
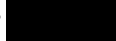


Department of Human Services  
Bureau of Human Service Licensing

September 13, 2022

  
QUALITY ASSISTED CARE INC  
3411 NORTH 17TH STREET  
PHILADELPHIA, PA, 19140

RE: QUALITY ASSISTED CARE  
3411 NORTH 17TH STREET  
PHILADELPHIA, PA, 19140  
LICENSE/COC#: 19305

Dear ,

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 06/24/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,  


Enclosure  
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services  
Bureau of Human Service Licensing  
**LICENSING INSPECTION SUMMARY - PUBLIC**

**Facility Information**

Name: *QUALITY ASSISTED CARE* License #: *19305* License Expiration: *05/07/2023*  
Address: *3411 NORTH 17TH STREET, PHILADELPHIA, PA 19140*  
County: *PHILADELPHIA* Region: *SOUTHEAST*

**Administrator**

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

**Legal Entity**

Name: *QUALITY ASSISTED CARE INC*  
Address: *3411 NORTH 17TH STREET, PHILADELPHIA, PA, 19140*  
Phone: [REDACTED] Email: [REDACTED]

**Certificate(s) of Occupancy**

Type: *Other* Date: *02/08/2011* Issued By: *Philadelphia L&I*

**Staffing Hours**

Resident Support Staff: *0* Total Daily Staff: *10* Waking Staff: *8*

**Inspection Information**

Type: *Full* Notice: *Unannounced* BHA Docket #:  
Reason: *Renewal* Exit Conference Date: *06/24/2022*

**Inspection Dates and Department Representative**

*06/24/2022 - On-Site* [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**

License Capacity: *15* Residents Served: *10*

**Secured Dementia Care Unit**

In Home: *No* Area: Capacity: Residents Served:

**Hospice**

Current Residents: *0*

**Number of Residents Who:**

Receive Supplemental Security Income: *10* Are 60 Years of Age or Older: *5*  
Diagnosed with Mental Illness: *10* Diagnosed with Intellectual Disability: *0*  
Have Mobility Need: *0* Have Physical Disability: *0*

**Inspections / Reviews**

**06/24/2022 - Full**

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *07/31/2022*

**08/10/2022 - POC Submission**

Inspections / Reviews (*continued*)

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission* Follow-Up Date: *09/01/2022*

## 09/13/2022 - Document Submission

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

65c - Ancillary Staff Orientation

1. Requirements

2600.

65.c. Ancillary staff persons shall have a general orientation to their specific job functions as it relates to their position prior to working in that capacity.

Description of Violation

Ancillary staff person A, whose first day of work was [REDACTED], did not have a general orientation to his/her specific job functions.

Plan of Correction

Directed

The ancillary staff person is being reinstructed and is given a list of the general orientation of his specific job function. To assure continued compliance with this regulation upon the first day of work. The administrator will give all staff person a list and a monthly reminder of his/her specific job function.

**Directed Plan of Correction 8/10/22** [REDACTED]

By 8/15/22, the administrator or designee shall review all training records for staff hired within the past year to ensure all direct care staff persons including ancillary staff persons, substitute personnel and volunteers have completed an orientation in general fire safety and emergency preparedness in accordance with regulation 2600.65(a) including, evacuation procedure; staff duties and responsibilities during fire drills, as well as during emergency evacuation, transportation and at an emergency location if applicable. Documentation of the training shall be kept in the employee's record.

By 8/20/22, the administrator shall create a tracking system for new hires to ensure that newly-hired staff persons receive the training required by this regulation on or before the first work day and the documentation of training is kept in the staff person's record.

Completion Date: 06/25/2022

Document Submission

Implemented

The ancillary staff person is being reinstructed and is given a list of the general orientation of his specific job function. To assure continued compliance with this regulation upon the first day of work. The administrator will give all staff person a list and a monthly reminder of his/her specific job function.

**Directed Plan of Correction 8/10/22** [REDACTED]

By 8/15/22, the administrator or designee shall review all training records for staff hired within the past year to ensure all direct care staff persons including ancillary staff persons, substitute personnel and volunteers have completed an orientation in general fire safety and emergency preparedness in accordance with regulation 2600.65(a) including, evacuation procedure; staff duties and responsibilities during fire drills, as well as during emergency evacuation, transportation and at an emergency location if applicable. Documentation of the training shall be kept in the employee's record.

