

Department of Human Services  
Bureau of Human Service Licensing

October 18, 2022

[REDACTED]  
RURAL LIVING INC  
[REDACTED]

RE: WYNWOOD HOUSE AT GREENHILLS  
301 FARMSTEAD LANE  
STATE COLLEGE, PA, 16803  
LICENSE/COC#: 24323

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 08/11/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,  
Michele Moskalczyk  
Human Services Licensing Supervisor

Enclosure  
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services  
Bureau of Human Service Licensing  
**LICENSING INSPECTION SUMMARY**

**Facility Information**

Name: WYNWOOD HOUSE AT GREENHILLS License #: 24323 License Expiration: 12/13/2022  
Address: 301 FARMSTEAD LANE, STATE COLLEGE, PA 16803  
County: CENTRE Region: NORTHEAST

**Administrator**

Name: [REDACTED] Phone: 8142349898 Email: [REDACTED]

**Legal Entity**

Name: RURAL LIVING INC  
Address: 220 REGENT COURT, SUITE E-1, STATE COLLEGE, PA, 16801  
Phone: 8142349898 Email: [REDACTED]

**Certificate(s) of Occupancy**

Type: C-2 LP Date: 04/03/1997 Issued By: PA L&I

**Staffing Hours**

Resident Support Staff: 0 Total Daily Staff: 29 Waking Staff: 22

**Inspection Information**

Type: Partial Notice: Unannounced BHA Docket #:  
Reason: Complaint Exit Conference Date: 08/11/2022

**Inspection Dates and Department Representative**

08/11/2022 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**

License Capacity: 47 Residents Served: 28

**Secured Dementia Care Unit**

In Home: No Area: Capacity: Residents Served:

**Hospice**

Current Residents: 0

**Number of Residents Who:**

Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 28  
Diagnosed with Mental Illness: 3 Diagnosed with Intellectual Disability: 0  
Have Mobility Need: 1 Have Physical Disability: 0

**Inspections / Reviews**

08/11/2022 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 09/11/2022

Inspections / Reviews *(continued)*

09/28/2022 - POC Submission

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission* Follow-Up Date: *10/03/2022*

10/18/2022 - Document Submission

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

## 42c - Treatment of Residents

## 1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

**Description of Violation**

*It was determine through resident and staff interviews that Staff person A is not always respectful toward residents and not always willing to assist residents when requested. It was reported that Staff person A is often ruff when caring for resident and could be quite abrupt and rude with residents when they make a request for assistance.*

*Repeat Violation 06/12/22*

**Plan of Correction****Accept**

*All staff have been given training on resident rights and treating all residents with dignity and respect. Please see attachment titled GH-Resident Right Training. ■■■ is not permitted to do any care on resident without another staff member present. ■■■ was written up by building nurse as soon as it was reported and has had numerous meetings with the owner. ■■■ is on a probation period of 90-days and will be evaluated again. Administrator and Owner will oversee.*

*This POC is complete.*

**Completion Date:** 09/01/2022

**Update:** 09/28/2022

*Please send proof of staff training.*

**Document Submission****Implemented**

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*This POC is complete.*