

Department of Human Services
Bureau of Human Service Licensing

September 8, 2022

[REDACTED]

RE: SUNRISE OF UPPER ST. CLAIR
500 VILLAGE DRIVE
UPPER ST. CLAIR, PA, 15241
LICENSE/COC#: 44882

Dear Mr. [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 07/20/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
[REDACTED]

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

Facility Information

Name: *SUNRISE OF UPPER ST. CLAIR* License #: *44882* License Expiration: *12/15/2022*
Address: *500 VILLAGE DRIVE, UPPER ST CLAIR, PA 15241*
County: *ALLEGHENY* Region: *WESTERN*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: [REDACTED]
Address: [REDACTED]
Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: *I-2* Date: *10/02/2005* Issued By: *Upper Saint Clair*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *108* Waking Staff: *81*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
Reason: *Incident* Exit Conference Date: *07/26/2022*

Inspection Dates and Department Representative

07/20/2022 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *94* Residents Served: *64*

Secured Dementia Care Unit

In Home: *Yes* Area: *3rd Floor* Capacity: *36* Residents Served: *15*

Hospice

Current Residents: *8*

Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *64*
Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*
Have Mobility Need: *44* Have Physical Disability: *1*

Inspections / Reviews

07/20/2022 - Partial

Lead Inspector: [REDACTED] Follow Up Type: *POC Submission* Follow Up Date: *08/05/2022*

08/12/2022 POC Submission

Inspections / Reviews *(continued)*

Reviewer: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *08/18/2022*

08/22/2022 - POC Submission

Reviewer: [REDACTED] Follow-Up Type: *Document Submission* Follow-Up Date: *09/02/2022*

09/08/2022 - Document Submission

Reviewer: [REDACTED] Follow-Up Type: *Not Required*

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On [REDACTED]/22 at approximately [REDACTED] pm, staff person A entered resident #1's bedroom to administer 2 medications. Resident #1 told staff person A that she does not get her medications until [REDACTED] pm and should have 5 pills administered to her at that time. On the way out of resident #1's bedroom, staff person A called resident #1 an [REDACTED]. Resident #1 indicates she was very upset by this and began to cry. Resident #1 left her bedroom and immediately reported the incident to numerous other staff persons.

Plan of Correction

Directed

Immediately upon report of incident "Staff Person A" was placed on administrative leave pending completion of internal investigation.

All staff to complete additional training regarding treatment of residents including treating residents with dignity and respect at community. In addition all team members will continue to be trained on resident rights upon hire and annually. Staff training held on [REDACTED]/22. (DIRECTED: Documentation of staff education shall be kept. [REDACTED] 8/22/22).

Upon receiving violation report and completion of internal investigation "Staff Person A" was discharged from community.

Executive Director to continue to hold monthly resident counsel meeting with all residents to ensure that residents feel they are being treated with dignity and respect.

Every month ED or designee will meet with 5 residents, residents will be interviewed in private to ensure that residents within the community feel that they are being treated with dignity and respect. (DIRECTED: The resident interviews shall begin on [REDACTED]/22, and shall be completed monthly thereafter. Documentation of the resident interviews shall be kept. [REDACTED] 8/22/22).

The POC and monitoring results are reviewed and evaluated by the Executive Director and coordinators at the monthly Quality Assurance and Performance Improvement (Quality Management) meeting to ensure it is still effective. If it is no longer effective, it will be amended and a new POC will be implemented and monitored to ensure the violation does not occur again.

Completion Date: 08/22/2022

Document Submission

Implemented

Immediately upon report of incident "Staff Person A" was placed on administrative leave pending completion of internal investigation.

All staff to complete additional training regarding treatment of residents including treating residents with dignity and respect at community. In addition all team members will continue to be trained on resident rights upon hire and annually. Staff training held on [REDACTED]/22. (DIRECTED: Documentation of staff education shall be kept. [REDACTED] [REDACTED]/22).

42c - Treatment of Residents (continued)

Upon receiving violation report and completion of internal investigation "Staff Person A" was discharged from community.

Executive Director to continue to hold monthly resident counsel meeting with all residents to ensure that residents feel they are being treated with dignity and respect.

Every month ED or designee will meet with 5 residents, residents will be interviewed in private to ensure that residents within the community feel that they are being treated with dignity and respect. (DIRECTED: The resident interviews shall begin on [REDACTED]/22, and shall be completed monthly thereafter. Documentation of the resident interviews shall be kept. [REDACTED] [REDACTED]/22).

The POC and monitoring results are reviewed and evaluated by the Executive Director and coordinators at the monthly Quality Assurance and Performance Improvement (Quality Management) meeting to ensure it is still effective. If it is no longer effective, it will be amended and a new POC will be implemented and monitored to ensure the violation does not occur again.