By 8/20/22, the administrator shall create a tracking system for new hires to ensure that newly-hired staff persons receive the training required by this regulation on or before the first work day and the documentation of training is kept in the staff person's record.

85a - Sanitary Conditions

1. Requirements

2600.  
85.a. Sanitary conditions shall be maintained.

Description of Violation

On 06/24/22 at 1:30pm, the bathtub on the 3rd floor bathroom has some mildew that needs cleaning.

Plan of Correction

Directed

The 3rd-floor bathroom has been cleaned & sanitized and any sign of mildew is being removed. To assure compliance with this regulation the staff person on duty will clean the bathrooms on a daily basis. The administrator will also monitor the bathrooms for maintenance and cleanliness on a daily basis.

**Directed Plan of Correction 8/10/22** [REDACTED]

Starting 8/10/22 and continuing weekly for four months, the administrator shall audit the home for cleanliness and remediate any issues immediately.

Completion Date: 06/26/2022

Document Submission

Implemented

The 3rd-floor bathroom has been cleaned & sanitized and any sign of mildew is being removed. To assure compliance with this regulation the staff person on duty will clean the bathrooms on a daily basis. The administrator will also monitor the bathrooms for maintenance and cleanliness on a daily basis.

**Directed Plan of Correction 8/10/22** [REDACTED]

Starting 8/10/22 and continuing weekly for four months, the administrator shall audit the home for cleanliness and remediate any issues immediately.

88a - Surfaces

1. Requirements

2600.  
88.a. Floors, walls, ceilings, windows, doors and other surfaces must be clean, in good repair and free of hazards.

Description of Violation

The home's bathroom on the 3rd floor is missing 3 tiles.

Plan of Correction

Accept

The home has installed all 3 missing tiles in the 3rd-floor bathroom. To assure continued compliance with this regulation. The staff member on duty along with the administrator will monitor bathrooms on a daily basis for being in good repair and maintenance

Completion Date: 07/03/2022

Document Submission

Implemented

The home has installed all 3 missing tiles in the 3rd-floor bathroom. To assure continued compliance with this regulation. The staff member on duty along with the administrator will monitor bathrooms on a daily basis for being in good repair and maintenance

93a - Handrails

1. Requirements

2600.  
93.a. Each ramp, interior stairway and outside steps must have a well-secured handrail.

93a - Handrails (continued)

**Description of Violation**

*The exterior steps leading to the rear exit of the house does not have a handrail.*

**Plan of Correction**

**Accept**

*The handrails as now being reinstalled after being taken down for building repair. To stay in compliance with this regulation. The administrator will monitor the workmen's job each time for completion including the reinstallation of the removable building part that was taken down.*

**Completion Date:** 07/08/2022

**Document Submission**

**Implemented**

*The handrails as now being reinstalled after being taken down for building repair. To stay in compliance with this regulation. The administrator will monitor the workmen's job each time for completion including the reinstallation of the removable building part that was taken down.*

95 - Furniture and Equipment

**1. Requirements**

2600.

95. Furniture and Equipment - Furniture and equipment must be in good repair, clean and free of hazards.

**Description of Violation**

*During the backyard inspection, patio furniture was missing cushion on two chairs, tables were not in good repair, and broken chairs in the dining room.*

**Plan of Correction**

**Accept**

*The home as removes and replaces all incomplete patio chairs and broken chairs in the dining room. The table was removed being that it was not a part of the backyard furnishing. To stay in compliance with this regulation. The staff member on duty will check all indoor and outdoor furnishing on a daily basis for any defects.*

**Completion Date:** 07/27/2022

**Document Submission**

**Implemented**

*The home as removes and replaces all incomplete patio chairs and broken chairs in the dining room. The table was removed being that it was not a part of the backyard furnishing. To stay in compliance with this regulation. The staff member on duty will check all indoor and outdoor furnishing on a daily basis for any defects.*

100a - Exterior - Free of Hazards

**1. Requirements**

2600.

100.a. The exterior of the building and the building grounds or yard must be in good repair and free of hazards.

