

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY - PUBLIC

February 4, 2023

[REDACTED]  
PITTSBURGH LIFETIME CARE COMMUNITY  
100 NORMAN DRIVE  
CRANBERRY TOWNSHIP, PA, 16066

RE: SHERWOOD OAKS  
100 & 500 NORMAN DRIVE  
CRANBERRY TOWNSHIP, PA, 16066  
LICENSE/COC#: 45776

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 10/11/2022, 10/12/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,  
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

Name: SHERWOOD OAKS License #: 45776 License Expiration: 12/08/2023  
 Address: 100 & 500 NORMAN DRIVE, CRANBERRY TOWNSHIP, PA 16066  
 County: BUTLER Region: WESTERN

**Administrator**

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

**Legal Entity**

Name: PITTSBURGH LIFETIME CARE COMMUNITY  
 Address: 100 NORMAN DRIVE, CRANBERRY TOWNSHIP, PA, 16066  
 Phone: [REDACTED] Email: [REDACTED]

**Certificate(s) of Occupancy**

Type: R 3	Date: 01/19/2021	Issued By: Cranberry Twp
Type: I 2	Date: 08/10/2010	Issued By: Cranberry Twp
Type: Other	Date: 09/01/2015	Issued By: Cranberry Twp

**Staffing Hours**

Resident Support Staff: 1 Total Daily Staff: 95 Waking Staff: 71

**Inspection Information**

Type: Full Notice: Unannounced BHA Docket #:  
 Reason: Renewal Exit Conference Date: 10/12/2022

**Inspection Dates and Department Representative**

10/11/2022 On Site [REDACTED]  
 10/12/2022 On Site [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**  
 License Capacity: 77 Residents Served: 65

**Secured Dementia Care Unit**  
 In Home: Yes Area: SDU Capacity: 30 Residents Served: 29

**Hospice**  
 Current Residents: 5

**Number of Residents Who:**

Receive Supplemental Security Income: 0	Are 60 Years of Age or Older: 65
Diagnosed with Mental Illness: 0	Diagnosed with Intellectual Disability: 1
Have Mobility Need: 29	Have Physical Disability: 0

**Inspections / Reviews**

10/11/2022 - Full

Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 11/05/2022

Inspections / Reviews (*continued*)

## 12/16/2022 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 01/09/2023

Reviewer: [REDACTED]

Follow-Up Type: POC Submission

Follow-Up Date: 12/23/2022

## 12/23/2022 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 01/09/2023

Reviewer: [REDACTED]

Follow-Up Type: Document Submission Follow-Up Date: 01/06/2023

## 02/04/2023 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 01/09/2023

Reviewer: [REDACTED]

Follow-Up Type: Not Required

17 - Record Confidentiality

1. Requirements

2600.

17. Resident records shall be confidential, and, except in emergencies, may not be accessible to anyone other than the resident, the resident's designated person if any, staff persons for the purpose of providing services to the resident, agents of the Department and the long-term care ombudsman without the written consent of the resident, an individual holding the resident's power of attorney for health care or health care proxy or a resident's designated person, or if a court orders disclosure.

Description of Violation

On [redacted]/22, at [redacted] PM, resident #1 and resident #2's [redacted] count sheets were unlocked, unattended, and accessible on a table outside the 2nd floor Oak Grove secured dementia care unit nursing office.

Plan of Correction

Accept [redacted] - 12/23/2022)

The nurse inadvertently stepped away to assist a resident and their family member. No residents nor visitors were in the area during these few minutes. Upon [redacted] return, the documents were immediately secured in the locked office. Staff education about maintaining confidentiality of resident information will be completed by the PCHA by December 31, 2022. The administrator or designee will complete an unannounced random audit each week beginning November 1, 2022 through January 31, 2023 to ensure compliance with keeping resident information confidential and secure. Documentation of training and audits will be maintained.

Licensee's Proposed Overall Completion Date: 01/31/2023

Implemented ([redacted] 02/04/2023)

141b1 - Annual Medical Evaluation

2. Requirements

2600.

141.b.1. A resident shall have a medical evaluation: At least annually.

Description of Violation

Resident #3's medical evaluation, dated [redacted]/22, does not indicate the resident's pulse rate. This section of the form is blank.

Plan of Correction

Accept ([redacted] - 12/23/2022)

It is important to note that the regulation was met with the annual evaluation being completed within the noted time frame. Also, this was the only piece of information missing from all the documentation reviewed; therefore, reinforcing there is not a pattern of missing information in our documentation. The nurse contacted the medical office on 10/13/22 and the missing information was completed. Our nurses will be educated by the PCHA no later than December 31, 2022, on reviewing DME's to ensure thorough completion. The administrator or designee will randomly audit 6 DME's each month beginning November 1, 2022 through January 31, 2023 for thorough completion. Documentation of the training and audits will be maintained.

Licensee's Proposed Overall Completion Date: 01/31/2023

Implemented ([redacted] 02/04/2023)