

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY - PUBLIC

December 21, 2022

[REDACTED]  
SAYRE PERSONAL CARE CENTER 2 LLC  
[REDACTED]  
[REDACTED]

RE: SAYRE PERSONAL CARE RESIDENCE  
201 KEEFER LANE  
SAYRE, PA, 18840  
LICENSE/COC#: 23077

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 10/07/2022, 10/10/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,  
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

Name: SAYRE PERSONAL CARE RESIDENCE      License #: 23077      License Expiration: 02/07/2023

Address: 201 KEEFER LANE, SAYRE, PA 18840

County: BRADFORD      Region: NORTHEAST

**Administrator**

Name: [REDACTED]      Phone: [REDACTED]      Email: [REDACTED]

**Legal Entity**

Name: SAYRE PERSONAL CARE CENTER 2 LLC

Address: [REDACTED]

Phone: [REDACTED]      Email: [REDACTED]

**Certificate(s) of Occupancy**

Type: I-1      Date: 12/16/2021      Issued By: Code Inspections Inc.

**Staffing Hours**

Resident Support Staff: 0      Total Daily Staff: 42      Waking Staff: 32

**Inspection Information**

Type: Partial      Notice: Unannounced      BHA Docket #:

Reason: Incident      Exit Conference Date: 10/10/2022

**Inspection Dates and Department Representative**

10/07/2022 - Off-Site: [REDACTED]

10/10/2022 - Off-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**

License Capacity: 90      Resident Served: 42

**Secured Dementia Care Unit**

In Home: No      Area:      Capacity:      Resident Served:

**Hospice**

Current Resident : 2

**Number of Residents Who:**

Receive Supplemental Security Income: 0      Are 60 Years of Age or Older: 42

Diagnosed with Mental Illness: 0      Diagnosed with Intellectual Disability: 0

Have Mobility Need: 0      Have Physical Disability: 0

**Inspections / Reviews**

10/07/2022 Partial

Lead Inspector: [REDACTED]      Follow-Up Type: POC Submission      Follow-Up Date: 10/29/2022

Inspections / Reviews (*continued*)

## 11/18/2022 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 11/18/2022

Reviewer: [REDACTED]

Follow-Up Type: Document Submission Follow-Up Date: 11/25/2022

## 12/21/2022 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 11/18/2022

Reviewer: [REDACTED]

Follow-Up Type: Not Required

## 15a - Resident Abuse Report

## 1. Requirements

2600.

15.a. The home shall immediately report suspected abuse of a resident served in the home in accordance with the Older Adult Protective Services Act (35 P. S. § § 10225.701—10225.707) and 6 Pa. Code § 15.21—15.27 (relating to reporting suspected abuse) and comply with the requirements regarding restrictions on staff persons.

## Description of Violation

On [REDACTED]/22 at approximately [REDACTED] PM there was an exchange of words between staff person "A" and resident #1 regarding resident #1's request to have staff person "A" fix resident#1's TV. On [REDACTED] 22, an unidentified mandatory reporter contacted the Bradford County Area Agency on Aging Protective Services to file a Report of Need (RON) for alleged emotional abuse of resident #1 by staff person "A." A Protective Services Case Manager was at the facility on [REDACTED]/22 to investigate the allegation of abuse. The home failed to complete a written Act-13 Mandatory Report Form and submit it to the Bradford County Area Agency on Aging in accordance with the Older Adult Protective Services Act.

## POC Submission

Accept [REDACTED] - 11/18/2022)

The facility completed the written Act 13 Mandatory Abuse Report on [REDACTED]/2022 and submitted it to the Bradford County Office of Aging in accordance with the Older Adult Protective Services Act.

The Administrator and Wellness Director were educated regarding the importance of filing the written Act 13 Mandatory Abuse Report immediately, when an incident involving Elder Abuse is identified/reported.

An investigation of the reason the noncompliance occurred was done and the Administrator and Wellness Director were unsure as to whether the Act 13 Mandatory Abuse Report needed to be filed in the incidence of alleged emotional abuse. It was decided that, in the future, the Act 13 Mandatory Abuse Report will be filed immediately for all alleged abuse allegations.

Audits of the alleged abuse allegations will be completed by the Administrator and the Wellness Director to ensure that the Act 13 Mandatory Abuse Report are completed for all allegations of abuse.

Licensee's Plan Completion Date: 10/26/2022

Implemented [REDACTED] - 12/21/2022)