

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

December 8, 2022

[REDACTED]
HEATHER GLEN SENIOR LIVING LLC
415 BLUE BARN ROAD
ALLENTOWN, PA, 18104

RE: HEATHER GLEN SENIOR LIVING
415 BLUE BARN ROAD
ALLENTOWN, PA, 18104
LICENSE/COC#: 22682

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 07/28/2022, 08/01/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]
Human Services Licensing Supervisor

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: HEATHER GLEN SENIOR LIVING License #: 22682 License Expiration: 01/29/2023
 Address: 415 BLUE BARN ROAD, ALLENTOWN, PA 18104
 County: LEHIGH Region: NORTHEAST

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: HEATHER GLEN SENIOR LIVING LLC
 Address: 415 BLUE BARN ROAD, ALLENTOWN, PA, 18104
 [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: I-1 Date: 04/06/2017 Issued By: Upper Macungie Township

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 121 Waking Staff: 91

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Complaint Exit Conference Date: 07/28/2022

Inspection Dates and Department Representative

07/28/2022 - On-Site: [REDACTED]
 08/01/2022 - Off-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 120 Residents Served: 88
 Secured Dementia Care Unit
 In Home: Yes Area: 0 Capacity: 48 Residents Served: 36
 Hospice
 Current Residents: 12
 Number of Residents Who:
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 87
 Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 1
 Have Mobility Need: 33 Have Physical Disability: 3

Inspections / Reviews

07/28/2022 - Partial
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 10/22/2022

Inspections / Reviews (*continued*)

11/21/2022 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 12/06/2022

Reviewer: [REDACTED]

Follow-Up Type: POC Submission

Follow-Up Date: 11/23/2022

12/06/2022 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 12/06/2022

Reviewer: [REDACTED]

Follow-Up Type: Document Submission Follow-Up Date: 12/09/2022

12/08/2022 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 12/06/2022

Reviewer: [REDACTED]

Follow-Up Type: Not Required

227d - Support Plan Medical/Dental

1. Requirements

2600.

227.d. Each home shall document in the resident's support plan the medical, dental, vision, hearing, mental health or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services if the resident's physician, physician's assistant or certified registered nurse practitioner, determine the necessity of these services. This requirement does not require a home to pay for the cost of these medical and behavioral care services.

Description of Violation

Resident #1 was admitted on [REDACTED]. The initial assessment for resident #1, dated [REDACTED] indicates some physical assistance is needed with eating and Resident #1 requires help cutting up food and encouragement to eat. On [REDACTED] residents hospice care doctor ordered puree meals. The support plan was not updated to include this update.

Plan of Correction**Accept (MM - 12/06/2022)**

The correction was made on the day of this inspection, 7/28/22. Medical staff completed an Addendum to Resident #1's RASP to indicate the need of a puree diet along with the plan to meet this need on [REDACTED] but this addendum had nnot been attached to Resident's #1's RASP. Medical staff also provided the Dietary Department with notification of the change in diet for resident #1 on [REDACTED]. Resident has been receiving a puree diet since [REDACTED]. Medical staff attached the addendum to Resident #1's RASP on 7/28/22. Medical staff are responsible to update the residents for changes and ensure that the dietary department receives a "Diet Order & Communication" form when there are changes in residents' diet. Attached please find a copy of the completed Diet Order & Communication" form, along with a copy of the Addendum Page of Resident #1's RASP.

Licensee's Proposed Overall Completion Date: 12/05/2022

Implemented (MM - 12/08/2022)