

Department of Human Services
Bureau of Human Service Licensing

January 19, 2022

[REDACTED], PRESIDENT & CEO
[REDACTED]
[REDACTED]
[REDACTED]

RE: ARTIS SENIOR LIVING OF SOUTH
HILLS
1001 HIGBEE DRIVE
BETHEL PARK, PA, 15102
LICENSE/CO# : 44916

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing licensing inspections on 11/03/2021, 12/21/2021 of the above facility, the citations specified on the enclosed Licensing Inspection Summary (LIS) were found.

We have determined that your plan of correction is: Acceptable

All citations specified on the plan of correction must be corrected by the dates specified on the License Inspection Summary (violation report) and continued compliance with Department statutes and regulations must be maintained.

Sincerely,
[REDACTED]

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

Facility Information

Name: *ARTIS SENIOR LIVING OF SOUTH HILLS* License #: *44916* License Expiration: *05/01/2022*
Address: *1001 HIGBEE DRIVE, BETHEL PARK, PA 15102*
County: *ALLEGHENY* Region: *WESTERN*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

[REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *106* Waking Staff: *80*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
Reason: *Incident* Exit Conference Date: *12/23/2021*

Inspection Dates and Department Representative

11/03/2021 - On-Site: [REDACTED]
12/21/2021 - Off-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *72* Residents Served: *53*

Secured Dementia Care Unit

In Home: *Yes* Area: *Entire Home* Capacity: *72* Residents Served: *56*

Hospice

Current Residents: *8*

Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *53*
Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*
Have Mobility Need: *53* Have Physical Disability: *0*

Inspections / Reviews

11/03/2021 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *01/08/2022*

Inspection Dates and Department Representative (*continued*)

01/10/2022 - POC Submission

Reviewer: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *01/14/2022*

01/19/2022 - POC Submission

Reviewer: [REDACTED] Follow-Up Type: *Document Submission* Follow-Up Date: *01/25/2022*

42b - Abuse

1. Requirements

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

On 10/27/21 at approximately 5:30am, staff member A heard screaming coming from resident #1's bedroom. When staff member A entered the room, staff member B was observed holding one of resident #1's leg and arm and said, "Do not scream at me! I am sick and tired of people resisting my care when I'm just trying to help them."

Plan of Correction**Accept**

On December 29, 2021 all associates were educated on abuse and neglect by [REDACTED], Executive Director. See attachment for sign in sheet along with materials that were covered.

Resident abuse and reporting abuse including dignity and respect will be reviewed at our next 3 associate meetings (January 19th, February 16th and March 16) by Executive Director to ensure that all associates know what to do if this is witnessed in the future.

Documentation of staff educations will be kept in a binder in the Executive Directors office. This will include the training on December 29th at the all associate meeting.

Executive Director or Designee will interview 3 residents monthly for the next 3 months to ensure that residents are being treated with dignity and respect and are not being subjected to abuse. Resident interviews will take place on January 11th, February 8th and March 8th at our townhall meeting. Please see attachment for audit.

Staff person "B" was terminated from Artis Senior Living. Termination letter was mailed on 1/6/2022. The associate has not worked at the community since 10/27/2021.

Completion Date: 03/16/2022