

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

January 23, 2023

[REDACTED], PRESIDENT & CEO
ARTIS SENIOR LIVING OF BETHEL PARK LLC
[REDACTED]
[REDACTED]

RE: ARTIS SENIOR LIVING OF SOUTH
HILLS
1001 HIGBEE DRIVE
BETHEL PARK, PA, 15102
LICENSE/COC#: 44916

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 11/21/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: ARTIS SENIOR LIVING OF SOUTH HILLS **License #:** 44916 **License Expiration:** 05/01/2023
Address: 1001 HIGBEE DRIVE, BETHEL PARK, PA 15102
County: ALLEGHENY **Region:** WESTERN

Administrator

Name: [REDACTED] **Phone:** [REDACTED] **Email:** [REDACTED]

Legal Entity

Name: ARTIS SENIOR LIVING OF BETHEL PARK LLC
Address: [REDACTED]
Phone: [REDACTED] **Email:** [REDACTED]

Certificate(s) of Occupancy

Type: I-2 **Date:** 04/19/2018 **Issued By:** Municipality of Bethel Park

Staffing Hours

Resident Support Staff: 0 **Total Daily Staff:** 122 **Waking Staff:** 92

Inspection Information

Type: Partial **Notice:** Unannounced **BHA Docket #:**
Reason: Incident **Exit Conference Date:** 11/21/2022

Inspection Dates and Department Representative

11/21/2022 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 72 **Residents Served:** 61

Secured Dementia Care Unit

In Home: Yes **Area:** entire home **Capacity:** 72 **Residents Served:** 61

Hospice

Current Residents: 10

Number of Residents Who:

Receive Supplemental Security Income: 0 **Are 60 Years of Age or Older:** 61
Diagnosed with Mental Illness: 0 **Diagnosed with Intellectual Disability:** 0
Have Mobility Need: 61 **Have Physical Disability:** 0

Inspections / Reviews

11/21/2022 Partial

Lead Inspector: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 12/02/2022

12/06/2022 - POC Submission

Submitted By: [REDACTED] **Date Submitted:** 01/13/2023
Reviewer: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 12/16/2022

Inspections / Reviews *(continued)*

01/03/2023 POC Submission

Submitted By: [REDACTED]

Date Submitted: 01/13/2023

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 01/13/2023

01/23/2023 Document Submission

Submitted By: [REDACTED]

Date Submitted: 01/13/2023

Reviewer: [REDACTED]

Follow Up Type: Not Required

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On [REDACTED] at approximately [REDACTED] staff person A overheard staff person B bickering with resident #1 in the secure dementia care unit's dining room. Staff person A told resident #1 that [REDACTED] should move to an empty table and sit by [REDACTED] because [REDACTED] doesn't deserve to sit with the other residents. When the resident refused to move, the staff person said – I don't get paid enough to deal with this. The resident expressed that the staff person was being rude to [REDACTED] and referred to [REDACTED] as a fucking asshole. In response, the staff person stated - That is why I get to go home after my shift, and you don't.

REPEAT VIOLATION: 3/9/2022 et al.

Plan of Correction

Accept [REDACTED] - 01/03/2023)

Staff person "B" was trained on the treatment of residents with dignity and respect on September 8, 2022 during new hire orientation.

Staff person "B" was immediately suspended on October 12th when the Director of Health and Wellness was made aware of the incident. Staff person "B" was then terminated on October 20th.

[REDACTED] from Area Agency on Aging will be coming into the community and conduct a training / education on Dignity and Respect and Abuse on January 5, 2023 at 2:30 PM.

All new associates are going to sign off that they have been trained during orientation on 2600.42c - A resident shall be treated with dignity and respect, 2600.15. Abuse Reporting Covered by Law, 2600.16.(a)(12) A complaint of resident abuse, suspected resident abuse or referral of a complaint of resident abuse to a local authority. See attachment for signoff sheet.

Director of the Artis Way Experience / Designee will interview 3 residents weekly for 3 months starting on the week of December 19th and 1 resident weekly beginning on the week of March 13th for 6 months until August 18th to ensure that residents are being treated with Dignity and Respect. Please see the attached questioner on Dignity and Respect.

Licensee's Proposed Overall Completion Date: 08/18/2023

Implemented [REDACTED] - 01/23/2023)

51 - Criminal Background Check

2. Requirements

2600.

51. Criminal History Checks - Criminal history checks and hiring policies shall be in accordance with the Older Adult Protective Services Act (35 P. S. § § 10225.101—10225.5102) and 6 Pa. Code Chapter 15 (relating to protective services for older adults).

Description of Violation

Direct care staff person B, hired on [REDACTED], worked unsupervised in the home; however, the home did not request a criminal history background check until [REDACTED]

51 - Criminal Background Check (continued)**Plan of Correction****Accept ([REDACTED] - 01/03/2023)**

Staff Person "B" was terminated on [REDACTED] following an incident that occurred on [REDACTED].

Internal audit was completed on December 2, 2022 by the Director of Business Services and Executive Director on all current associates to ensure that a Patch Report was completed prior to the beginning of employment. See attachment for completed audit.

The Director of Business Services and Executive Director will sign off that a patch report has been completed on all new hires prior to date of hire. Please see attachment for sign off sheet.

Licensee's Proposed Overall Completion Date: 12/16/2022

Implemented ([REDACTED] - 01/23/2023)