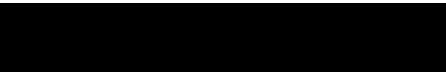


Department of Human Services
Bureau of Human Service Licensing

November 1, 2022


THE PALMS AT O'NEIL INC
1 GLENSHIRE LANE
MCKEESPORT, PA, 15132

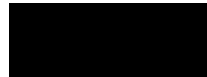
RE: THE PALMS AT O'NEIL
1 GLENSHIRE LANE
MCKEESPORT, PA, 15132
LICENSE/COC#: 43964

Dear 

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 10/05/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,



cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

Facility Information

Name: *THE PALMS AT O'NEIL* License #: *43964* License Expiration: *11/19/2022*
Address: *1 GLENSHIRE LANE, MCKEESPORT, PA 15132*
County: *ALLEGHENY* Region: *WESTERN*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *THE PALMS AT O'NEIL INC*
Address: *1 GLENSHIRE LANE, MCKEESPORT, PA, 15132*
Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: *I-1* Date: *10/22/2008* Issued By: *City of McKeesport*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *67* Waking Staff: *50*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
Reason: *Incident* Exit Conference Date: *10/05/2022*

Inspection Dates and Department Representative

10/05/2022 - On-Site [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *82* Residents Served: *49*

Secured Dementia Care Unit

In Home: *No* Area: Capacity: Residents Served:

Hospice

Current Residents: *5*

Number of Residents Who:

Receive Supplemental Security Income: *2* Are 60 Years of Age or Older: *47*
Diagnosed with Mental Illness: *2* Diagnosed with Intellectual Disability: *2*
Have Mobility Need: *18* Have Physical Disability: *3*

Inspections / Reviews

10/05/2022 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *10/20/2022*

Inspections / Reviews (*continued*)

10/24/2022 - POC Submission

Submitted By: [REDACTED] Date Submitted: 11/01/2022
Reviewer: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 10/28/2022

10/25/2022 - POC Submission

Submitted By: [REDACTED] Date Submitted: 11/01/2022
Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 11/04/2022

10/26/2022 - Document Submission

Submitted By: [REDACTED] Date Submitted: 11/01/2022
Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 11/04/2022

10/26/2022 - Document Submission

Submitted By: [REDACTED] Date Submitted: 11/01/2022
Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 11/04/2022

11/01/2022 - Document Submission

Submitted By: [REDACTED] Date Submitted: 11/01/2022
Reviewer: [REDACTED] Follow-Up Type: Not Required

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On [REDACTED] at approximately [REDACTED], staff person A asked resident #1 if [REDACTED] incontinence brief was wet in front of other people on the home's elevator. Staff person A then grabbed resident #1's groin to see if resident #1 was wet. Resident #1 stated the incident made [REDACTED] feel "angry, upset and terrible".

POC Submission

Directed (LM - 10/25/2022)

immediately Administrator, when notified [REDACTED] at 2pm, met with resident and resident that witnessed. Administrator then met with caregiver and terminated [REDACTED] employment from this facility. Employee was terminated on same day [REDACTED] 3pm. Current staff educated on the resident's rights to privacy, dignity and customer service.

(DIRECTED: The staff education on resident rights to privacy, dignity and customer service shall be completed within 10 calendar days of receipt of the plan of correction. Documentation of the education shall be kept. LM 10/25/2022)

All new hires will be trained with the same in orientation.

This Administrator or designee will meet with residents at monthly Resident council meetings to ensure that resident rights are being followed

DIRECTED: Beginning on 11/1/22: The administrator shall meet with at least 5 residents a month for 6 months to ensure resident rights are protected, including ensuring residents are treated with dignity and respect and that residents have a right to privacy of self and possessions. Resident interviews shall be conducted in private.

Documentation of the interviews shall be kept. LM 10/25/22

Directed Completion Date: 10/25/2022

Implemented (LM - 11/01/2022)

42s - Privacy

2. Requirements

2600.

42.s. A resident has the right to privacy of self and possessions. Privacy shall be provided to the resident during bathing, dressing, changing and medical procedures.

Description of Violation

On [REDACTED] at approximately [REDACTED], staff person A asked resident #1 if [REDACTED] incontinence brief was wet in front of other people on the home's elevator. Staff person A then grabbed resident #1's groin to see if resident #1 was wet.

POC Submission

Directed (LM - 10/25/2022)

Administrator put in place training and education for all current staff and any new staff being hired the importance of privacy, dignity and customer service. Staff person A terminated on [REDACTED] after investigation and is not eligible for rehire. All staff educated effective 10/25/2022 with information and quiz, and new hires will be trained the same upon orientation. (DIRECTED: Documentation of the education shall be kept. LM 10/25/22).

Administrator or designee will meet with resident's monthly at the resident council meetings to ensure that resident rights are being met.

DIRECTED: Beginning on 11/1/22: The administrator shall meet with at least 5 residents a month for 6 months to ensure resident rights are protected, including ensuring residents are treated with dignity and respect and that residents have a right to privacy of self and possessions. Resident interviews shall be conducted in private.

42s - Privacy (continued)

Documentation of the interviews shall be kept. LM 10/25/22

Directed Completion Date: 10/25/2022

Implemented (LM - 11/01/2022)