

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

January 21, 2023

[REDACTED]
CSM MONTOURSVILLE LLC
2725 FOUR MILE DRIVE
MONTOURSVILLE, PA, 17754

RE: THE HILLSIDE SENIOR LIVING
COMMUNITY
2725 FOUR MILE DRIVE
MONTOURSVILLE, PA, 17754
LICENSE/COC#: 22830

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 01/06/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *THE HILLSIDE SENIOR LIVING COMMUNITY* License #: 22830 License Expiration: 10/23/2023
 Address: 2725 FOUR MILE DRIVE, MONTOURSVILLE, PA 17754
 County: LYCOMING Region: NORTHEAST

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *CSM MONTOURSVILLE LLC*
 Address: 2725 FOUR MILE DRIVE, MONTOURSVILLE, PA, 17754
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: *C-2 LP* Date: *02/26/1999* Issued By: *L&I*

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 54 Waking Staff: 41

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
 Reason: *Complaint* Exit Conference Date: *01/11/2023*

Inspection Dates and Department Representative

01/06/2023 - On-Site [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 60 Residents Served: 40

Secured Dementia Care Unit

In Home: Yes Area: *1st Floor* Capacity: 28 Residents Served: 13

Hospice

Current Residents: 1

Number of Residents Who:

Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 39
 Diagnosed with Mental Illness: 1 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 14 Have Physical Disability: 0

Inspections / Reviews

01/06/2023 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *01/23/2023*

01/20/2023 - POC Submission

Submitted By: [REDACTED] Date Submitted: *01/20/2023*
 Reviewer: [REDACTED] Follow-Up Type: *Document Submission* Follow-Up Date: *01/27/2023*

Inspections / Reviews *(continued)*

01/21/2023 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 01/20/2023

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

42f - Mail Access

1. Requirements

2600.

42.f. A resident has the right to receive and send mail.

1. Outgoing mail may not be opened or read by staff persons unless the resident requests.
2. Incoming mail may not be opened or read by staff persons unless upon the request of the resident or the resident's designated person.

Description of Violation

Resident mail is delivered directly to locked mailboxes located in the lobby area and residents are provided with a key to access mail. Residents of the secure dementia unit do not have access to the mailboxes and staff interviews indicated that mail received for residents living in the secure dementia unit is not delivered to the residents.

Plan of Correction**Accept (JH - 01/20/2023)**

On 1/9/2023, administrator met with our mail carrier who agreed to place all mail for residents residing on our memory care hall (Ashwood Lane) in a basket. This basket is located on top of the locked mailboxes. "Mail Delivery" has been added to Ashwood Lane's activity calendar as a reminder. Mail is delivered daily by the memory care coordinator or a member of [REDACTED] staff. Administrator is responsible for ensuring compliance. Attached audit sheet will be completed by the administrator for the next three months.

Licensee's Proposed Overall Completion Date: 04/09/2023

Implemented (JH - 01/21/2023)