

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

December 3, 2022

[REDACTED]
INSINGERS PERSONAL CARE HOMES WEST INC
[REDACTED]

RE: INSINGERS PERSONAL CARE
HOMES WEST
124 EMERY STREET
WILLIAMSPORT, PA, 17701
LICENSE/COC#: 22745

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 09/27/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]
Human Services Licensing Supervisor

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *INSINGERS PERSONAL CARE HOMES WEST* License #: *22745* License Expiration: *03/01/2023*
 Address: *124 EMERY STREET, WILLIAMSPORT, PA 17701*
 County: *LYCOMING* Region: *NORTHEAST*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *INSINGERS PERSONAL CARE HOMES WEST INC*
 Address: *2075 MEADOW LANE, MONTOURSVILLE, PA, 17754*
 Phone: [REDACTED]

Certificate(s) of Occupancy

Type: *I-2* Date: *01/18/2019* Issued By: *L&I*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *26* Waking Staff: *20*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
 Reason: *Complaint* Exit Conference Date: *09/27/2022*

Inspection Dates and Department Representative

09/27/2022 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *29* Residents Served: *26*

Secured Dementia Care Unit

In Home: *No* Area: Capacity: Residents Served:

Hospice

Current Residents: *0*

Number of Residents Who:

Receive Supplemental Security Income: *25* Are 60 Years of Age or Older: *11*
 Diagnosed with Mental Illness: *13* Diagnosed with Intellectual Disability: *3*
 Have Mobility Need: *0* Have Physical Disability: *0*

Inspections / Reviews

09/27/2022 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *10/30/2022*

Inspections / Reviews (*continued*)

11/03/2022 - POC Submission

Submitted By: [REDACTED] Date Submitted: 12/01/2022
Reviewer: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 11/08/2022

11/19/2022 - POC Submission

Submitted By: [REDACTED] Date Submitted: 12/01/2022
Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 11/22/2022

12/03/2022 - Document Submission

Submitted By: [REDACTED] Date Submitted: 12/01/2022
Reviewer: [REDACTED] Follow-Up Type: Not Required

25a - Written Contract and Review

1. Requirements

2600.

25.a. Prior to admission, or within 24 hours after admission, a written resident-home contract between the resident and the home shall be in place. The administrator or a designee shall complete this contract and review and explain its contents to the resident and the resident's designated person if any, prior to signature.

Description of Violation

Resident #1 was admitted to the home on [REDACTED]. The home did not complete a contract with the resident within 24 hours of admission.

Plan of Correction

Accept (MM - 11/19/2022)

The administrator will be responsible to complete a contract within 24 hours of admission. In order to make sure that this is being carried out in a timely manner, the administrator will complete the contract on the day of admission and have the contract explained to the resident and signed the day of admission.

Having a completed contract explained and signed the day of admission will ensure compliance of this regulation and allow the resident to know monthly costs right out of the gate so there is not discrepancy.

*The administrator is responsible for fixing this problem. It will be fixed by completing the contract the day of admission and having the resident sign this contract after review.

*This action will take place immediately. An example is that a new resident is moving in today and the contract is ready for explanation and a signature.

*The administrator is responsible for ongoing compliance

Please see attached paperwork to help ensure compliance

Licensee's Proposed Overall Completion Date: 11/07/2022

Implemented (MM - 12/03/2022)

224a - Preadmission Screen Form

2. Requirements

2600.

224.a. A determination shall be made within 30 days prior to admission and documented on the Department's preadmission screening form that the needs of the resident can be met by the services provided by the home.

Description of Violation

Resident #1 was admitted to the home on [REDACTED]. The home did not complete a preadmission screening prior to the resident's admission to the home.

Plan of Correction

Accept (MM - 11/19/2022)

The administrator will be responsible for a completed preadmission screening within 30 days of admission.

Screenings will be checked and completed (if not already done) on the day of admission so that the administrator can make sure the home is in compliance with the regulation.

Completed regulations ensures that the needs of the resident can be met by the home.

* The administrator will be responsible for fixing the problem. A new form will be started and completed where need be for each incoming resident.

*The new form will be started for new incoming residents as of today

*The administrator will monitor ongoing compliance by checking the new sheet every Monday to ensure that forms are completed on time.

Please see attached document

224a - Preadmission Screen Form (*continued*)

Licensee's Proposed Overall Completion Date: 11/07/2022

Implemented (MM - 12/03/2022)

225a - Assessment 15 Days

3. Requirements

2600.

225.a. A resident shall have a written initial assessment that is documented on the Department's assessment form within 15 days of admission. The administrator or designee, or a human service agency may complete the initial assessment.

Description of Violation

Resident #1 was admitted to the home on [REDACTED] The home did not complete an assessment of the resident's needs within 15 days of admission as required.

Plan of Correction

Accept (MM - 11/19/2022)

The administrator will be responsible for the completion of the assessment within 15 days of admission. The assessments will be checked on the day of admission to make sure we are in compliance and all paperwork is completed.

Having an assessment completed on time allows the home to determine the needs of the resident and develop a plan to meet those needs so that the resident can be better served.

**The administrator is responsible for fixing this problem. A new paperwork check sheet has been developed to fix this problem.*

**The new check sheet will start today with a new incoming resident.*

**The administrator will monitor compliance by checking the paperwork sheet every Monday. It will be marked on [REDACTED] Calander.*

Please see attached document

Licensee's Proposed Overall Completion Date: 11/07/2022

Implemented (MM - 12/03/2022)