

Department of Human Services
Bureau of Human Service Licensing

October 12, 2022

[REDACTED]
GMK LIMITED
38 COTTAGE AVENUE
LANCASTER, PA, 17602

RE: RED ROSE MANOR
38 COTTAGE AVENUE
LANCASTER, PA, 17602
LICENSE/COC#: 32653

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 08/16/2022, 08/17/2022, 08/18/2022, 08/22/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Alex Shambach
ashambach@pa.gov

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

Facility Information

Name: *RED ROSE MANOR* License #: *32653* License Expiration: *08/30/2023*
Address: *38 COTTAGE AVENUE, LANCASTER, PA 17602*
County: *LANCASTER* Region: *CENTRAL*

Administrator

Name: [REDACTED] Phone: *7173948999* Email: [REDACTED]

Legal Entity

Name: *GMK LIMITED*
Address: *38 COTTAGE AVENUE, LANCASTER, PA, 17602*
Phone: *7173948999* Email: [REDACTED]

Certificate(s) of Occupancy

Type: *C-2 LP* Date: *04/18/2007* Issued By: *Labor and Industry*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *NaN* Waking Staff: *NaN*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
Reason: *Incident* Exit Conference Date: *08/22/2022*

Inspection Dates and Department Representative

08/16/2022 - Off-Site: [REDACTED]
08/17/2022 - Off-Site: [REDACTED]
08/18/2022 - Off-Site: [REDACTED]
08/22/2022 - Off-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *30* Residents Served: *Not Measured*

Secured Dementia Care Unit

In Home: *No* Area: Capacity: Residents Served:

Hospice

Current Residents: *Not Measured*

Number of Residents Who:

Receive Supplemental Security Income: *Not Measured* Are 60 Years of Age or Older: *Not Measured*
Diagnosed with Mental Illness: *Not Measured* Diagnosed with Intellectual Disability: *Not Measured*
Have Mobility Need: *Not Measured* Have Physical Disability: *Not Measured*

Inspections / Reviews

08/16/2022 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *09/02/2022*

09/20/2022 - POC Submission

Reviewer: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *09/27/2022*

10/03/2022 - POC Submission

Reviewer: [REDACTED] Follow-Up Type: *Document Submission* Follow-Up Date: *10/10/2022*

10/12/2022 - Document Submission

Reviewer: [REDACTED] Follow-Up Type: *Not Required*

16c - Written Incident Report

1. Requirements

2600.

16.c. The home shall report the incident or condition to the Department's personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in § 2600.15 (relating to abuse reporting covered by law).

Description of Violation

On 8/12/22 at 11:30 am, Resident #1 left the home for his/her two-hour community time. Resident was due back at 1:30 pm but did not return. Resident was missing from 8/12-8/15/22. The home did not report this incident to the department until 8/14/22 at 9:00 am.

Plan of Correction**Directed**

Resident was not missing for 24 hours which is DHS criteria, left 8/12 was not 24 hours missing 11:30 on 8/13 police notified again so legally not missing! 8/13 at 11:30 24 hours. reported to DHS THAT WAS WITHIN 24 Hours of legally missing. the home will report anyone missing now right away even though they are not considered missing for 24 hours as stated in the regulatory compliance guide (see page 15) any addition info. stated on rasp as far as restrictions on time leaving and returning to facility that have to be monitored. Any not followed restrictions such as not returning on time allotted will be reported to DHS IMMEDIATELY as stated on rasp. all staff will receive memo to be signed about updates on rasps. Administrator will be doing all steps and in the event [REDACTED] can will be assigned to supervisor or designated person to call DHS. DATED COMPLETED 9-26-2022.

(Directed)

Administrator was educated on this regulation during phone communications between 8/16-8/22/22 by BHSL Inspector. All staff will be educated on reportable incidents by 10/31/22. Any reportable incidents that occur will be reported to Administrator immediately. The Administrator will provide incident report to the Department within 24 hours. Copies of any incident reports will be kept on-site. Reportable incidents will be reviewed quarterly by the administrator, beginning 10/1/2022, and will be incorporated in the home's quality management plan. A review of reportable incidents will occur at the home's next scheduled quality management meeting. (ACC 10/3/22)

Completion Date: 09/26/2022**Document Submission****Implemented**

Resident was not missing for 24 hours which is DHS criteria, left 8/12 was not 24 hours missing 11:30 on 8/13 police notified again so legally not missing! 8/13 at 11:30 24 hours. reported to DHS THAT WAS WITHIN 24 Hours of legally missing. the home will report anyone missing now right away even though they are not considered missing for 24 hours as stated in the regulatory compliance plan was guide (see page 15) any addition info. stated on rasp as far as restrictions on time leaving and returning to facility that have to be monitored. Any not followed restrictions such as not returning on time allotted will be reported to DHS IMMEDIATELY as stated on rasp. all staff will receive memo to be signed about updates on rasps. Administrator will be doing all steps and in the event [REDACTED] can will be assigned to supervisor or designated person to call DHS. DATED COMPLETED 9-26-2022.

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16c - Written Incident Report (continued)

plan was implemented.

228b - Discharge or Transfer**1. Requirements**

2600.

228.b. If the home initiates a discharge or transfer of a resident, or if the legal entity chooses to close the home, the home shall provide a 30-day advance written notice to the resident, the resident's designated person and the referral agent citing the reasons for the discharge or transfer. This shall be stipulated in the resident-home contract. A 30-day advance written notice is not required if a delay in discharge or transfer would jeopardize the health, safety or well-being of the resident or others in the home, as certified by a physician or the Department. This may occur when the resident needs psychiatric or long-term care or is abused in the home, or the Department initiates closure of the home.

Description of Violation

On [REDACTED] Resident #1 was found in the community and taken to the hospital. Resident had been missing from 8/12-8/15/22. On 8/15/22, Staff Member A informed resident's legal guardian that Resident #1 was not allowed to come back to the home due to this elopement incident. The home did not provide the resident or the resident's legal guardian with a 30-day advance written notice.

Plan of Correction**Directed**

we will now and make sure we give 30 day notice to proper designated person by administrator. a notice was sent to resident 1 and designated person. there are 3 attachments cannot scan ATTACHMENTS WERE FAXED TO DHS TWICE . 9-26-2022 LAST TIME SENT.

(Directed)

The Administrator was educated on this regulation on 8/22/22 by BHSL Inspector. Resident #1 and Resident #1's designated person were provided with a 30-day notice by 9/26/22. (ACC 10/3/22)

Completion Date: 09/26/2022

Document Submission**Implemented**

we will now and make sure we give 30 day notice to proper designated person by administrator. a notice was sent to resident 1 and designated person. there are 3 attachments cannot scan ATTACHMENTS WERE FAXED TO DHS TWICE . 9-26-2022 LAST TIME SENT. plan was implemented

(Directed)

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