

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

January 30, 2023

[REDACTED], SECRETARY
EC OPCO LAKEMONT FARMS LLC
[REDACTED]
[REDACTED]

RE: CELEBRATION VILLA OF LAKEMONT
FARMS
3275 WASHINGTON PIKE
BRIDGEVILLE, PA, 15017
LICENSE/COC#: 45081

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 12/12/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: CELEBRATION VILLA OF LAKEMONT FARMS License #: 45081 License Expiration: 06/17/2023
 Address: 3275 WASHINGTON PIKE, BRIDGEVILLE, PA 15017
 County: ALLEGHENY Region: WESTERN

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: EC OPCO LAKEMONT FARMS LLC
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP Date: 03/17/1999 Issued By: L&I

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 109 Waking Staff: 82

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Complaint, Incident Exit Conference Date: 12/12/2022

Inspection Dates and Department Representative

12/12/2022 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 140 Residents Served: 82

Secured Dementia Care Unit

In Home: No Area: Capacity: Residents Served:

Hospice

Current Residents: 15

Number of Residents Who:

Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 81
 Diagnosed with Mental Illness: 1 Diagnosed with Intellectual Disability: 1
 Have Mobility Need: 27 Have Physical Disability: 0

Inspections / Reviews

12/12/2022 Partial

Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 12/24/2022

01/03/2023 - POC Submission

Submitted By: [REDACTED] Date Submitted: 12/19/2022
 Reviewer: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 01/13/2023

Inspections / Reviews *(continued)*

01/27/2023 POC Submission

Submitted By: [REDACTED]

Date Submitted: 01/10/2023

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 02/03/2023

01/30/2023 Document Submission

Submitted By: [REDACTED]

Date Submitted: 01/27/2023

Reviewer: [REDACTED]

Follow Up Type: Not Required

15b Supervisor Plan

1. Requirements

2600.

15.b. If there is an allegation of abuse of a resident involving a home's staff person, the home shall immediately develop and implement a plan of supervision or suspend the staff person involved in the alleged incident.

Description of Violation

On [redacted] at approximately [redacted] direct care staff person B aggressively grabbed resident #1's upper left arm, lifted resident #1 from a seated position, and forcefully pulled the chair out from underneath the resident while stating "I don't know why it's so hard for you to stand up when I'm ready for you to stand up." However, direct care staff person B was not immediately suspended in accordance with the Older Adults Protective Services Act (35 P.S. Sections 10225.701 – 10225.707) and 6 Pa. Code Sections 15.21 – 15.27 (relating to reporting suspected abuse) and continued to work unsupervised until the end of their shift at [redacted] on [redacted]

Plan of Correction

Accept ([redacted] - 01/27/2023)

Staff member B was suspended on [redacted] by administrator once learned of issue. On [redacted] Employee B was terminated when allegation was substantiated.

Reports to Older Adult Protective Services and DHS on [redacted] by Administrator. (attached.)

Training was conducted on 11.3.2022 by administrator to some staff on resident rights, Older Adult Protective services Act (35 P.S. Section 10225.701-10225.707 and 6 Pa. Code Sections 15.21-15.27) related to reporting and suspected abuse, what is considered Abuse and Neglect and Reporting to the state. A second training was conducted with the rest of the staff on 12/13/2022 by administrator to ensure all staff in the building were trained. (attached) documentation will be kept. And moving forward all new staff are trained on the first 40 hours of training before they hit the floor and all staff are trained a minimum of once a year.

Office on aging was contacted and on 1/25/2023 at 2:30 they will to come in and do a training on resident rights and Older Adult Protective Service Act (35 P.S. Section 10225.701-10225.707 and 6 Pa. Code Sections 15.21-15.27).

Moving forward when an allegation of abuse or neglect is reported A supervision plan will be immediately put in place to ensure that staff is no longer working alone with the residents. The plan will then be sent to the state for approval. The Administrator or designee will create the plan and send it to the state. An internal investigation will also be conducted with statements written by all witness.

The Administrator or designee will monitor this daily by reviewing all allegations of abuse. If there is someone accused of abuse it will be reported immediately to both the Office on Aging and DHS and the person accused will be immediately suspended until the Office on aging and DHS approves the supervision plan. Once the plan is approved the Administrator and or designee will oversee the supervision plan is followed.

Licensee's Proposed Overall Completion Date: 01/05/2023

Implemented ([redacted] /30/2023)

42b Abuse

2. Requirements

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

On [redacted] at approximately [redacted] direct care staff person B aggressively grabbed resident #1's upper left arm, lifted resident #1 from a seated position, and forcefully pulled the chair out from underneath the resident while stating "I don't know why it's so hard for you to stand up when I'm ready for you to stand up." On [redacted] direct care staff

42b Abuse (continued)

person A observed light bruising on resident #1's upper left arm where direct care staff person B had grabbed the resident.

