

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

February 3, 2023

[REDACTED], ADMINISTRATOR
PHOEBE RICHLAND HEALTH CARE CENTER
108 SOUTH MAIN STREET
RICHLANDTOWN, PA, 18955

RE: MEADOW GLEN AT PHOEBE
RICHLAND
108 SOUTH MAIN STREET
RICHLANDTOWN, PA, 18955
LICENSE/COC#: 14225

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 01/05/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: MEADOW GLEN AT PHOEBE RICHLAND **License #:** 14225 **License Expiration:** 02/08/2024
Address: 108 SOUTH MAIN STREET, RICHLANDTOWN, PA 18955
County: BUCKS **Region:** SOUTHEAST

Administrator

Name: [REDACTED] **Phone:** [REDACTED] **Email:** [REDACTED]

Legal Entity

Name: PHOEBE RICHLAND HEALTH CARE CENTER
Address: 108 SOUTH MAIN STREET, RICHLANDTOWN, PA, 18955
Phone: [REDACTED] **Email:** [REDACTED]

Certificate(s) of Occupancy

Type: I-2 **Date:** 11/30/2015 **Issued By:** Richland Borough

Staffing Hours

Resident Support Staff: 0 **Total Daily Staff:** 122 **Waking Staff:** 92

Inspection Information

Type: Partial **Notice:** Unannounced **BHA Docket #:**
Reason: Incident **Exit Conference Date:** 01/05/2023

Inspection Dates and Department Representative

01/05/2023 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 100 **Residents Served:** 76

Secured Dementia Care Unit

In Home: Yes **Area:** Memory Support **Capacity:** 40 **Residents Served:** 38

Hospice

Current Residents: 2

Number of Residents Who:

Receive Supplemental Security Income: 0 **Are 60 Years of Age or Older:** 75
Diagnosed with Mental Illness: 0 **Diagnosed with Intellectual Disability:** 0
Have Mobility Need: 46 **Have Physical Disability:** 0

Inspections / Reviews

01/05/2023 Partial

Lead Inspector: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 01/27/2023

01/23/2023 - POC Submission

Submitted By: [REDACTED] **Date Submitted:** 02/02/2023
Reviewer: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 01/28/2023

Inspections / Reviews (*continued*)

01/24/2023 POC Submission

Submitted By: [REDACTED]

Date Submitted: 02/02/2023

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 02/02/2023

02/03/2023 Document Submission

Submitted By: [REDACTED]

Date Submitted: 02/02/2023

Reviewer: [REDACTED]

Follow Up Type: Not Required

201 - Positive Interventions

1. Requirements

2600.

201. Safe Management Techniques - The home shall use positive interventions to modify or eliminate a behavior that endangers the resident himself or others. Positive interventions include improving communications, reinforcing appropriate behavior, redirection, conflict resolution, violence prevention, praise, deescalation techniques and alternative techniques or methods to identify and defuse potential emergency situations.

Description of Violation

On [REDACTED], staff person A grabbed the purse of the resident and their arm and forcefully made the resident go back into the building. Resident 1 was outside of the building during a storm with lightning and rain. Resident 1 had a metal walker and was attempting to sit down onto a wet metal bench. Staff person A did not use positive interventions to persuade the resident 1 to come inside. The home has not implemented positive interventions to modify or eliminate the behavior.

Plan of Correction

Accept [REDACTED] - 01/24/2023)

Resident 1 was discharged from the facility on [REDACTED]. Staff Person A employment was terminated on [REDACTED]. Resident 1 was assessed for any injuries immediately after and the next day, and did not have any injuries from this altercation. Immediate education was completed with those involved on the unit. Facility-wide education with nursing and community life staff on positive interventions will be complete by [REDACTED]

Licensee's Proposed Overall Completion Date: 02/01/2023

Implemented ([REDACTED]) - 02/03/2023)