

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

January 24, 2023

[REDACTED], ADMINISTRATOR
HUMANGOOD PENNSYLVANIA
2002 JOSHUA ROAD
LAFAYETTE HILL, PA, 19444

RE: SPRING MILL POINTE
2002 JOSHUA ROAD
LAFAYETTE HILL, PA, 19444
LICENSE/COC#: 12792

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 01/09/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: SPRING MILL POINTE License #: 12792 License Expiration: 12/15/2023
Address: 2002 JOSHUA ROAD, LAFAYETTE HILL, PA 19444
County: MONTGOMERY Region: SOUTHEAST

Administrator

Name: [Redacted] Phone: [Redacted]

Legal Entity

Name: HUMANGOOD PENNSYLVANIA
Address: 2002 JOSHUA ROAD, LAFAYETTE HILL, PA, 19444
Phone: [Redacted] Email: [Redacted]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: 106 Total Daily Staff: 176 Waking Staff: 132

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
Reason: Incident Exit Conference Date: 01/09/2023

Inspection Dates and Department Representative

01/09/2023 - On-Site: [Redacted]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 107 Residents Served: 46

Secured Dementia Care Unit

In Home: Yes Area: Cedar Grove Capacity: 33 Residents Served: 24

Hospice

Current Residents: 2

Number of Residents Who:

Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 46
Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 0
Have Mobility Need: 24 Have Physical Disability: 0

Inspections / Reviews

01/09/2023 Partial

Lead Inspector: [Redacted] Follow-Up Type: POC Submission Follow-Up Date: 01/21/2023

01/19/2023 - POC Submission

Submitted By: [Redacted] Date Submitted: 01/23/2023
Reviewer: [Redacted] Follow-Up Type: POC Submission Follow-Up Date: 01/24/2023

Inspections / Reviews *(continued)*

01/20/2023 POC Submission

Submitted By: [REDACTED]

Date Submitted: 01/23/2023

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 02/19/2023

01/24/2023 Document Submission

Submitted By: [REDACTED]

Date Submitted: 01/23/2023

Reviewer: [REDACTED]

Follow Up Type: Not Required

25b - Contract Signatures

1. Requirements

2600.

25.b. The contract shall be signed by the administrator or a designee, the resident and the payer, if different from the resident, and cosigned by the resident's designated person if any, if the resident agrees.

Description of Violation

The resident-home contract, dated [REDACTED], for resident #1 was not signed by the resident.

Plan of Correction

Accept [REDACTED] - 01/19/2023)

The administrator reviewed Memory Support Resident's contracts on 01/16/2023. The Director of Sales was educated on policy 25b on 01/18/2023. Moving forward, the resident and designated person will be signing contracts. The administrator will review contracts monthly for three months and report monthly to QAPI.

Licensee's Proposed Overall Completion Date: 01/20/2023

Implemented [REDACTED] - 01/24/2023)

41e - Signed Statement

2. Requirements

2600.

41.e. A statement signed by the resident and, if applicable, the resident's designated person acknowledging receipt of a copy of the information specified in subsection (d), or documentation of efforts made to obtain signature, shall be kept in the resident's record.

Description of Violation

Resident #1's record did not contain a statement signed by the resident acknowledging receipt of a copy of the resident rights and complaint procedures.

Plan of Correction

Accept [REDACTED] - 01/19/2023)

The administrator reviewed Memory Support Resident's contracts on 01/16/2023. A statement acknowledging the receipt of a copy of resident rights and complaints procedures is part of the contract. In addition, the director of Sales was educated on policy 41e on 01/18/2023. Moving forward, the resident and designated person will be signing contracts. The administrator will review contracts monthly for three months and report monthly to QAPI.

Licensee's Proposed Overall Completion Date: 01/20/2023

Implemented [REDACTED] - 01/24/2023)

42c - Treatment of Residents

3. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On [REDACTED] immediately before dinner time, staff person A took resident #1 to the resident's bathroom and explained that they were going to change resident #1's diaper, clean resident #1, and apply barrier cream. Resident #1 refused the treatment. Staff person A continued with the treatment anyway. Resident #1 was upset and continued refusing the treatment throughout the entire process and after it was over.

Plan of Correction

Accept [REDACTED] - 01/20/2023)

The team member involved in this scenario is no longer employed by the community.

The nursing team will be re-educated on 42c by 01/20/2023. The nursing team will receive a quarterly treatment

42c - Treatment of Residents (continued)

of residents' education beginning 01/20/2023 then in April, then July, and October, by Administrator and Director of Resident Services. Nurse Supervisor will interview random team members monthly for the next three months starting 02/01/2023 ending 04/30/2023 to review compliance and will report monthly to QAPI.

Licensee's Proposed Overall Completion Date: 04/30/2023

Implemented (█ - 01/24/2023)

184b - Labeling OTC/CAM**4. Requirements**

2600.

184.b. If the OTC medications and CAM belong to the resident, they shall be identified with the resident's name.

Description of Violation

On 1/9/23, there was a bottle of █ cough syrup in the memory care medication cart not labeled with a resident name.

Plan of Correction

Accept (█ - 01/20/2023)

In accordance with regulation 184b the resident's name was added to the █ cough syrup bottle. Community Nurses were re-educated on 184b on 01/19/2023. Cart audit performed on 01/11/2023. Moving forward Nurse Manager will conduct a bi-weekly cart audit starting on 01/11/2023 ending on 04/05/2023 to ensure all medications are labeled. Results will be reported monthly to QAPI.

Licensee's Proposed Overall Completion Date: 04/05/2023

Implemented (█ - 01/24/2023)

191 - Resident Right to Refuse**5. Requirements**

2600.

191. Resident Education - The home shall educate the resident of the right to question or refuse a medication if the resident believes there may be a medication error. Documentation of this resident education shall be kept.

Description of Violation

Resident #1, admitted █, has not been educated to the resident's right to refuse medication if the resident believes that there may be a medication error.

Plan of Correction

Accept (█ - 01/19/2023)

Memory Support Resident contracts were reviewed on █. A statement acknowledging the receipt of the education related to the right to question or refuse medication is part of the contract. The Director of Sales was educated on policy 191 on 01/18/2023. Moving forward, residents in memory support will be signing contracts. The administrator will review contracts monthly for three months and report to QAPI.

Licensee's Proposed Overall Completion Date: 01/20/2023

Implemented (█ - 01/24/2023)