

Department of Human Services
Bureau of Human Service Licensing

July 26, 2022

[REDACTED], ADMINISTRATOR
[REDACTED]
[REDACTED]

RE: COUNTRY MEADOWS OF HERSHEY
451 SAND HILL ROAD
HERSHEY, PA, 17033
LICENSE/COC#: 34283

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 06/28/2022, 06/29/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,
[REDACTED]

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

Facility Information

Name: *COUNTRY MEADOWS OF HERSHEY* License #: *34283* License Expiration: *01/31/2023*
Address: *451 SAND HILL ROAD, HERSHEY, PA 17033*
County: *DAUPHIN* Region: *CENTRAL*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *COUNTRY MEADOWS OF HERSHEY ASSOCIATES*
[REDACTED]

Certificate(s) of Occupancy

Type: *C-2 LP* Date: *10/01/2002* Issued By: *Labor and Industry*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *160* Waking Staff: *120*

Inspection Information

Type: *Full* Notice: *Unannounced* BHA Docket #:
Reason: *Renewal, Complaint, Incident* Exit Conference Date: *06/29/2022*

Inspection Dates and Department Representative

06/28/2022 - On-Site: [REDACTED]
06/29/2022 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *190* Residents Served: *128*

Secured Dementia Care Unit

In Home: *Yes* Area: *Connections* Capacity: *44* Residents Served: *31*

Hospice

Current Residents: *11*

Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *127*
Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *1*
Have Mobility Need: *32* Have Physical Disability: *1*

Inspections / Reviews

06/28/2022 - Full

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *07/15/2022*

Inspections / Reviews (*continued*)

07/21/2022 - POC Submission

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission* Follow-Up Date: *07/28/2022*

07/26/2022 - Document Submission

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

233c - Key-Locking Devices

1. Requirements

2600.

233.c. If key-locking devices, electronic cards systems or other devices that prevent immediate egress are used to lock and unlock exits, directions for their operation shall be conspicuously posted near the device.

Description of Violation

The directions posted by the keypads in the Secure Dementia Care Unit for operating the home's locking mechanism were not current current when observed on 6/28/22, as the code had been changed on 6/24/22.

Plan of Correction

Accept

-On 6/24/22 a resident residing in independent living was using the SDU to go to and from the main dining room where they attempted to allow a resident residing in the SDU to exit the neighborhood with them. A staff member quickly intervened the situation to ensure the safety of the SDU resident.

-The maintenance director changed the entry code's promptly to prevent a possible elopement.

-On 6/28/22 it was brought to the attention of the Executive Director that the signage had not been changed and at that time they instructed the SDU manager and Maintenance Director on where to locate the sign templates to make the changes. The signage was changed and re-checked the same day by inspectors and it was determined to be acceptable.

-The editable template was placed on the campus electronic shared drive on 7/6/22 and all department managers will be trained on when and how to make immediate changes when the need arises on 7/18/22.

-The Associate Executive Director, Maintenance Director and Connections Manager were trained on 7/6/22.

Completion Date: 07/19/2022

Document Submission

Implemented

No further documentation required.