results will be forwarded to the Quality Assurance & Process Improvement team for review/recommendations following.

227d - Support Plan Medical/Dental (*continued*)

Licensee's Proposed Overall Completion Date: 04/01/2023

Implemented ([REDACTED] - 02/21/2023)