

Department of Human Services
Bureau of Human Service Licensing

August 24, 2022

[REDACTED]
MANOR CARE LINDEN VILLAGE OF LEBANON PA LLC
[REDACTED]
[REDACTED]

RE: LINDEN VILLAGE
100 TUCK STREET
LEBANON, PA, 17042
LICENSE/COC#: 32427

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 08/02/2022, 08/03/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Gloria Emick

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

Facility Information

Name: *LINDEN VILLAGE* License #: *32427* License Expiration: *06/20/2023*
Address: *100 TUCK STREET, LEBANON, PA 17042*
County: *LEBANON* Region: *CENTRAL*

Administrator

Name: [REDACTED] Phone: *7172747400* Email: [REDACTED]

Legal Entity

Name: *MANOR CARE LINDEN VILLAGE OF LEBANON PA LLC*
Address: *333 NORTH SUMMIT ST, 16TH FLOOR, TOLEDO, OH, 43604*
Phone: *7172747400* Email: [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *69* Waking Staff: *52*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
Reason: *Incident* Exit Conference Date: *08/03/2022*

Inspection Dates and Department Representative

08/02/2022 - Off-Site: [REDACTED]
08/03/2022 - Off-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *64* Residents Served: *40*

Secured Dementia Care Unit

In Home: *Yes* Area: Capacity: *32* Residents Served: *29*
Tabor Cottage, Mount Hope,

Hospice

Current Residents: *2*

Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *40*
Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*
Have Mobility Need: *29* Have Physical Disability: *0*

Inspections / Reviews

08/02/2022 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *08/20/2022*

Inspections / Reviews (*continued*)

08/24/2022 - POC Submission

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission* Follow-Up Date: *08/29/2022*

08/24/2022 - Document Submission

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

15a - Resident Abuse Report

1. Requirements

2600.

15.a. The home shall immediately report suspected abuse of a resident served in the home in accordance with the Older Adult Protective Services Act (35 P. S. § § 10225.701—10225.707) and 6 Pa. Code § 15.21—15.27 (relating to reporting suspected abuse) and comply with the requirements regarding restrictions on staff persons.

Description of Violation

An outside agency reported an alleged incident of abuse to Staff Member A on 7/14/2022 at 9:30 AM. However, the Act 13 Mandatory Abuse form was not completed and submitted to AAA within 48 hours.

Plan of Correction

Accept

15.a.

The Executive Director submitted the Act 13 Mandatory Abuse form on 08-3-2022 per surveyor guidance.

See attachment-Act 13 Mandatory Abuse form

Employee A was in-serviced by the Executive Director regarding regulation 15.a. on 08-4-2022 re. the need to immediately report suspected abuse of a resident served in the home in accordance with the Older Adult Protective Services Act (35 P.S. §§ 10225.701- 10225.707) and 6 Pa. Code §15.21-15.27 (relating to reporting suspected abuse) and comply with the requirements regarding restrictions on staff persons. See attachments-In-service documentation and collateral

The Coordinators and Resident Services Supervisors (who have primary responsibility for reporting incidents) were in-serviced by the Executive Director regarding regulation 15.a. on 08-10, 22, and 23, 2022 of the need to immediately report suspected abuse of a resident served in the home in accordance with the Older Adult Protective Services Act (35 P.S. §§ 10225.701- 10225.707) and 6 Pa. Code §15.21-15.27 (relating to reporting suspected abuse) and comply with the requirements regarding restrictions on staff persons. See attachments-In-Service documentation and collateral

Resident issues (including suspected abuse) will be reviewed daily in morning meeting by the Executive Director or designee to ensure follow up and regulatory compliance re. regulation 15.a. (timely reporting). See attachment- Stand-Up Minutes form

Completion Date: 08/24/2022

Document Submission

Implemented

15.a.

The Executive Director submitted the Act 13 Mandatory Abuse form on 08-3-2022 per surveyor guidance.

See attachment-Act 13 Mandatory Abuse form

Employee A was in-serviced by the Executive Director regarding regulation 15.a. on 08-4-2022 re. the need to immediately report suspected abuse of a resident served in the home in accordance with the Older Adult Protective Services Act (35 P.S. §§ 10225.701- 10225.707) and 6 Pa. Code §15.21-15.27 (relating to reporting suspected abuse) and comply with the requirements regarding restrictions on staff persons. See attachments-In-service documentation and collateral

The Coordinators and Resident Services Supervisors (who have primary responsibility for reporting incidents) were in-serviced by the Executive Director regarding regulation 15.a. on 08-10, 22, and 23, 2022 of the need to immediately report suspected abuse of a resident served in the home in accordance with the Older Adult Protective Services Act (35 P.S. §§ 10225.701- 10225.707) and 6 Pa. Code §15.21-15.27 (relating to reporting suspected abuse) and comply with the requirements regarding restrictions on staff persons. See attachments-In-Service documentation and collateral

Resident issues (including suspected abuse) will be reviewed daily in morning meeting by the Executive Director or

15a - Resident Abuse Report (continued)

designee to ensure follow up and regulatory compliance re. regulation 15.a. (timely reporting). See attachment- Stand-Up Minutes form

15d - Resident Abuse-Notification

1. Requirements

2600.

15.d. The home shall immediately notify the resident and the resident’s designated person of a report of suspected abuse or neglect involving the resident.

Description of Violation

On 7/14/2022, at approximately 9:30 AM, the home received a report of suspected abuse involving Resident #1. The home did not notify Resident #1's designated person of a report of suspected abuse involving the resident until 7/15/2022.

Plan of Correction

Accept

15.d.

Resident #1's designated person was contacted on 7/15/2022 by who of the report of suspected abuse involving the resident.

See attachment-Evidence of report

Employee A was in-served by the Executive Director regarding regulation 15.d. on 08-4-2022 of the need to immediately notify resident and resident’s designated person of a report of suspected abuse or neglect involving the resident. See attachments-In-service documentation and collateral

The Coordinators and Resident Services Supervisors (who have primary responsibility for reporting incidents) were in-served by the Executive Director regarding regulation 15.d. on 08-10, 22, 23, 2022 of the need to immediately notify resident and resident’s designated person of a report of suspected abuse or neglect involving the resident. See attachments-In-Service documentation and collateral

Incidents and conditions will be reviewed daily in morning meeting by the Executive Director or designee to ensure follow up and regulatory compliance re. immediately notifying the resident and resident’s designated person of a report of suspected abuse or neglect involving the resident. See attachment- Stand-Up Minutes form

Completion Date: 08/24/2022

Document Submission

Implemented

15.d.

Resident #1's designated person was contacted on 7/15/2022 by who of the report of suspected abuse involving the resident.

See attachment-Evidence of report

Employee A was in-served by the Executive Director regarding regulation 15.d. on 08-4-2022 of the need to immediately notify resident and resident’s designated person of a report of suspected abuse or neglect involving the resident. See attachments-In-service documentation and collateral

The Coordinators and Resident Services Supervisors (who have primary responsibility for reporting incidents) were in-served by the Executive Director regarding regulation 15.d. on 08-10, 22, 23, 2022 of the need to immediately notify resident and resident’s designated person of a report of suspected abuse or neglect involving the resident. See attachments-In-Service documentation and collateral

Incidents and conditions will be reviewed daily in morning meeting by the Executive Director or designee to ensure follow up and regulatory compliance re. immediately notifying the resident and resident’s designated person of a report of suspected abuse or neglect involving the resident. See attachment- Stand-Up Minutes form

15d - Resident Abuse-Notification (continued)