

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

March 13, 2023

[REDACTED], OWNER
WALDEN CARE LLC
325 NORTH BROADWAY
WIND GAP, PA, 18091

RE: WALDEN III SENIOR LIVING
COMMUNITY
325 NORTH BROADWAY
WIND GAP, PA, 18091
LICENSE/COC#: 23072

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 01/10/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: WALDEN III SENIOR LIVING COMMUNITY **License #:** 23072 **License Expiration:** 05/02/2023
Address: 325 NORTH BROADWAY, WIND GAP, PA 18091
County: NORTHAMPTON **Region:** NORTHEAST

Administrator

Name: [REDACTED] **Phone:** [REDACTED] **Email:** [REDACTED]

Legal Entity

Name: WALDEN CARE LLC
Address: 325 NORTH BROADWAY, WIND GAP, PA, 18091
Phone: [REDACTED] **Email:** [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: **Total Daily Staff:** 48 **Waking Staff:** 36

Inspection Information

Type: Partial **Notice:** Unannounced **BHA Docket #:**
Reason: Complaint **Exit Conference Date:** 01/10/2023

Inspection Dates and Department Representative

01/10/2023 On Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
License Capacity: 77 **Residents Served:** 48
Secured Dementia Care Unit
In Home: No **Area:** **Capacity:** **Residents Served:**
Hospice
Current Residents: 1
Number of Residents Who:
Receive Supplemental Security Income: 0 **Are 60 Years of Age or Older:** 48
Diagnosed with Mental Illness: 2 **Diagnosed with Intellectual Disability:** 1
Have Mobility Need: 0 **Have Physical Disability:** 2

Inspections / Reviews

01/10/2023 - Partial
Lead Inspector: [REDACTED] **Follow Up Type:** POC Submission **Follow Up Date:** 02/03/2023

03/06/2023 POC Submission
Submitted By: [REDACTED] **Date Submitted:** 03/10/2023
Reviewer: [REDACTED] **Follow Up Type:** Document Submission **Follow Up Date:** 03/13/2023

Inspections / Reviews *(continued)*

03/13/2023 Document Submission

Submitted By: [REDACTED]

Date Submitted: 03/10/2023

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

85a - Sanitary Conditions

1. Requirements

2600.

85.a. Sanitary conditions shall be maintained.

Description of Violation

Licensing representatives observed blood stains on Resident #3's pillow as well as a live bug crawling across the top sheet of the bed.

Upon opening the door of Resident #1's bedroom a strong odor of ammonia immediately was smelled. The carpet had food and debris all over the floor next to the residents bed. The bed sheets were soiled with food and what appeared to be bowel movement.

Plan of Correction

Accept ([REDACTED] - 03/06/2023)

85 – Sanitary conditions**1. Requirements**

2600.85 a. Sanitary conditions shall be maintained.

2. Description of violation

Licensing representatives observed blood stains on Resident # 3 pillow as well as a live bed crawling across the top sheet of the bed.

Upon opening the door of Resident # 1's bedroom a strong odor of ammonia was immediately smelled. The carpet had food and debris all over the floor next to the resident's bed. The bed sheets were soiled with food and what appeared to be a bowel movement.

How did this happen?

Resident # 3, the room was checked daily. We have been treating monthly for all pests including bed bugs. They appeared out of nowhere in December. We were immediately on the treatment.

Plan of Correction**Resident # 3**

The room was exterminated and treated with Temprid, by Mountain Valley Pest Control. Attached is the invoice showing the treatment. Walden III also contracted with Action Termite Pest Control. The room was emptied of residents' furniture, the bed discarded, and the chair discarded per family. All the clothing, bedding, and personal possession have been removed and treated. The clothing has been put through the drying cycle.

Moving forward:

Training was conducted with Housekeeping staff, on taking proper care of removing the bedding and clothes so as to not transfer the pests throughout the facility.

