

Department of Human Services
Bureau of Human Service Licensing

September 12, 2022

[REDACTED]

HAYES MANOR INC
2210 BELMONT AVENUE
PHILADELPHIA, PA, 19131

RE: HAYES MANOR
2210 BELMONT AVENUE
PHILADELPHIA, PA, 19131
LICENSE/COC#: 14223

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 08/17/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
[REDACTED]

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY

Facility Information

Name: *HAYES MANOR* License #: *14223* License Expiration: *11/15/2022*
Address: *2210 BELMONT AVENUE, PHILADELPHIA, PA 19131*
County: *PHILADELPHIA* Region: *SOUTHEAST*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *HAYES MANOR INC*
Address: *2210 BELMONT AVENUE, PHILADELPHIA, PA, 19131*
Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: *R-3* Date: Issued By: *City of Philadelphia*
Type: *Other* Date: Issued By: *City of Philadelphia*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *37* Waking Staff: *28*

Inspection Information

Type: *Full* Notice: *Unannounced* BHA Docket #:
Reason: *Renewal* Exit Conference Date: *08/17/2022*

Inspection Dates and Department Representative

08/17/2022 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *65* Residents Served: *32*

Secured Dementia Care Unit

In Home: *No* Area: Capacity: Residents Served:

Hospice

Current Residents: *1*

Number of Residents Who:

Receive Supplemental Security Income: *2* Are 60 Years of Age or Older: *32*
Diagnosed with Mental Illness: *4* Diagnosed with Intellectual Disability: *3*
Have Mobility Need: *5* Have Physical Disability: *0*

Inspections / Reviews

08/17/2022 - Full

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *09/06/2022*

Inspections / Reviews (*continued*)

09/08/2022 - POC Submission

Reviewer: [REDACTED] Follow-Up Type: *Document Submission* Follow-Up Date: *09/12/2022*

09/12/2022 - Document Submission

Reviewer: [REDACTED] Follow-Up Type: *Not Required*

141a 1-10 Medical Evaluation Information

1. Requirements

2600.

141.a. A resident shall have a medical evaluation by a physician, physician’s assistant or certified registered nurse practitioner documented on a form specified by the Department, within 60 days prior to admission or within 30 days after admission. The evaluation must include the following:

1. A general physical examination by a physician, physician’s assistant or nurse practitioner.
2. Medical diagnosis including physical or mental disabilities of the resident, if any.
3. Medical information pertinent to diagnosis and treatment in case of an emergency.
4. Special health or dietary needs of the resident.
5. Allergies.
6. Immunization history.
7. Medication regimen, contraindicated medications, medication side effects and the ability to self-administer medications.
8. Body positioning and movement stimulation for residents, if appropriate.
9. Health status.
10. Mobility assessment, updated annually or at the Department’s request.

Description of Violation

Resident #1's [REDACTED] medical evaluation did not include the completion of section 7 or the medication addendum. The form documents, "see attachment," but there was no attachment.

Plan of Correction

Accept

Step #1-Regulation reviewed

Step #2-Violation reviewed

Step #3- Why did it happen?

After reviewing the document the nurse on duty separated the medicine list faxed it to pharmacy and placed it in the physician orders section of the residents chart.

Step #4-Fix the immediate problem.

*On [REDACTED] of the resident#1's medicine list was returned to the DME.

*The nurse manager completed an resident chart audit on all residents to verify that all DME's information was complete, and that all attachments were in place and this was completed by August 24, 2022.

*All of the nursing staff and administrator was in-serviced on August 25, 2022 the violations received and the necessary correction actions for prevention of future violations. Please see attached.

Step #5-Plan to ensure compliance.

*The nurse manager will check for all required documents and proper placement of documents while doing monthly recaps of physician orders.

*The administrator will observe resident's charts quarterly.

Completion Date: 09/02/2022

Document Submission

Implemented

Step #1-Regulation reviewed

Step #2-Violation reviewed

Step #3- Why did it happen?

After reviewing the document the nurse on duty separated the medicine list faxed it to pharmacy and placed it in the physician orders section of the residents chart.

Step #4-Fix the immediate problem.

*[REDACTED] a copy of the resident#1's medicine list was returned to the DME.

141a 1-10 Medical Evaluation Information (continued)

*The nurse manager completed an resident chart audit on all residents to verify that all DME's information was complete, and that all attachments were in place and this was completed by August 24, 2022.

*All of the nursing staff and administrator was in-serviced on August 25, 2022 the violations received and the necessary correction actions for prevention of future violations. Please see attached.

Step #5-Plan to ensure compliance.

*The nurse manager will check for all required documents and proper placement of documents while doing monthly recaps of physician orders.

*The administrator will observe resident's charts quarterly.

224a - Preadmission Screen Form

1. Requirements

2600.

224.a. A determination shall be made within 30 days prior to admission and documented on the Department's preadmission screening form that the needs of the resident can be met by the services provided by the home.

Description of Violation

Resident #2 was admitted to the home on [REDACTED] The resident's preadmission screening form did not have a completion date, so there was no way to tell that the determination was made within 30 days prior to admission.

Plan of Correction

Accept

Step#1- Regulation reviewed

Step #2 Violation reviewed

Step #3 Why did it happen?

After completing the pre-admission screen the documentation was placed in the residents chart without being reviewed.

Step #4-Fix the immediate problem.

*The nurse manager verified in her notes when the assessment was completed on [REDACTED] On August 17, 2022 the dated was inserted by the administrator.

*The nurse manager completed an audit on all residents chart by August 24th to verify that all documentation involving all pre-admission screening were complete, and that all were dated. Please see attached.

*The new steps were reviewed with nursing and administrative staff on August 25, 2022.

*Please see upload (Attachment 141.a - Resident Audit and Inservice)

Step #5- Plan to ensure compliance.

* The nurse manager will observe all pre- screen documents while completing monthly recaps.

* The administrator will look at resident charts quarterly.

Completion Date: 09/02/2022

Document Submission

Implemented

Step#1- Regulation reviewed

Step #2 Violation reviewed

Step #3 Why did it happen?

After completing the pre-admission screen the documentation was placed in the residents chart without being reviewed.

Step #4-Fix the immediate problem.

224a - Preadmission Screen Form (continued)

**The nurse manager verified in her notes when the assessment was completed on [REDACTED] On August 17, 2022 the dated was inserted by the administrator.*

**The nurse manager completed an audit on all residents chart by August 24th to verify that all documentation involving all pre-admission screening were complete, and that all were dated. Please see attached.*

**The new steps were reviewed with nursing and administrative staff on August 25, 2022.*

**Please see upload (Attachment 141.a - Resident Audit and Inservice)*

Step #5- Plan to ensure compliance.

** The nurse manager will observe all pre- screen documents while completing monthly recaps.*

** The administrator will look at resident charts quarterly.*