

Department of Human Services
Bureau of Human Service Licensing

July 21, 2022

[REDACTED]
HAYES MANOR INC
2210 BELMONT AVENUE
PHILADELPHIA, PA, 19131

RE: HAYES MANOR
2210 BELMONT AVENUE
PHILADELPHIA, PA, 19131
LICENSE/COC#: 14223

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing licensing inspections on 07/08/2022, 07/11/2022 of the above facility, areas of non-compliance with applicable regulations were found. The noncompliant areas and specific regulation references are set forth in the enclosed Licensing Inspection Summary (LIS).

You must submit an acceptable plan to correct noncompliant items pursuant to 55 Pa. Code § 20.52 (relating to plan of correction). You should begin to implement your plan immediately upon submission. The Department will notify you whether your plan is acceptable or not acceptable and needs to be changed.

Return the LIS and completed Plan of Correction by 07/31/2022. Send supporting documentation to verify compliance of any non-compliance area that has been corrected. Failure to submit an acceptable Plan of Correction may result in further licensing action including but not limited to license revocation or nonrenewal. Continued compliance with 55 PA Code Ch. 2600 (Personal Care Home) regulations must be maintained.

Submit the Plan of Correction electronically or mail by **07/31/2022** to:

Pennsylvania Bureau of Human Service Licensing
1001 Sterigere Street
Norristown State Hospital Room 161, Building 2
Norristown, PA, 19401

If you need assistance writing your plan of correction, please refer to online training available at <http://services.dpw.state.pa.us/DPC-Provider-Training/index.html> or contact me at or email

Sincerely,
Claire Mendez

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

Facility Information

Name: *HAYES MANOR* License #: *14223* License Expiration: *11/15/2022*
Address: *2210 BELMONT AVENUE, PHILADELPHIA, PA 19131*
County: *PHILADELPHIA* Region: *SOUTHEAST*

Administrator

Name: [REDACTED] Phone: *2154731552* Email: [REDACTED]

Legal Entity

Name: *HAYES MANOR INC*
Address: *2210 BELMONT AVENUE, PHILADELPHIA, PA, 19131*
Phone: *2154731552* Email: [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: Total Daily Staff: *32* Waking Staff: *24*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
Reason: *Complaint* Exit Conference Date: *07/21/2022*

Inspection Dates and Department Representative

07/08/2022 - On-Site: [REDACTED]
07/11/2022 - Off-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *65* Residents Served: *29*

Secured Dementia Care Unit

In Home: *No* Area: Capacity: Residents Served:

Hospice

Current Residents: *x*

Number of Residents Who:

Receive Supplemental Security Income: *2* Are 60 Years of Age or Older: *29*
Diagnosed with Mental Illness: *6* Diagnosed with Intellectual Disability: *2*
Have Mobility Need: *3* Have Physical Disability: *1*

Inspections / Reviews

07/08/2022 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *07/31/2022*

25b - Contract Signatures

1. Requirements

2600.

25.b. The contract shall be signed by the administrator or a designee, the resident and the payer, if different from the resident, and cosigned by the resident's designated person if any, if the resident agrees.

Description of Violation

According to the preadmission screening form completed on [REDACTED] for resident #1, the resident needs some ADL (securing health care) and IADL (doing laundry, shopping, using the telephone, making and keeping appointments, caring for personal possessions, engaging in social and leisure activities, and obtaining clean, seasonal clothing) services. However, the home admitted the resident on [REDACTED] with a boarding agreement dated/signed on [REDACTED] rather than a PCH agreement.

Plan of Correction

Completion Date: