

Department of Human Services
Bureau of Human Service Licensing

October 23, 2022

[REDACTED]

WHITEHALL MANOR, INC.
1177 SIXTH STREET
WHITEHALL, PA, 18052

RE: WHITEHALL MANOR
1177 SIXTH STREET
WHITEHALL, PA, 18052
LICENSE/COC#: 21665

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 07/28/2022, 08/01/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
Anne Graziano

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY

Facility Information

Name: *WHITEHALL MANOR* License #: *21665* License Expiration: *10/24/2022*
Address: *1177 SIXTH STREET, WHITEHALL, PA 18052*
County: *LEHIGH* Region: *NORTHEAST*

Administrator

Name: [REDACTED] Phone: *6104033500* Email: [REDACTED]

Legal Entity

Name: *WHITEHALL MANOR, INC.*
Address: *1177 SIXTH STREET, WHITEHALL, PA, 18052*
Phone: *6104033500* Email: [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: *21* Total Daily Staff: *133* Waking Staff: *100*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
Reason: *Complaint* Exit Conference Date: *08/01/2022*

Inspection Dates and Department Representative

07/28/2022 - On-Site: [REDACTED]
08/01/2022 - Off-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *100* Residents Served: *91*

Secured Dementia Care Unit

In Home: *Yes* Area: *Secured unit* Capacity: *20* Residents Served: *1*

Hospice

Current Residents: *3*

Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *81*
Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*
Have Mobility Need: *21* Have Physical Disability: *0*

Inspections / Reviews

07/28/2022 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *08/24/2022*

Inspections / Reviews (*continued*)

09/30/2022 - POC Submission

Reviewer: [REDACTED] Follow-Up Type: *Document Submission* Follow-Up Date: *10/07/2022*

10/23/2022 - Document Submission

Reviewer: [REDACTED] Follow-Up Type: *Not Required*

225a - Assessment 15 Days

1. Requirements

2600.

225.a. A resident shall have a written initial assessment that is documented on the Department's assessment form within 15 days of admission. The administrator or designee, or a human service agency may complete the initial assessment.

Description of Violation

Resident #1's assessment, dated [REDACTED] is incomplete. The home is utilizing a form that is modified from the Department's assessment and support plan (RASP). This modified form does not include all of the information required and has not been approved via the Department's waiver process.

Plan of Correction

Accept

Preparation and submission of this Plan of Correction does not constitute an admission or agreement by the personal care home of the truth of the facts alleged or of the correctness of the conclusion set forth on the License Inspection Summary. This Plan of Correction is prepared and submitted to meet requirements under state law. The personal care home reserves any and all applicable rights to appeal pursuant to 55 Pa. Code §55 Pa. Code 20 et seq. and 2600.263.

Personal Care Home did submit waiver request for the modified RASP to the Department on February 22, 2022. On February 23, 2022 Personal Care Home received email from Department stating that if modified RASP captured required items then no waiver was necessary. Based on response that was received by the Department it led Personal Care Home to believe that as long as all mandatory items were there the modified EASP was good to use going forward.

On date of inspection, the inspector did offer Personal Care home advice on other items to add to the modified RASP in which Personal Care Home immediately added.

To ensure continued compliance, Personal Care Home is working with the Department on the modified RASP to see if and what other items need to be included to the modified RASP which was created by the Personal Care Home as this RASP is easier for the care givers to understand to better be able to meet the residents care needs. RASP's will be completed by staff who currently completes RASP daily and will be overseen by Administration.

Completion Date: 09/23/2022

Update: 09/30/2022

please SUBMIT A COPY OF RES # 1'S rasp in step # 2.

AG, 9-30-22

Document Submission

Implemented

Preparation and submission of this Plan of Correction does not constitute an admission or agreement by the personal care home of the truth of the facts alleged or of the correctness of the conclusion set forth on the License Inspection Summary. This Plan of Correction is prepared and submitted to meet requirements under state law. The personal care home reserves any and all applicable rights to appeal pursuant to 55 Pa. Code §55 Pa. Code 20 et seq. and 2600.263.

