

Department of Human Services
Bureau of Human Service Licensing

September 7, 2022

[REDACTED]
ARHC WHWCHPA01 TRS LLC
1361 EAST BOOT ROAD
EXECUTIVE DIRECTOR
WEST CHESTER, PA, 19380

RE: WELLINGTON COURT AT HERSHEY'S
MILL
1361 EAST BOOT ROAD
WEST CHESTER, PA, 19380
LICENSE/COCC#: 14136

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 08/10/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
[REDACTED]

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY

Facility Information

Name: WELLINGTON COURT AT HERSHEY'S MILL License #: 14136 License Expiration: 03/23/2023
Address: 1361 EAST BOOT ROAD, WEST CHESTER, PA 19380
County: CHESTER Region: SOUTHEAST

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: ARHC WHWCHPA01 TRS LLC
Address: 1361 EAST BOOT ROAD, EXECUTIVE DIRECTOR, WEST CHESTER, PA, 19380
Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 62 Waking Staff: 47

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
Reason: Incident Exit Conference Date: 08/10/2022

Inspection Dates and Department Representative

08/10/2022 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 114 Residents Served: 53

Secured Dementia Care Unit

In Home: Yes Area: Memory Care Capacity: 40 Residents Served: 8

Hospice

Current Residents: 2

Number of Residents Who:

Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 53
Diagnosed with Mental Illness: 1 Diagnosed with Intellectual Disability: 0
Have Mobility Need: 9 Have Physical Disability: 1

Inspections / Reviews

08/10/2022 - Partial

Lead In pector: [REDACTED] Follow Up Type: POC Submission Follow Up Date: [REDACTED]/2022

08/26/2022 POC Submission

Inspections / Reviews *(continued)*

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission* Follow-Up Date: [REDACTED]/2022

09/07/2022 - Document Submission

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

15a - Resident Abuse Report

1. Requirements

2600.

15.a. The home shall immediately report suspected abuse of a resident served in the home in accordance with the Older Adult Protective Services Act (35 P. S. § § 10225.701—10225.707) and 6 Pa. Code § 15.21—15.27 (relating to reporting suspected abuse) and comply with the requirements regarding restrictions on staff persons.

Description of Violation

On [REDACTED] 22, at [REDACTED], Resident 1 reported that [REDACTED] was missing from their room, and they believed that money was taken by an unknown staff person. However, this allegation of theft/abuse was not reported to the local area agency on aging until [REDACTED]/22 at [REDACTED] via phone call. The home also never submitted a written report of theft/abuse on the required Act 13 form, to the local area agency on aging.

Plan of Correction

Accept

- The Executive Director, Health and Wellness Director, and Human Resource manager will be in-serviced on the 55 Pa. code 2600.16 and PA ACT 13 by the Divisional Director of Health and Wellness by [REDACTED]/2022.
- The Executive Director will In-service all department heads on 55 Pa. code 2600.16 and PA ACT 13 by [REDACTED]/2022 and quarterly times 3 quarters.
- Reports of abuse and neglect will be reviewed by the community during the QA committee meeting in September, October, and November.

Completion Date: 09/01/2022

Document Submission

Implemented

- The Executive Director, Health and Wellness Director, and Human Resource manager will be in-serviced on the 55 Pa. code 2600.16 and PA ACT 13 by the Divisional Director of Health and Wellness by [REDACTED]/2022.
- The Executive Director will In-service all department heads on 55 Pa. code 2600.16 and PA ACT 13 by [REDACTED]/2022 and quarterly times 3 quarters.
- Reports of abuse and neglect will be reviewed by the community during the QA committee meeting in September, October, and November.

42x - Safeguard

1. Requirements

2600.

42.x. A resident has the right to a system to safeguard a resident's money and property.

Description of Violation

The home does not have an official policy on a system to safeguard residents money or valuables. The home does provide a lockable drawer in each residents individual apartment but the recommended use of this drawer is not identified in the resident's contracts or in the Resident Handbook or Home Rules. Residents and Staff who were interviewed could not recall or describe a system to safeguard resident's money or valuables or that a key to the drawer in their rooms was available for this purpose if requested.

Plan of Correction

Accept

- The Executive Director and Health and Wellness Director will be in-serviced on PA 2600.42(x) by The Director of Plant Operations by [REDACTED]/2022
- Current PCH residents will be educated on the availability and importance of a locked area in their apartment for their valuables by the Executive Director and/or Business Office Manager by [REDACTED]/2022
- Residents admitting to PCH will be educated by the Executive Director and/or Business Office Manager on the

42x - Safeguard (continued)

availability and importance of a locked area in their apartment for securing their valuables.

- The Director of Plant Operations or designee will conduct an audit of all resident apartments to ensure that every apartment is equipped with a locking mechanism to secure small valuables. A key will be provided to the resident that they will maintain. This audit will be completed by [REDACTED]/2022. Quarterly audits will be conducted for 3 quarters.
- The results of this audit will be discussed at the September QA committee monthly meeting.

Completion Date: 09/15/2022

Document Submission**Implemented**

- The Executive Director and Health and Wellness Director will be in-serviced on PA 2600.42(x) by The Director of Plant Operations by [REDACTED] 2022
- Current PCH residents will be educated on the availability and importance of a locked area in their apartment for their valuables by the Executive Director and/or Business Office Manager by [REDACTED]/2022
- Residents admitting to PCH will be educated by the Executive Director and/or Business Office Manager on the availability and importance of a locked area in their apartment for securing their valuables.
- The Director of Plant Operations or designee will conduct an audit of all resident apartments to ensure that every apartment is equipped with a locking mechanism to secure small valuables. A key will be provided to the resident that they will maintain. This audit will be completed by [REDACTED]/2022. Quarterly audits will be conducted for 3 quarters.
- The results of this audit will be discussed at the September QA committee monthly meeting.