Plan of Correction

Accept (█ - 01/27/2023)

Staff member B was suspended on █ by administrator once learned of issue. █ Employee B was terminated when allegation was substantiated.

Reports to Older Adult Protective Services and DHS h on █ by Administrator. (attached.)

Training was conducted on 11.3.2022 by administrator to staff on residents' rights, Older Adult Protective services Act (35 P.S. Section 10225.701 10225.707 and 6 Pa. Code Sections 15.21 15.27 related to reporting and suspected abuse, what is considered Abuse and Neglect and Reporting to the state. (attached) and documentation will be kept. A second training by administrator was complete on 12/13/2022 to ensure all staff in the building were trained. (attached) documents will be kept. Moving forward administrator will ensure all new staff are trained on the first 40 hours of training before working the floor independently and all staff training to occur a minimum of once a year.

Office on aging was contacted and they will be coming on 1/25/2023 at 2:30pm to do a training on resident rights and Older Adult Protective Service Act (35 P.S. Section 10225.701 10225.707 and 6 Pa. Code Sections 15.21 15.27). Moving forward administrator and clinical nurse will monitor daily for compliance that no abuse is occurring and if occur reported immediately.

And Starting on 1/5/2022 and for the next 3 months twice a week the administrator or designee will interview two residents with a created questionnaire (attached). This questionnaire will ask questions that ensure they are not being neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way, and that they are being treated with dignity and respect. After 3 months we will do 1 a week for 3 months. A questionnaire verification page will also be kept along with the questionnaire. (attached).

Licensee's Proposed Overall Completion Date: 01/05/2023

Implemented (█ - 01/30/2023)

42c - Treatment of Residents**3. Requirements**

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On █ at approximately █ direct care staff person B, in a loud and aggressive manner, told resident #2 that "we're here for dinner" and to "behave, █ resident #2, or I'm going to take you back to your room." Direct care staff person B proceeded to grab resident #2's wheelchair and pulled the resident away from the table and turned to leave the room, however, resident #2, planted █ feet, and the staff person continued to push. Direct care staff person B then backed the resident away from the table and dragged resident #2 in █ wheelchair to the end of the first floor dining room where it meets the kitchen and left █ there. Resident #2 pleaded with direct care staff person B for the entire interaction stating, "What are you doing? Leave me alone!"

On █ at approximately █ direct care staff person B was overheard yelling in an elevated and dismissive tone in resident room █ at resident #3 about the resident's television remote stating "just leave it alone," and "I'm always fixing this." When exiting resident room █ direct care staff person B was heard stating in a condescending

42c - Treatment of Residents (continued)

tone, "You know if you need anything else just give me a call." Resident #3 told direct care staff person C that [REDACTED] was scared of direct care staff person B.

Plan of Correction**Accepted [REDACTED] - 01/27/2023)**

Staff member B was suspended on [REDACTED] by administrator once learned of issue. [REDACTED] Employee B was terminated when allegation was substantiated.

Reports to Older Adult Protective Services and DHS h on [REDACTED] by Administrator. (attached.)

A training was conducted on (11.3.2022) reviewing residents rights, Older Adult Protective services Act (35 P.S. Section 10225.701-10225.707 and 6 Pa. Code Sections 15.21-15.27) related to reporting and suspected abuse, what is considered Abuse and Neglect and Reporting to the state and documentation will be kept. (attached). A second training was conducted with the rest of the staff on 12/13/2022 by administrator to ensure all staff in the building trained. (attached) documentation will be kept. Moving forward all new staff will be trained in the first 40 hours of employment by administrator or Director of nursing on before alone on the floor and all staff will trained a minimum of once a year.

Office on aging was contacted and on 1/25/2023 at 2:30 pm they will come in and do a training on resident rights and Older Adult Protective Service Act (35 P.S. Section 10225.701-10225.707 and 6 Pa. Code Sections 15.21-15.27). Moving forward administrator and clinical nurse will monitor daily for compliance that no abuse is occurring and if occur reported immediately.

And Starting on 1/5/2022 and for the next 3 months twice a week the administrator or designee will interview two residents with a created questionnaire (attached). This questionnaire will ask questions that ensure they are not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way, and that they are being treated with dignity and respect. After 3 months we will do 1 a week for 3 months. A questionnaire verification page will also be kept along with the questionnaire. (attached).

Licensee's Proposed Overall Completion Date: 01/05/2023

Implemented ([REDACTED]) - 01/30/2023)