Personal Care Home did submit waiver request for the modified RASP to the Department on February 22, 2022. On February 23, 2022 Personal Care Home received email from Department stating that if modified RASP captured required items then no waiver was necessary. Based on response that was received by the Department it led Personal Care Home to believe that as long as all mandatory items were there the modified EASP was good to use going forward.

On date of inspection, the inspector did offer Personal Care home advice on other items to add to the modified RASP in which Personal Care Home immediately added.

225a - Assessment 15 Days (continued)

To ensure continued compliance, Personal Care Home is working with the Department on the modified RASP to see if and what other items need to be included to the modified RASP which was created by the Personal Care Home as this RASP is easier for the care givers to understand to better be able to meet the residents care needs. RASP's will be completed by staff who currently completes RASP daily and will be overseen by Administration.

227a - Support Plan 30 Days**1. Requirements**

2600.

227.a. A resident requiring personal care services shall have a written support plan developed and implemented within 30 days of admission to the home. The support plan shall be documented on the Department's support plan form.

Description of Violation

Resident #1's support plan, dated [REDACTED], is incomplete. The home is utilizing a form that is modified from the Department's assessment and support plan (RASP). This modified form does not include all of the information required and has not been approved via the Department's waiver process.

Plan of Correction**Accept**

Preparation and submission of this Plan of Correction does not constitute an admission or agreement by the personal care home of the truth of the facts alleged or of the correctness of the conclusion set forth on the License Inspection Summary. This Plan of Correction is prepared and submitted to meet requirements under state law. The personal care home reserves any and all applicable rights to appeal pursuant to 55 Pa. Code §55 Pa. Code 20 et seq. and 2600.263.

Personal Care Home did submit waiver request for the modified RASP to the Department on February 22, 2022. On February 23, 2022 Personal Care Home received email from Department stating that if modified RASP captured required items then no waiver was necessary. Based on response that was received by the Department it led Personal Care Home to believe that as long as all mandatory items were there the modified EASP was good to use going forward.

On date of inspection, the inspector did offer Personal Care home advice on other items to add to the modified RASP in which Personal Care Home immediately added.

To ensure continued compliance, Personal Care Home is working with the Department on the modified RASP to see if and what other items need to be included to the modified RASP which was created by the Personal Care Home as this RASP is easier for the care givers to understand to better be able to meet the residents care needs. RASP's will be completed by staff who currently completes RASP daily and will be overseen by Administration.

Completion Date: 09/23/2022

Update: 09/30/2022

Please submit a copy of Res # 1 RASP in Step # 2.

AG, 9-30-22

Document Submission**Implemented**

Preparation and submission of this Plan of Correction does not constitute an admission or agreement by the personal care home of the truth of the facts alleged or of the correctness of the conclusion set forth on the License Inspection Summary. This Plan of Correction is prepared and submitted to meet requirements under state law. The personal care home reserves any and all applicable rights to appeal pursuant to 55 Pa. Code §55 Pa. Code 20 et seq. and 2600.263.

227a - Support Plan 30 Days (continued)

Personal Care Home did submit waiver request for the modified RASP to the Department on February 22, 2022. On February 23, 2022 Personal Care Home received email from Department stating that if modified RASP captured required items then no waiver was necessary. Based on response that was received by the Department it led Personal Care Home to believe that as long as all mandatory items were there the modified EASP was good to use going forward.

On date of inspection, the inspector did offer Personal Care home advice on other items to add to the modified RASP in which Personal Care Home immediately added.

To ensure continued compliance, Personal Care Home is working with the Department on the modified RASP to see if and what other items need to be included to the modified RASP which was created by the Personal Care Home as this RASP is easier for the care givers to understand to better be able to meet the residents care needs. RASP's will be completed by staff who currently completes RASP daily and will be overseen by Administration.