

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

February 6, 2023

[REDACTED], EXECUTIVE DIRECTOR
THE NEW HERITAGE TOWERS INC
200 VETERANS LANE
DOYLESTOWN, PA, 18901

RE: WESLEY ENHANCED LIVING
DOYLESTOWN
200 VETERANS LANE
DOYLESTOWN, PA, 18901
LICENSE/COC#: 12718

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 01/12/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: WESLEY ENHANCED LIVING DOYLESTOWN **License #:** 12718 **License Expiration:** 07/05/2023
Address: 200 VETERANS LANE, DOYLESTOWN, PA 18901
County: BUCKS **Region:** SOUTHEAST

Administrator

Name: [REDACTED] **Phone:** [REDACTED] **Email:** [REDACTED]

Legal Entity

Name: THE NEW HERITAGE TOWERS INC
Address: 200 VETERANS LANE, DOYLESTOWN, PA, 18901
Phone: [REDACTED] **Email:** [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP **Date:** 06/08/2001 **Issued By:** Commonwealth of PA, L&I

Staffing Hours

Resident Support Staff: 0 **Total Daily Staff:** 60 **Waking Staff:** 45

Inspection Information

Type: Partial **Notice:** Unannounced **BHA Docket #:**
Reason: Incident **Exit Conference Date:** 01/12/2023

Inspection Dates and Department Representative

01/12/2023 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 75 **Residents Served:** 58

Secured Dementia Care Unit

In Home: No **Area:** **Capacity:** **Residents Served:**

Hospice

Current Residents: 1

Number of Residents Who:

Receive Supplemental Security Income: 0 **Are 60 Years of Age or Older:** 58
Diagnosed with Mental Illness: 0 **Diagnosed with Intellectual Disability:** 1
Have Mobility Need: 2 **Have Physical Disability:** 3

Inspections / Reviews

01/12/2023 Partial

Lead Inspector: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 02/03/2023

02/03/2023 - POC Submission

Submitted By: [REDACTED] **Date Submitted:** 02/03/2023
Reviewer: [REDACTED] **Follow-Up Type:** Document Submission **Follow-Up Date:** 02/07/2023

Inspections / Reviews *(continued)*

02/06/2023 Document Submission

Submitted By: [REDACTED]

Date Submitted: 02/03/2023

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

16c Written Incident Report

1. Requirements

2600.

16.c. The home shall report the incident or condition to the Department’s personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in § 2600.15 (relating to abuse reporting covered by law).

Description of Violation

On [REDACTED], resident#1 reported to the home that three rings, described as 14k diamond rings, were missing. The home did not report this incident to the Department until [REDACTED].

Plan of Correction

Accept ([REDACTED] - 02/03/2023)

The root cause of this violation is the Personal Care Administrator, and [REDACTED] designee were both on sick leave when this incident occurred; therefore, the incident was not reported in the correct time frame. To correct this, a new Procedure was created that outlines who is responsible for incident reporting. DHS Incident Reporting for Abuse Policy is attached. The Wesley Enhanced Living Personal Care Administrator, Executive Director, Personal Care LPNs, Security Guards, Director of Facility Operations, Facilities Supervisor, and the Resident Life Services Manager were trained on this policy between 1/27/2023 and 2/2/2023 (see attached sign in sheet - Training POC DHS Regs 16c 15a 15b 15c 15d 02FEB2023 - for this training). Beginning in January 2024, the Personal Care Administrator will provide annual training on this policy to the Executive Director, Personal Care LPNs, Security Guards, Director of Facility Operations, Facilities Supervisor, and the Resident Life Services Manager. For any new employees in the positions listed above, the Personal Care Administrator will provide immediate training.

Licensee's Proposed Overall Completion Date: 02/02/2023

Implemented ([REDACTED] - 02/06/2023)