

Department of Human Services
Bureau of Human Service Licensing

November 2, 2021

[REDACTED]
ELWYN OF PENNSYLVANIA AND DELAWARE
[REDACTED]
[REDACTED]

RE: ELWYN - RAINBOW HOUSE
66 EAST OLD BALTIMORE PIKE
ELWYN, PA, 19063
LICENSE/COC#: 12267

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing licensing inspections on 09/28/2021 of the above facility, the citations specified on the enclosed Licensing Inspection Summary (LIS) were found.

We have determined that your plan of correction is: Acceptable

All citations specified on the plan of correction must be corrected by the dates specified on the License Inspection Summary (violation report) and continued compliance with Department statutes and regulations must be maintained.

Sincerely,
Claire Mendez

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

**Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY**

Facility Information

Name: *ELWYN - RAINBOW HOUSE* License #: *12267* License Expiration Date: *01/15/2022*
Address: *66 EAST OLD BALTIMORE PIKE, ELWYN, PA 19063*
County: *DELAWARE* Region: *SOUTHEAST*

Administrator

Name: [REDACTED] Phone: *6105658026* Email: [REDACTED]

Legal Entity

Name: *ELWYN OF PENNSYLVANIA AND DELAWARE*
Address: *HARTMAN HOUSE, 111 ELWYN ROAD, ELWYN, PA, 19063*
Phone: *6105658026* Email: [REDACTED]

Certificate(s) of Occupancy

Type: *C-3 SP* Date: *01/11/1995* Issued By: *Common of PA Dept. L&I*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *5* Waking Staff: *4*

Inspection

Type: *Partial* Notice: *Unannounced* BHA Docket #:
Reason: *Incident* Exit Conference Date: *09/28/2021*

Inspection Dates and Department Representative

09/28/2021 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *6* Residents Served: *5*

Secured Dementia Care Unit

In Home: *No* Area: Capacity: Residents Served:

Hospice

Current Residents: *0*

Number of Residents Who:

Receive Supplemental Security Income: *6* Are 60 Years of Age or Older: *3*
Diagnosed with Mental Illness: *6* Diagnosed with Intellectual Disability: *0*
Have Mobility Need: *0* Have Physical Disability: *0*

Inspections / Reviews

09/28/2021 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *11/05/2021*

Inspections / Reviews (*continued*)

11/2/2021 - POC Submission

Lead Reviewer: [REDACTED]

Follow-Up Type: *Document Submission*

Follow-Up Date: *11/15/2021*

15a - Resident Abuse Report

1. Requirements

2600.

- 15.a. The home shall immediately report suspected abuse of a resident served in the home in accordance with the Older Adult Protective Services Act (35 P. S. § § 10225.701—10225.707) and 6 Pa. Code § 15.21—15.27 (relating to reporting suspected abuse) and comply with the requirements regarding restrictions on staff persons.

Description of Violation

On 09/21/21, at 7:12 pm, resident #1 slapped resident #2 on the face. This incident was observed by staff person A. This incident was reported to staff person A on 09/21/21 at 7:30 pm. However, this allegation of abuse was not reported to the local area agency on aging.

Plan of Correction

Accept

The home verbally reported the incident to COSA (local area on aging) on 9/29/21 and completed an ACT 13 form and faxed to COSA on 9/29/21. Administrator and Supervisor were re-trained on the requirement for contacting COSA and the procedure for that agency on 11/2/21. All staff will be re-trained on Older Adult protective services act, which include reporting abuse, by 11/12/21 through ELMS training department. Administrator will ensure completion of trainings.

Completion Date: 11/12/2021

201 - Positive Interventions

1. Requirements

2600.

- 201. Safe Management Techniques - The home shall use positive interventions to modify or eliminate a behavior that endangers the resident himself or others. Positive interventions include improving communications, reinforcing appropriate behavior, redirection, conflict resolution, violence prevention, praise, deescalation techniques and alternative techniques or methods to identify and defuse potential emergency situations.

Description of Violation

Resident #1 [redacted] and has moderate supervision. Per the home's "Description of Services Statement", a staff member will try to ease tension between two residents. On 7/21/21, staff person A was in another room getting ready to administer medication. Residents were in the kitchen and talking when resident #1 became agitated with resident #2 and slapped resident #2 on the face. The home did not implement positive interventions to modify or eliminate the residents' behavior.

Plan of Correction

Accept

The abusive resident has received inpatient treatment and then has subsequently been discharged from the home effective [redacted], in order to ensure the safety of all residents of the home. A behavior specialist has been hired by Elwyn (on 9/7/21) and will be used to assist with future behavioral needs. The staff at Rainbow house will be re-trained in Behavior Support and positive approaches by 11/12/21 through ELMS training department. Administrator will ensure completion of training.

Completion Date: 11/12/2021