**Description of Violation**

*Broken patio furniture found in the backyard, tables clutter with cooking equipment, it might be a safety issue. There are bed frames and metal on the ground that may cause a tripping hazardous condition.*

**Plan of Correction**

**Accept**

*The broken furnishing in the backyard including all cluttering equipment and bed frames was removed and discarded. To stay in compliance with this regulation the administrator will monitor the backyard daily to be sure there is no cluttering*

**Completion Date:** 07/27/2022

100a - Exterior - Free of Hazards (continued)

**Document Submission** **Implemented**

*The broken furnishing in the backyard including all cluttering equipment and bed frames was removed and discarded. To stay in compliance with this regulation the administrator will monitor the backyard daily to be sure there is no cluttering*

103i - Outdated Food

1. Requirements

- 2600.
- 103.i. Outdated or spoiled food or dented cans may not be used.

**Description of Violation**

*There were 4 cases of peanut butter with expiration of 01/20/21 and 2 boxes of stuffer turkey with expiration of 01/01/20 in the food pantry.*

**Plan of Correction** **Accept**

*The home removed and discarded all outdated food from the pantry, to stay in compliance with this regulation. The staff and administrator will check the food pantry on a weekly basis for any food expiration and for proper food rotation*

**Completion Date:** 06/27/2022

**Document Submission** **Implemented**

*The home removed and discarded all outdated food from the pantry, to stay in compliance with this regulation. The staff and administrator will check the food pantry on a weekly basis for any food expiration and for proper food rotation*

126a - Furnace Inspection

1. Requirements

- 2600.
- 126.a. A professional furnace cleaning company or trained maintenance staff person shall inspect furnaces at least annually. Documentation of the inspection shall be kept.

**Description of Violation**

*The last inspection of the furnace was conducted on 09/21/21 was not conducted by a professional furnace cleaning company .*

**Plan of Correction** **Accept**

*The home has now contacted and scheduled a professional furnace cleaning company to inspect and clean the furnace. To stay in compliance with this regulation. The administrator will continue on a yearly basis to hire a professional cleaning company to conduct furnace inspections.*

**Completion Date:** 08/22/2022

**Document Submission** **Implemented**

*The home has now contacted and scheduled a professional furnace cleaning company to inspect and clean the furnace. To stay in compliance with this regulation. The administrator will continue on a yearly basis to hire a professional cleaning company to conduct furnace inspections.*

132b - Safety Inspection/Fire Drill

1. Requirements

2600.

132.b. A fire safety inspection and fire drill conducted by a fire safety expert shall be completed annually. Documentation of this fire drill and fire safety inspection shall be kept.

Description of Violation

The last fire safety inspection and drill observed by a fire safety expert was conducted on 12/05/2018. The fire safety inspection and drill, conducted on 12/04/21, was not completed by a fire safety expert.

Plan of Correction

Accept

A Fire safety inspection and the drill have been scheduled with a fire safety expert. To assure continued compliance with this regulation. Moving forward from this point the administrator will on a yearly basis be sure to double-check the credential of any fire safety expert for qualification. 2022 fire safety and fire drill will be conducted by a fire safety expert, before 08/31/2022.

Completion Date: 08/31/2022

Document Submission

Implemented

A Fire safety inspection and the drill have been scheduled with a fire safety expert. To assure continued compliance with this regulation. Moving forward from this point the administrator will on a yearly basis be sure to double-check the credential of any fire safety expert for qualification. 2022 fire safety and fire drill will be conducted by a fire safety expert, before 08/31/2022.

252 - Record Content

1. Requirements

2600.

252. Content of Resident Records - Each resident's record must include the following information:

Description of Violation

Resident 1's record does not include [redacted] On [redacted] resident #1 [redacted] the home.

Plan of Correction

Directed

[redacted] of resident #1 has now been received and it is placed in the resident record. To assure continued compliance with this regulation. Upon [redacted] the administrator will immediately seek to acquire. the [redacted] for the resident record.

Directed Plan of Correction 8/10/22 [redacted]:

By 8/31/22, the administrator shall audit the files of all residents who have [redacted] the home in the most recent 365 days to ensure that the [redacted] is on file. If [redacted] on file, the administrator will obtain the document.

Completion Date: 07/14/2022

Document Submission

Implemented

The [redacted] of resident #1 has now been received and it is placed in the resident record. To assure continued compliance with this regulation. Upon [redacted] the administrator will immediately seek to acquire. the [redacted] for the resident record.

Directed Plan of Correction 8/10/22 [redacted]

By 8/31/22, the administrator shall audit the files of all residents who [redacted] in the home in the most

*252 - Record Content (continued)*

recent 365 days to ensure that the [REDACTED] is on file. If no [REDACTED] is on file, the administrator will obtain the document.