Resident # 1 was immediately removed from the room and explained to the resident that we need to change her bed daily. It was further explained to the resident and staff that resident # 1 is to be changed Q2 hours daily around the clock. A schedule was posted in the resident's room and staff must sign off when in the resident's room to do care. The Med Tech Supervisor and Administrator will continue to enforce Q 2 incontinence care and changes by following up on daily checks of the condition of the resident and room. The carpet has been scheduled for shampooing with Pocono Feather Dusters.

85a - Sanitary Conditions (continued)

Resident # 1 is brought out daily for all meals.

Housekeeping, PCA's and Med Tech Staff have been retrained in proper incontinence care and bed changes. Monthly rounding will be performed with ALL staff to ensure compliance with regulations and maintain cleanliness in the resident's rooms.

Moving forward:

Administrator [redacted] and Med Tech Supervisor, [redacted] will conduct weekly meetings and evaluations on the care and cleanliness of the room and ensure the resident in question is clean and out for meals at the required times.

Administrator [redacted] is doing daily room checks, ensuring the rooms are cleaned and vacuumed.

Licensee's Proposed Overall Completion Date: 02/02/2023

Implemented [redacted] - 03/13/2023)

227d - Support Plan Medical/Dental

2. Requirements

2600.

227.d. Each home shall document in the resident's support plan the medical, dental, vision, hearing, mental health or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services if the resident's physician, physician's assistant or certified registered nurse practitioner, determine the necessity of these services. This requirement does not require a home to pay for the cost of these medical and behavioral care services.

Description of Violation

Staff interviews indicated that Resident #2 refuses to come out of the residents room and will often eat meals in the room. The resident is incontinent of bowel and bladder and requires assistance to get out of bed and provide incontinence care. The residents RASP dated [redacted] needs to be updated to reflect the residents current care needs.

Staff interviews indicated that Resident #1 is incontinent of bowel and bladder and requires assistance to get out of bed and provide incontinence care. The residents RASP dated [redacted] needs to be updated to reflect the residents current care needs.

Plan of Correction

Accept [redacted] - 03/06/2023)

227d - Support Plan Medical/Dental

1. Requirements

2600.227 d. Each home shall document in the resident's support plan the medical, dental, vision, hearing, mental health, or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services if the resident's physician, physicians assistant or certified registered nurse practitioner, determine the necessity of these services. This requirement does not require a home to pay for the cost of these medical and behavioral care services.

2. Description of violation

Staff interviews indicated that Resident # 2 refuses to come out of the resident's room and will often eat meals in the room. The resident is incontinent of bowel and bladder and requires assistance to get out of bed and incontinence care. The resident's RASP dated [redacted] needs to be updated to reflect the resident's current care needs.

Staff interviews indicated that Resident # 1 is incontinent of bowel and bladder and requires assistance to get out of bed and provide incontinence care. The resident's RASP dated [redacted] needs to be updated to reflect the resident's current care needs.

227d - Support Plan Medical/Dental (continued)**How did this happen?**

Amid the shuffle of remodeling and the sale of Walden III, it was an oversight on the updating of the RASP for both Resident # 1 and # 2.

Plan of Correction

Resident # 1 RASP was updated to reflect the status of the current care needs of Resident #1.

Resident # 2 RASP was updated to reflect the status of the current care needs of Resident # 2.

A toileting schedule has been posted in the rooms of Residents # 1 and # 2. Toileting and incontinence care are to be provided per Q2 hours for incontinence care and the Med Tech Supervisor and Administrator will be conducting follow-ups on the toileting schedule to ensure proper care is completed.

Moving forward: The Med Tech Supervisor and the Administrator will diligently go over all the RASPs for all residents to ensure they are up to date reflecting the required level of care needed. This was immediately corrected on 01/12/2023.

Proposed overall date: 02/02/2023

██████████, Administrator and ██████████, Med Tech Supervisor will be responsible for moving forward with reviewing and updating ALL RASPs. This is to ensure they are correct and up to date on the current required care needs.

Licensee's Proposed Overall Completion Date: 02/02/2023

Implemented (██████) - 03/13/2023