

Department of Human Services
Bureau of Human Service Licensing

August 22, 2022

[REDACTED]
TWINING RETIREMENT COMMUNITY LLC
[REDACTED]

RE: HOLLAND SENIOR LIVING
COMMUNITY
1400 OLD JORDAN ROAD
HOLLAND, PA, 18966
LICENSE/COC#: 14657

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 08/01/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
[REDACTED]

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY

Facility Information

Name: *HOLLAND SENIOR LIVING COMMUNITY* License #: *14657* License Expiration: *08/30/2022*
Address: *1400 OLD JORDAN ROAD, HOLLAND, PA 18966*
County: *BUCKS* Region: *SOUTHEAST*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *TWINING RETIREMENT COMMUNITY LLC*
Address: [REDACTED]
Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: *50* Total Daily Staff: *125* Waking Staff: *94*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
Reason: *Complaint* Exit Conference Date: *08/01/2022*

Inspection Dates and Department Representative

08/01/2022 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *152* Residents Served: *50*

Secured Dementia Care Unit

In Home: *Yes* Area: *Memory Care* Capacity: *27* Residents Served: *7*

Hospice

Current Residents: *NM*

Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *50*
Diagnosed with Mental Illness: *1* Diagnosed with Intellectual Disability: *0*
Have Mobility Need: *25* Have Physical Disability: *0*

Inspections / Reviews

08/01/2022 - Partial

Lead Inspector: [REDACTED] Follow Up Type: *POC Submission* Follow Up Date: *08/15/2022*

08/18/2022 POC Submission

Reviewer: [REDACTED] Follow-Up Type: *Document Submission* Follow-Up Date: *08/22/2022*

Inspections / Reviews *(continued)*

08/22/2022 - Document Submission

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

102h - Toilet Paper

1. Requirements

2600.

102.h. Toilet paper shall be provided for every toilet.

Description of Violation

On [redacted]/22 at [redacted] AM, there was no toilet paper in two out of the three-bathroom stalls. There was a resident in one of the stalls and had no toilet paper for immediate use.

Plan of Correction

Accept

Issue: No toilet paper immediately available for resident while in restroom.

Action: Toilet paper given to resident as requested.

Plan: Rounds on restrooms on main floors to be completed at start of shift.

Sustain: Rounds on restrooms on main floors to be completed at start of shift. Checked by housekeeping lead at end of shift. Slot has availability for 2 rolls per stall.

Completion Date: 08/08/2022

Document Submission

Implemented

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Action: Toilet paper given to resident as requested.

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