

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

February 1, 2023

[REDACTED]
SNH PENN TENANT LLC
[REDACTED]

RE: NEWSEASONS AT NEW BRITAIN
800 MANOR DRIVE
CHALFONT, PA, 18914
LICENSE/COC#: 14508

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 12/14/2022, 12/15/2022, 12/19/2022, 12/29/2022, 01/03/2023, 01/04/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: NEWSEASONS AT NEW BRITAIN License #: 14508 License Expiration: 01/01/2023
Address: 800 MANOR DRIVE, CHALFONT, PA 18914
County: BUCKS Region: SOUTHEAST

Administrator

Name: [Redacted] Phone: [Redacted] Email: [Redacted]

SNH Penn Tenant LLC

Name: SNH PENN TENANT LLC
Address: [Redacted]
Phone: [Redacted] Email: [Redacted]

Certificate(s) of Occupancy

Type: C 2 LP Date: 04/01/1998 Issued By: CWOPA L&I

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 71 Waking Staff: 53

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
Reason: Incident Exit Conference Date: 01/04/2023

Inspection Dates and Department Representative

12/14/2022 Off Site [Redacted]
12/15/2022 Off Site [Redacted]
12/19/2022 Off Site [Redacted]
12/29/2022 Off Site [Redacted]
01/03/2023 Off Site [Redacted]
01/04/2023 Off Site [Redacted]

Resident Demographic Data as of Inspection Dates

General Information			
License Capacity:	100	Residents Served:	64
Secured Dementia Care Unit			
In Home:	No	Area:	Capacity:
Residents Served:			
Hospice			
Current Residents: 1			
Number of Residents Who:			
Receive Supplemental Security Income:	0	Are 60 Years of Age or Older:	62
Diagnosed with Mental Illness:	2	Diagnosed with Intellectual Disability:	0
Have Mobility Need:	7	Have Physical Disability:	1

Inspections / Reviews

12/14/2022 - Partial
Lead Inspector: [Redacted] Follow-Up Type: POC Submission Follow-Up Date: 02/01/2023

01/19/2023 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 01/31/2023

Reviewer: [REDACTED]

Follow-Up Type: Document Submission Follow-Up Date: 02/01/2023

02/01/2023 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 01/31/2023

Reviewer: [REDACTED]

Follow-Up Type: Not Required

42b - Abuse

1. Requirements

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

Staff Person A was instructed by Staff Person B to take Resident 1 back to their room to clean them up because there was vomit on their clothing. Staff Person A refused [REDACTED] Staff Person A began to yell and curse as they walked away leaving the resident behind in the med room. Staff Person A was then instructed by Staff Person C to complete the task. [REDACTED]

[REDACTED] During the walk back to the resident's room Staff Person A was seen mistreating Resident 1 by Staff Person D as Staff Person A was holding Resident 1 by the collar as they were walking slowing and staff person A wanted to move the resident faster [REDACTED] Staff Person A was using words [REDACTED] this, [REDACTED] this job, [REDACTED], [REDACTED], [REDACTED]

[REDACTED]. Staff Person A was also mistreating Resident 1 by yelling at them and trying to rush them to their room because they continued to vomit. Resident 2 then told Staff Person A to "stop talking like that" in which Staff Person A then apologized and said its not about you and that they were upset with the Staff Person B and that they were "going to beat the [REDACTED] out of Staff Person B". [REDACTED]

[REDACTED] Resident 1 eventually was so upset that they slammed down their walker and started screaming "Shut up" to Staff Person A. Staff Person A then left Resident 1 in the hallway and walked steadily ahead of them to their room leaving them in the hallway. Resident 2 [REDACTED]

[REDACTED] walked Resident 1 down the hall to their room where Staff person A was waiting to provide care. [REDACTED]

Plan of Correction

Accept [REDACTED] - 01/19/2023)

Staff Person A was immediately suspended pending investigation. Resident 1 was assessed by the charge nurse and a body check was immediately completed. Resident 1 had no signs of physical trauma, redness, or complaints of pain. Due to Resident 1's cognition, Resident 1 could not recall the event and showed no signs of emotional or psychological distress. Staff Person A remained on suspension until the investigation was completed. Staff Person A was terminated effective [REDACTED] 2022.

The Executive Director/Designee will re educate all staff by 1/31/2023 on Abuse Prevention & Reporting, Resident Rights, and expected Code of Conduct. See Attachment A: 2600.42b Training Record

Licensee's Proposed Overall Completion Date: 01/31/2023

Implemented ([REDACTED] - 02/01/2023)

42c - Treatment of Residents

2. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

Staff Person A was upset with Staff Person B because Staff Person B demanded that Staff Person A perform duties in relation to Resident 1's care. [REDACTED]

[REDACTED] Staff Person A was concerned for the [REDACTED]

42c - Treatment of Residents (continued)

well being of the resident because they had been vomiting. Staff Person A Became upset and began to use curse words towards Staff Person B. [REDACTED]

[REDACTED] Resident 2 sat outside waiting for Staff Person A to leave the room to ensure Staff Person A did not cause harm to Resident 1.

Plan of Correction**Accept** [REDACTED] - 01/19/2023)

Staff Person A was immediately suspended pending investigation. Resident 1 was assessed by the charge nurse and a body check was immediately completed. Resident 1 had no signs of physical trauma, redness, or complaints of pain. Due to Resident 1's cognition, Resident 1 could not recall the event and showed no signs of emotional or psychological distress. Staff Person A remained on suspension until the investigation was completed. Staff Person A was terminated effective [REDACTED]/2022.

The Executive Director/Designee will re-educate all staff by 1/31/2023 on Abuse Prevention & Reporting, Resident Rights, and expected Code of Conduct. See Attachment A: 2600.42c Training Record

Licensee's Proposed Overall Completion Date: 01/31/2023

Implemented [REDACTED] 02/01/2023)**54a - Direct Care Staff****3. Requirements**

2600.

54.a. Direct care staff persons shall have the following qualifications:

1. Be 18 years of age or older, except as permitted in subsection (b).
2. Have a high school diploma, GED or active registry status on the Pennsylvania nurse aide registry.
3. Be free from a medical condition, including drug or alcohol addiction, that would limit direct care staff persons from providing necessary personal care services with reasonable skill and safety.

Description of Violation

Direct care staff person A, does not have a high school diploma, GED, or active registry status on the Pennsylvania nurse aide registry.

Plan of Correction**Accept** [REDACTED] - 01/19/2023)

Staff Person A is no longer employed by the community. An audit of all direct care staff will be completed by the Executive Director/designee by 1/31/2023 to assure that a high school diploma, GED or active registry on the PA nurse-aide registry is on file. Any direct care staff not meeting the documentation will be removed from the schedule pending receipt of missing documentation.

The community will utilize a list of required documents that will be provided to direct care staff at the point of employment offer. Failure to provide required documents at the start of general orientation will result in delayed/deferred employment until documentation is received. See Attachment C: 2600.42c Required Documents on date of hire for Direct Care Staff

Licensee's Proposed Overall Completion Date: 01/31/2023

Implemented [REDACTED] 02/01/2023)