



Emailing Date: September 1, 2022

[REDACTED]
Heartful Hands, LLC
[REDACTED]

RE: Heartful Hands, LLC
514 Mitchell Avenue
Clairton, Pennsylvania
15025 License #453701

Dear [REDACTED]:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Department), licensing inspections on July 12, 2022 of the above facility, we have found that your facility is in substantial compliance with the regulations, set forth in 55 Pa. Code Ch. 2600 (relating to Personal Care Homes), that can be adequately assessed at this time. The licensing inspector was unable to complete a full inspection because this is a new legal entity operating the home.

In accordance with 55 Pa.Code § 2600.11(b) (relating to procedural requirements for licensure or approval of personal care homes, a re-inspection of your newly licensed facility will be conducted within 3 months of the effective date of this license. Complete compliance with all applicable regulations is required in order to maintain your license.

During the inspection, citations on the enclosed Licensing Inspection Summary were found. All citations specified on the Licensing Inspection Summary must be corrected by the dates specified on the Licensing Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Your PROVISIONAL license is enclosed, based on substantial but not complete compliance with 55 Pa.Code Ch. 2600.

Sincerely,

A handwritten signature in black ink that reads "Jamie F. Buchenauer". The signature is written in a cursive style.

Jamie Buchenauer
Deputy Secretary
Office of Long-term Living

Enclosures
License
Licensing Inspection Summary

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY

Facility Information

Name: *HEARTFUL HANDS, LLC* License #: *45370* License Expiration:
Address: *514 MITCHELL, CLAIRTON, CLAIRTON, PA 15025*
County: *ALLEGHENY* Region: *WESTERN*

Administrator

Name: [REDACTED] Phone: *412-614-9912* Email: [REDACTED]

Legal Entity

Name: *HEARTFUL HANDS LLC*
Address: [REDACTED]
Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: *I-1* Date: *06/14/2010* Issued By: *CITY OF CLAIRTON*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *33* Waking Staff: *25*

Inspection Information

Type: *Partial* Notice: *Announced* BHA Docket #:
Reason: *Change Legal Entity* Exit Conference Date: *07/12/2022*

Inspection Dates and Department Representative

07/12/2022 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *36* Residents Served: *33*

Secured Dementia Care Unit

In Home: *No* Area: Capacity: Residents Served:

Hospice

Current Residents: *0*

Number of Residents Who:

Receive Supplemental Security Income: *33* Are 60 Years of Age or Older: *24*
Diagnosed with Mental Illness: *18* Diagnosed with Intellectual Disability: *3*
Have Mobility Need: *0* Have Physical Disability: *0*

Inspections / Reviews

07/12/2022 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *07/29/2022*

Inspections / Reviews (*continued*)

07/26/2022 - POC Submission

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission* Follow-Up Date: *07/28/2022*

07/28/2022 - Document Submission

Reviewer: [REDACTED]

Follow-Up Type:

101j7 - Lighting/Operable Lamp

1. Requirements

2600.

101.j. Each resident shall have the following in the bedroom:

7. An operable lamp or other source of lighting that can be turned on at bedside.

Description of Violation

Resident #1 does not have a source of lighting that can did not that can be turned on/off at bedside.

Plan of Correction

Accept

Please see attached

Completion Date: 07/27/2022

Update: 07/26/2022

Immediate Action: Light was moved to the head of the bed within reach of the resident. Resident is alert and oriented x3, and educated not to move the lamp, must stay within his reach.

Attached education for resident.

Continue Compliance: Weekly checklist initiated to ensure all lamps are in correct position in working order.

Education for staff will be completed on July 27th

Checklist will be initiated on July 27th.

Document Submission

Implemented

Please see attached

132a - Monthly Fire Drill

1. Requirements

2600.

132.a. An unannounced fire drill shall be held at least once a month.

Description of Violation

Unannounced fire drills were not conducted during the months of March and April 2022.

Plan of Correction

Accept

Please see attached

Completion Date: 07/27/2022

Update: 07/26/2022

Immediate Action: Technical support was provided by inspector during the inspection instructing the home to perform 2 fire drills in each month for the next 2 months. This will account for the two missing fire drills for March and April 2022

Continue Compliance: Added Fire Drill in the Administrator's Monthly checklist to avoid any further month been missed.

Monthly checklist attached

A fire drill was conducted on July 21st, 2022 @ 3.35pm and another one is scheduled before the end of July 2022.

-JRW 7/26/22

Document Submission

Implemented

Please see attached