

Department of Human Services  
Bureau of Human Service Licensing

October 3, 2022

[REDACTED], ADMINISTRATOR

RE: PLUSH MILLS  
501 PLUSH MILL ROAD  
WALLINGFORD, PA, 19086  
LICENSE/COC#: 13104

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 09/15/2022, 09/16/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,  
[REDACTED]

Enclosure  
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services  
Bureau of Human Service Licensing  
**LICENSING INSPECTION SUMMARY**

**Facility Information**

Name: *PLUSH MILLS* License #: *13104* License Expiration: *12/09/2022*  
Address: *501 PLUSH MILL ROAD, WALLINGFORD, PA 19086*  
County: *DELAWARE* Region: *SOUTHEAST*

**Administrator**

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

**Legal Entity**

[REDACTED]

**Certificate(s) of Occupancy**

Type: *I-2* Date: *11/15/2007* Issued By: *Nether Providence Township PA*

**Staffing Hours**

Resident Support Staff: *0* Total Daily Staff: *84* Waking Staff: *63*

**Inspection Information**

Type: *Full* Notice: *Unannounced* BHA Docket #:  
Reason: *Renewal* Exit Conference Date: *09/16/2022*

**Inspection Dates and Department Representative**

09/15/2022 - On-Site: [REDACTED]  
09/16/2022 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**

License Capacity: *79* Residents Served: *58*

**Secured Dementia Care Unit**

In Home: *No* Area: Capacity: Residents Served:

**Hospice**

Current Residents: *6*

**Number of Residents Who:**

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *58*  
Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*  
Have Mobility Need: *26* Have Physical Disability: *0*

**Inspections / Reviews**

**09/15/2022 - Full**

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *10/03/2022*

Inspections / Reviews (*continued*)

09/29/2022 - POC Submission

Reviewer: [REDACTED] Follow-Up Type: *Document Submission* Follow-Up Date: *10/10/2022*

10/03/2022 - Document Submission

Reviewer: [REDACTED] Follow-Up Type: *Not Required*

85a - Sanitary Conditions

1. Requirements

2600.  
85.a. Sanitary conditions shall be maintained.

Description of Violation

On 9/16/22 evidence of shared glucometers was observed. The following glucose readings for resident #2 were found on the glucometer belonging to resident #1:

- 9/16/22 8:01AM reading of 146
- 9/15/22 4:01PM reading of 247

Plan of Correction

Directed

All glucometers are labeled with resident's name & apartment number. Each resident has an individual container labeled with name and apartment number. All glucometers will be checked daily – comparing E-Mar with glucometers readings. Charge nurse will be responsible. This process started immediately.

DPOC - [redacted] - 09-29-2022

Med techs / staff who administer medication or take resident blood sugars will be trained on proper glucometer use within 10 calendar receipt of this POC. Documentation to be made available for Department review

Completion Date:

Document Submission

Implemented

All glucometers are labeled with resident's name & apartment number. Each resident has an individual container labeled with name and apartment number. All glucometers will be checked daily – comparing E-Mar with glucometers readings. Charge nurse will be responsible. This process started immediately.

DPOC - [redacted] - 09-29-2022

Med techs / staff who administer medication or take resident blood sugars will be trained on proper glucometer use within 10 calendar receipt of this POC. Documentation to be made available for Department review

89b - Hot Water Temperature

1. Requirements

2600.  
89.b. Hot water temperature in areas accessible to the resident may not exceed 120°F.

Description of Violation

On 9/15/22 at 1:55PM, the hot water temperature in resident room 226 was measured at 122.5 degrees Fahrenheit.

On 9/15/22 at 1:58PM, the hot water temperature in room 229 was measured at 123.6 degrees Fahrenheit.

Plan of Correction

Directed

Water temperature was adjusted the same day the surveyor was at the Community. Maintenance will monitor temperatures monthly and as needed.

DPOC - [redacted] - 09-29-2022

All staff persons will be educated on safe water temperatures and the risk of unsafe water temperatures to residents. Documentation of education shall be kept. The administrator or designee shall monitor the water temperature on a weekly basis to ensure the water temperature does not exceed 120°F. Documentation log will be kept.

Completion Date:

89b - Hot Water Temperature (continued)

Document Submission

Implemented

Water temperature was adjusted the same day the surveyor was at the Community. Maintenance will monitor temperatures monthly and as needed.

DPOC - [redacted] - 09-29-2022

All staff persons will be educated on safe water temperatures and the risk of unsafe water temperatures to residents. Documentation of education shall be kept. The administrator or designee shall monitor the water temperature on a weekly basis to ensure the water temperature does not exceed 120°F. Documentation log will be kept.

