

Department of Human Services
Bureau of Human Service Licensing

October 28, 2022

[REDACTED]
CONNIE S EICHER
[REDACTED]

RE: EICHER'S FAMILY HOME CARE
704 CAMP ACHIEVEMENT ROAD
NORMALVILLE, PA, 15469
LICENSE/COC#: 44674

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 07/06/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

Facility Information

Name: *EICHER'S FAMILY HOME CARE* License #: *44674* License Expiration: *12/17/2022*
Address: *704 CAMP ACHIEVEMENT ROAD, NORMALVILLE, PA 15469*
County: *FAYETTE* Region: *WESTERN*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *CONNIE S EICHER*
Address: *P.O. BOX F, NORMALVILLE, PA, 15469*
Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *28* Waking Staff: *21*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
Reason: *Fine* Exit Conference Date: *07/06/2022*

Inspection Dates and Department Representative

07/06/2022 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *42* Residents Served: *24*

Secured Dementia Care Unit

| | | | |
|--------------------|-------|-----------|-------------------|
| In Home: <i>No</i> | Area: | Capacity: | Residents Served: |
|--------------------|-------|-----------|-------------------|

Hospice

Current Residents: *7*

Number of Residents Who:

| | |
|--|--|
| Receive Supplemental Security Income: <i>3</i> | Are 60 Years of Age or Older: <i>21</i> |
| Diagnosed with Mental Illness: <i>3</i> | Diagnosed with Intellectual Disability: <i>0</i> |
| Have Mobility Need: <i>4</i> | Have Physical Disability: <i>1</i> |

Inspections / Reviews

07/06/2022 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *07/17/2022*

Inspections / Reviews (*continued*)

07/18/2022 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 08/04/2022

Reviewer: [REDACTED]

Follow-Up Type: POC Submission

Follow-Up Date: 07/22/2022

07/22/2022 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 08/04/2022

Reviewer: [REDACTED]

Follow-Up Type: Document Submission Follow-Up Date: 08/01/2022

10/28/2022 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 08/04/2022

Reviewer: [REDACTED]

Follow-Up Type: Not Required

184a - Resident's Meds Labeled

1. Requirements

2600.

184.a. The original container for prescription medications shall be labeled with a pharmacy label that includes the following:

1. The resident's name.
2. The name of the medication.
3. The date the prescription was issued.
4. The prescribed dosage and instructions for administration.
5. The name and title of the prescriber.

Description of Violation

Resident #1 is prescribed Lorazepam 0.5mg-Take 1 tablet by mouth 3 times daily as needed; however, the pharmacy label indicates Lorazepam 0.5mg-Take 1 tablet by mouth twice daily.

REPEAT VIOLATION: 10/12/2021, et. al.

POC Submission***Directed***

Resident #1 prescribed Lorazepam 0.5mg order was changed to Lorazepam 0.5mg 1 PO TID (3x day) as needed was changed on 07/06/2022. Resident #1 pharmacy label was updated in the MAR on 07/06/2022. The home will go over all medication and changes when medication comes in to the home and make sure the right order is on the MAR. All other residents Medication/pharmacy labels have been gone through one by one and made corrections to the MAR.

Staff was educated on 07/18/2022 to look over all medications and read word by word the label from pharmacy and medication and make sure they both match, also to note down any mistakes that we will need to follow up with the doctor and/or pharmacy (DIRECTED: Documentation of the education shall be kept. LM 7/22/22).

DIRECTED: By 8/1/22: All staff persons qualified to administer medications shall be educated on the home's procedures for updating pharmacy labels upon receipt of a new medication order issued by the prescriber. Documentation of the education shall be kept. LM 7/22/22.

DIRECTED: Beginning on 8/1/22: A designated staff person who is qualified to administer medications shall conduct a full medication audit of at least 8 resident medications per month. The audit shall include ensuring pharmacy labels are accurate in accordance with current prescribers' orders. Documentation of the audits shall be kept, including the resident's name, date of the audit, name and signature of the staff person conducting the audit, documentation of any issues found and what remedial action was taken. LM 7/22/22

Directed Completion Date: 07/20/2022

Document Submission***Implemented (LM - 10/28/2022)***

Resident #1 prescribed Lorazepam 0.5mg order was changed to Lorazepam 0.5mg 1 PO TID (3x day) as needed was changed on 07/06/2022. Resident #1 pharmacy label was updated in the MAR on 07/06/2022. The home will go over all medication and changes when medication comes in to the home and make sure the right order is on the MAR. All other residents Medication/pharmacy labels have been gone through one by one and made corrections to the MAR.

