

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

December 3, 2022

[REDACTED]
THE ROBERT PACKER HOSPITAL
[REDACTED]

RE: THE ROBERT PACKER HOSPITAL
PERSONAL CARE HOME
603 WILLIAM STREER
TOWANDA, PA, 18848
LICENSE/COC#: 22987

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 09/28/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]
Human Services Licensing Supervisor

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *THE ROBERT PACKER HOSPITAL PERSONAL CARE HOME* License #: *22987* License Expiration: *06/14/2023*

Address: *603 WILLIAM STREER, TOWANDA, PA 18848*

County: *BRADFORD* Region: *NORTHEAST*

Administrator

Name: [REDACTED] Phone: [REDACTED]

Legal Entity

Name: *THE ROBERT PACKER HOSPITAL*

Address: *1 GUTHRIE SQUARE, SAYRE, PA, 18840*

Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: *I-1* Date: *01/07/2021* Issued By: *L&I*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *83* Waking Staff: *62*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:

Reason: *Complaint* Exit Conference Date: *09/28/2022*

Inspection Dates and Department Representative

09/28/2022 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *94* Residents Served: *83*

Secured Dementia Care Unit

In Home: *No* Area: Capacity: Residents Served:

Hospice

Current Residents: *3*

Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *83*

Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *1*

Have Mobility Need: *0* Have Physical Disability: *0*

Inspections / Reviews

09/28/2022 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *10/24/2022*

Inspections / Reviews (*continued*)

11/03/2022 - POC Submission

Submitted By: [REDACTED] Date Submitted: 12/01/2022
Reviewer: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 11/07/2022

11/22/2022 - POC Submission

Submitted By: [REDACTED] Date Submitted: 12/01/2022
Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 11/25/2022

12/03/2022 - Document Submission

Submitted By: [REDACTED] Date Submitted: 12/01/2022
Reviewer: [REDACTED] Follow-Up Type: Not Required

187a - Medication Record

1. Requirements

2600.

187.a. A medication record shall be kept to include the following for each resident for whom medications are administered:

14. Name and initials of the staff person administering the medication.

Description of Violation

Resident #1 has a physician's order for Haloperidol twice daily. On 09/24/2022 at 6pm the medication administration record was not initialed to indicate if the medication was administered.

Plan of Correction**Accept (MM - 11/22/2022)**

Corrected at the time of inspection, Administrator/designee will review medication administration record is initialed to indicate if the medication is administered. Staff will be educated in the importance of documentation regarding the medication administration records whether the resident refuses the medication, or the medication is administered.

MAR reviews will be completed by Administrator/ Designee monthly to ensure no omissions are present. Staff will review MARS daily for omissions before their shift ends.

Licensee's Proposed Overall Completion Date: 11/07/2022

Implemented (MM - 12/03/2022)

202 - Prohibitions

2. Requirements

2600.

202. The following procedures are prohibited:

4. A chemical restraint, defined as use of drugs or chemicals for the specific and exclusive purpose of controlling acute or episodic aggressive behavior, is prohibited. A chemical restraint does not include a drug ordered by a physician or dentist to treat the symptoms of a specific mental, emotional or behavioral condition, or as pretreatment prior to a medical or dental examination or treatment.

Description of Violation

Resident #1 has an order for Haloperidol 5mg tablets. On 08/9/22 the resident began refusing the medication stating that they no longer wanted to take pills. Staff offered to crush the medication and place it in applesauce and again the resident refused stating that they did not want the medication crushed or whole. According to staff interviews, resident #1 cited religious reasons for no longer wanting to take Haloperidol. Around this time the resident began having difficult behaviors such as defecating in a trash can in the activity room and moving their belongings to the activity room. On 8/12/22 the medication order was changed to liquid form and staff began administering it in orange juice. During a resident interview on 9/28/22 resident #1 was asked if they take any medications and the resident stated that they do not take medications because they don't want to. It was determined that resident #1 is not aware that the medication is administered in their orange juice. The medication is administered to the resident to minimize difficult behaviors despite the resident verbalizing that they no longer want to take medications.

202 - Prohibitions (continued)**Plan of Correction****Accept (MM - 11/22/2022)**

In reference to 202 chemical restraints with all due respect the facility would like to present facts to the deficiency sited, Resident # 1 stated [REDACTED] did not want to take pills anymore, the provider was notified and changed the resident's medication from pill form to liquid form on 08/12/2022. The provider also noted the medication can be put into Resident #1's orange juice. Resident #1 has a diagnosis of schizophrenia at times confusion and behaviors can be a result of this illness. Administrator/ Designee will educate staff regarding regulation 202. Administrator/designee will advise staff to have a witness with them when administering resident #1's medications.

Administrator/ Designee will notify the provider when a resident declines to take their prescription medications. The administrator/designee will monitor the resident per providers orders and notify providers of any changes. All refusals, medication changes and provider communication will be documented in the residents' medical records by the administrator/designee at the time of communication. The administrator/designee will monitor the resident's medical records monthly to ensure communication is documented appropriately.

Licensee's Proposed Overall Completion Date: 11/07/2022

Implemented (MM - 12/03/2022)