

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY - PUBLIC

January 3, 2023

[REDACTED]  
MENTOR ABI LLC  
[REDACTED]

RE: NEURORESTORATIVE  
PENNSYLVANIA  
6726 WALNUT CREEK DRIVE  
FAIRVIEW, PA, 16415  
LICENSE/COC#: 44695

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 10/12/2022, 10/17/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,  
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

Name: *NEURORESTORATIVE PENNSYLVANIA* License #: *44695* License Expiration: *11/05/2022*  
 Address: *6726 WALNUT CREEK DRIVE, FAIRVIEW, PA 16415*  
 County: *ERIE* Region: *WESTERN*

**Administrator**

Name: [Redacted] Phone: [Redacted] Email: [Redacted]

**Legal Entity**

Name: *MENTOR ABI LLC*  
 Address: [Redacted]  
 Phone: [Redacted] Email: [Redacted]

**Certificate(s) of Occupancy**

Type: *R 3* Date: *08/19/2015* Issued By: *Fairview Township*

**Staffing Hours**

Resident Support Staff: *0* Total Daily Staff: *8* Waking Staff: *6*

**Inspection Information**

Type: *Partial* Notice: *Unannounced* BHA Docket #:  
 Reason: *Incident* Exit Conference Date: *10/17/2022*

**Inspection Dates and Department Representative**

10/12/2022 On Site [Redacted]  
 10/17/2022 Off Site [Redacted]

**Resident Demographic Data as of Inspection Dates**

General Information  
 License Capacity: *5* Residents Served: *5*  
 Secured Dementia Care Unit  
 In Home: *No* Area: Capacity: Residents Served:  
 Hospice  
 Current Residents: *0*  
 Number of Residents Who:  
 Receive Supplemental Security Income: *3* Are 60 Years of Age or Older: *0*  
 Diagnosed with Mental Illness: *4* Diagnosed with Intellectual Disability: *0*  
 Have Mobility Need: *3* Have Physical Disability: *2*

**Inspections / Reviews**

10/12/2022 - Partial  
 Lead Inspector: [Redacted] Follow-Up Type: *POC Submission* Follow-Up Date: *11/06/2022*

12/09/2022 - POC Submission  
 Submitted By: [Redacted] Date Submitted: *12/28/2022*  
 Reviewer: [Redacted] Follow-Up Type: *POC Submission* Follow-Up Date: *12/16/2022*

Inspections / Reviews (*continued*)

## 12/22/2022 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 12/28/2022

Reviewer: [REDACTED]

Follow-Up Type: Document Submission Follow-Up Date: 12/29/2022

## 01/03/2023 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 12/28/2022

Reviewer: [REDACTED]

Follow-Up Type: Not Required

## 42b - Abuse

## 1. Requirements

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

## Description of Violation

On [REDACTED]/22 at approximately [REDACTED] pm, staff person A, who was the only staff person on duty at the time, left [REDACTED] shift 15 minutes early and abandoned 5 residents, leaving them alone in the home until [REDACTED] pm.

## Plan of Correction

Accept ([REDACTED] - 12/22/2022)

Staff person A was an agency staff; [REDACTED] contract was terminated immediately following the incident.

All staff will be educated by [REDACTED]/22 on the importance of remaining on site until a replacement arrives.

Moving forward, this education will be provided to staff upon hire.

Please indicate the following:

Who provided staff education buy 11/18/22? [REDACTED]

Who will be responsible for providing this education to staff upon hire? Residential Supervisors

[REDACTED] will develop and implement policy and procedures to ensure staff contact management and arrange for coverage if they need to leave prior to the end of their shift, to ensure the safety and well being of the residents.

This will be completed by 12/31/22. [REDACTED] will then provide education to the staff by 1/15/22.

Licensee's Proposed Overall Completion Date: 12/16/2022

Implemented ([REDACTED] - 12/29/2022)

## 57a - Designee Present/Age

## 2. Requirements

2600.

57.a. At all times one or more residents are present in the home a direct care staff person who is 21 years of age or older and who serves as the designee, shall be present in the home. The direct care staff person may be the administrator if the administrator provides direct care services.

## Description of Violation

On [REDACTED]/22 at approximately [REDACTED] pm, staff person A, who was the only staff person on duty at the time, left [REDACTED] shift 15 minutes early and abandoned 5 residents, leaving them alone in the home until [REDACTED] pm.

## Plan of Correction

Accept ([REDACTED] - 12/22/2022)

Staff person A was an agency staff; [REDACTED] contract was terminated immediately following the incident.

All staff will be educated by 11/18/22 on the importance of remaining on site until a replacement arrives.

Moving forward, this education will be provided to staff upon hire.

Please indicate the following:

Who provided staff education buy 11/18/22? [REDACTED]

Who will be responsible for providing this education to staff upon hire? Residential Supervisors

[REDACTED] will develop and implement policy and procedures to ensure staff contact management and arrange for coverage if they need to leave prior to the end of their shift, to ensure the safety and well being of the residents.

This will be completed by 12/31/22. [REDACTED] will then provide education to the staff by 1/15/22.

Licensee's Proposed Overall Completion Date: 12/16/2022

57a - Designee Present/Age (continued)

Implemented ( ) - 12/29/2022)

63a - First Aid/CPR Training

3. Requirements

2600.

63.a. At least one staff person for every 50 residents who is trained in first aid and certified in obstructed airway techniques and CPR shall be present in the home at all times.

Description of Violation

On ( )/22 at approximately ( )pm, staff person A, who was the only staff person on duty at the time, left ( ) shift 15 minutes early and abandoned 5 residents, leaving them alone in the home until ( )pm.

Plan of Correction

Accept ( ) - 12/22/2022)

Staff person A was an agency staff; ( ) contract was terminated immediately following the incident. ( ) was noted to be CPR/ FA certified.

All staff will be educated by 11/18/22 on the importance of remaining on site until a replacement arrives.

Moving forward, this education will be provided to staff upon hire.

The program supervisor reviews schedules weekly to ensure a staff member that is certified in CPR/FA is on site for each shift.

Please indicate the following:

Who provided staff education buy 11/18/22? ( )

Who will be responsible for providing this education to staff upon hire? Residential Supervisors

( ) will develop and implement policy and procedures to ensure staff contact management and arrange for coverage if they need to leave prior to the end of their shift, to ensure the safety and well being of the residents.

This will be completed by 12/31/22. ( ) will then provide education to the staff by 1/15/22.

Licensee's Proposed Overall Completion Date: 12/16/2022

Implemented ( ) - 12/29/2022)