Staff was educated on 07/18/2022 to look over all medications and read word by word the label from pharmacy and medication and make sure they both match, also to note down any mistakes that we will need to follow up with

184a - Resident's Meds Labeled (continued)

the doctor and/or pharmacy (DIRECTED: Documentation of the education shall be kept. LM 7/22/22).

DIRECTED: By 8/1/22: All staff persons qualified to administer medications shall be educated on the home's procedures for updating pharmacy labels upon receipt of a new medication order issued by the prescriber. Documentation of the education shall be kept. LM 7/22/22.

DIRECTED: Beginning on 8/1/22: A designated staff person who is qualified to administer medications shall conduct a full medication audit of at least 8 resident medications per month. The audit shall include ensuring pharmacy labels are accurate in accordance with current prescribers' orders. Documentation of the audits shall be kept, including the resident's name, date of the audit, name and signature of the staff person conducting the audit, documentation of any issues found and what remedial action was taken. LM 7/22/22

On 8/01/22 Administrator made a checklist for all med aids to do 8 audits on residents a month

Directed Completion Date: 08/01/2022

187a - Medication Record**2. Requirements**

2600.

187.a. A medication record shall be kept to include the following for each resident for whom medications are administered:

1. Resident's name.
2. Drug allergies.
3. Name of medication.
4. Strength.
5. Dosage form.
6. Dose.
7. Route of administration.
8. Frequency of administration.
9. Administration times.
10. Duration of therapy, if applicable.
11. Special precautions, if applicable.
12. Diagnosis or purpose for the medication, including pro re nata (PRN).
13. Date and time of medication administration.
14. Name and initials of the staff person administering the medication.

Description of Violation

Resident #1 is prescribed Lorazepam 0.5mg-Take 1 tablet by mouth 3 times daily as needed; however, this medication is not indicated on resident #1's July 2022 medication administration record (MAR).

Resident #2 is prescribed Benzotropine 0.5mg-Take 1 tablet by mouth twice daily; however, resident #2's July 2022 MAR indicates Benzonate 0.05mg-Take 1 by mouth twice daily.

Resident #3 is prescribed Aspirin 81mg-Take 1 tablet by mouth every morning; however, this medication is not indicated on resident #3's July 2022 MAR.

Resident #3 is prescribed Memantine HCL 5mg-Take 1 tablet by mouth twice daily; however, resident #3's July 2022 MAR indicates Memantine HCL 5mg-Take 1 tablet by mouth daily at bedtime.

187a - Medication Record (continued)

Resident #4 is prescribed Metformin 1000mg-Take 1 tablet by mouth twice daily; however, this medication is not indicated on resident #4's July 2022 MAR.

Resident #5 is prescribed Hydrocodone/Acetaminophen 5/325mg-Take 1 tablet by mouth once daily as needed; however, resident #5's July 2022 MAR indicates Hydrocodone/Acetaminophen 5/325mg-Take 1 tablet by mouth as needed.

Resident #6 is prescribed Morphine Sulfate 100mg/5ml-Take 0.25mg by mouth or under the tongue every hour as needed for moderate pain or air hunger OR 0.5ml every hour as needed for severe pain or air hunger; however, this medication is not indicated on resident #6's July 2022 MAR.

REPEAT VIOLATION: 10/12/2021, et. al.

POC Submission**Directed**

Resident #1 prescribed Lorazepam 0.5mg was not wrote on the MAR, Due to a look over when Medication came in. However, it is now wrote on [REDACTED] MAR on the PRN sheet. From now on the Administrator will verify new orders that come in and make sure it is on the MAR.

Resident #2 is prescribed Benztropine 0.5mg - take 1 tablet by mouth twice daily, the order has been changed to Benztropine 0.5mg Take by mouth 1 tablet three times a day. The sticker is in the MAR with name and instructions.

Resident #3 is prescribed Aspirin 81mg- take 1 tablet by mouth every morning, It was not wrote in the MAR when resident came in, however it has been wrote in the MAR and Administrator will check and make sure all medication are wrote in MAR when resident comes.

Resident #4 is prescribed Metformin 1000mg- Take 1 tablet by mouth twice daily, it was not wrote on [REDACTED] July MAR due to a look over from the bottle. However, it is wrote on [REDACTED] MAR and the Administrator will look over all bottle medication and put in the MAR.

Resident #5 is prescribed Hydrocodone/Acetaminophen 5/325mg- Take 1 tablet by mouth once daily as needed, however when they wrote in the MAR the wrote Take 1 tablet by mouth as needed. It has now been fixed in the MAR and says Take 1 tablet by mouth once daily as needed. The Administrator will check over all of [REDACTED] medication and make sure all labels match with the MAR

Resident #6 is prescribed Morphine Sulfate 100mng/ 5ml- Take 0.25mg by mouth or under the tongue every hour as needed for moderate pain or air hunger was not indicated on the MAR due to a look over. Resident is on Hospice care and [REDACTED] receive MARS from them and looked over that [REDACTED] didn't receive them. However it is now wrote on [REDACTED] MAR. The Administrator will look over all medication that comes in and put in the MAR if not in.