185a - Implement Storage Procedures

1. Requirements

2600.

185.a. The home shall develop and implement procedures for the safe storage, access, security, distribution and use of medications and medical equipment by trained staff persons.

Description of Violation

Resident #1's glucometer reading on 9/12/22 at 7:19am was 81, however it was documented as 87.

Resident #1 has an order for glucose checks four times daily and an order to administer insulin based on a sliding scale. The following readings were recorded on the resident s glucose log but where not found in the residents assigned glucometer: 9/1/22 100 at 9AM; 9/1/22 125 at 1PM; 9/1/22 129 at 5PM; 9/1/22 174 at 9PM; 9/2/22 111 at 9AM; 9/2/22 110 at 1PM; 9/2/22 188 at 5PM; 9/2/22 195 at 9PM; 9/3/22 120 at 9AM; 9/3/22 174 at 1PM; 9/3/22 192 at 5PM; 9/3/22 223 at 9PM; 9/4/22 118 at 9AM; 9/4/22 165 at 1PM; 9/4/22 146 at 5PM; 9/4/22 113 at 9PM; 9/5/22 88 at 9AM; 9/5/22 136 at 1PM; 9/5/22 111 at 5PM; 9/5/22 138 at 9PM; 9/6/22 90 at 9AM; 9/6/22 182 at 1PM

Resident #2's glucometer reading on 9/11/22 at 2:47PM was 387, however it was documented as 218.

Resident #2's glucometer reading on 9/13/22 at 11:08AM was 340, however it was documented as 159.

Plan of Correction

Directed

All glucometers will be checked daily – comparing E-Mar with glucometer readings. This procedure started immediately. Charge nurses will be responsible.

DPOC - [redacted] - 09-29-2022

Med techs / staff who administer medication or take resident blood sugars will be trained on proper glucometer use and documentation within 10 calendar receipt of this POC. Documentation to be made available for Department review

Completion Date:

Document Submission

Implemented

All glucometers will be checked daily – comparing E-Mar with glucometer readings. This procedure started immediately. Charge nurses will be responsible.

DPOC - [redacted] - 09-29-2022

Med techs / staff who administer medication or take resident blood sugars will be trained on proper glucometer use and documentation within 10 calendar receipt of this POC. Documentation to be made available for Department review

187b - Date/Time of Medication Admin.

1. Requirements

2600.

187.b. The information in subsection (a)(13) and (14) shall be recorded at the time the medication is administered.

Description of Violation

Resident #1 is prescribed [redacted] 1 tablet by mouth every 8 hours as needed. On 9/2/22 at 8pm and 9/12/22 at 8pm, this medication was administered as shown on the controlled substance log, however it was not initialed on the MAR.

Plan of Correction

Accept

All E-Mars will be checked after every shift to make sure all medications are initialed on the MAR. This was started immediately and the charge nurses will be responsible.

Completion Date: 09/26/2022

Document Submission

Implemented

All E-Mars will be checked after every shift to make sure all medications are initialed on the MAR. This was started immediately and the charge nurses will be responsible.

187d - Follow Prescriber's Orders

1. Requirements

2600.

187.d. The home shall follow the directions of the prescriber.

Description of Violation

Resident #2 is prescribed blood sugar readings 3 times daily. However, there was only 2 readings completed on 9/10/22 and 9/11/22.

Resident #3 is prescribed [redacted] take 1 tablet by mouth every morning. However, this medication was not administered on 9/1/22.

Plan of Correction

Directed

Glucometers will be checked daily and compared to the E-Mar. This started immediately. All E-Mars will be checked after every shift to make sure all medications are initialed. This plan of action started immediately. The charge nurse will be responsible.

DPOC - [redacted] - 09-29-2022

Med techs / staff who administer medication or take resident blood sugars will be trained on proper glucometer use within 10 calendar receipt of this POC. Documentation to be made available for Department review

Completion Date:

Document Submission

Implemented

Glucometers will be checked daily and compared to the E-Mar. This started immediately. All E-Mars will be checked after every shift to make sure all medications are initialed. This plan of action started immediately. The charge nurse will be responsible.

DPOC - [redacted] - 09-29-2022

**187d - Follow Prescriber's Orders (continued)**

*Med techs / staff who administer medication or take resident blood sugars will be trained on proper glucometer use within 10 calendar receipt of this POC. Documentation to be made available for Department review*