All other medication and MAR has been looked over and fixed if needed for every resident in the Home word by word.

Staff was educated to look word by word when any medication comes in the home for residents. If not correct to

187a - Medication Record (continued)

inform administrator to contact the Doctor and pharmacy.

The home's measurable monitoring step moving forward will be when the new cycle of medication comes in the Administrator, owner and other office member will all three go through medications word by word. One will read the medication, the other will read the MAR word by word and the last will double check and make sure it is all correct. (DIRECTED: The audit shall begin on 8/1/22. Documentation of the audits shall be kept, including the resident's name, date of the audit, name and signature of the staff person conducting the audit, documentation of any issues found and what remedial action was taken. LM 7/22/22

DIRECTED: Within 72 hours of receipt of the plan of correction: A designated staff person qualified to administer medications shall update resident #3's medication administration record to include Memantine HCL-5mg in accordance with the current prescriber's order. LM 7/22/22

DIRECTED: By 8/1/22: All staff persons qualified to administer medications shall be educated on the home's procedures for updating resident medication administration records upon receipt of a new medication order issued by the prescriber. Documentation of the education shall be kept. LM 7/22/22.

Directed Completion Date: 07/20/2022

Document Submission**Implemented (LM - 10/28/2022)**

Resident #1 prescribed Lorazepam 0.5mg was not wrote on the MAR, Due to a look over when Medication came in. However, it is now wrote on [REDACTED] MAR on the PRN sheet. From now on the Administrator will verify new orders that come in and make sure it is on the MAR.

Resident #2 is prescribed Benztropine 0.5mg - take 1 tablet by mouth twice daily, the order has been changed to Benztropine 0.5mg Take by mouth 1 tablet three times a day. The sticker is in the MAR with name and instructions.

Resident #3 is prescribed Aspirin 81mg- take 1 tablet by mouth every morning, It was not wrote in the MAR when resident came in, however it has been wrote in the MAR and Administrator will check and make sure all medication are wrote in MAR when resident comes.

Resident #4 is prescribed Metformin 1000mg- Take 1 tablet by mouth twice daily, it was not wrote on [REDACTED]ly MAR due to a look over from the bottle. However, it is wrote on [REDACTED] MAR and the Administrator will look over all bottle medication and put in the MAR.

Resident #5 is prescribed Hydrocodone/Acetaminophen 5/325mg- Take 1 tablet by mouth once daily as needed, however when they wrote in the MAR the wrote Take 1 tablet by mouth as needed. It has now been fixed in the MAR and says Take 1 tablet by mouth once daily as needed. The Administrator will check over all of [REDACTED] medication and make sure all labels match with the MAR

Resident #6 is prescribed Morphine Sulfate 100mg/ 5ml- Take 0.25mg by mouth or under the tongue every hour as needed for moderate pain or air hunger was not indicated on the MAR due to a look over. Resident is on Hospice care and [REDACTED] receive MARS from them and looked over that [REDACTED] didn't receive them. However it is now wrote on [REDACTED] MAR. The Administrator will look over all medication that comes in and put in the MAR if not in.

187a - Medication Record (continued)

All other medication and MAR has been looked over and fixed if needed for every resident in the Home word by word.

Staff was educated to look word by word when any medication comes in the home for residents. If not correct to inform administrator to contact the Doctor and pharmacy.

The home's measurable monitoring step moving forward will be when the new cycle of medication comes in the Administrator, owner and other office member will all three go through medications word by word. One will read the medication, the other will read the MAR word by word and the last will double check and make sure it is all correct. (DIRECTED: The audit shall begin on 8/1/22. Documentation of the audits shall be kept, including the resident's name, date of the audit, name and signature of the staff person conducting the audit, documentation of any issues found and what remedial action was taken. LM 7/22/22

DIRECTED: Within 72 hours of receipt of the plan of correction: A designated staff person qualified to administer medications shall update resident #3's medication administration record to include Memantine HCL-5mg in accordance with the current prescriber's order. LM 7/22/22

DIRECTED: By 8/1/22: All staff persons qualified to administer medications shall be educated on the home's procedures for updating resident medication administration records upon receipt of a new medication order issued by the prescriber. Documentation of the education shall be kept. LM 7/22/22.

on 8/01/22 all staff was educated on how to go over all medication order and check for any errors and document it so it will be fixed in the time of finding them.

Directed Completion Date: 08/01/2022