

Department of Human Services  
Bureau of Human Service Licensing

September 12, 2022

[REDACTED]  
JAH-JIREH HOMES OF AMERICA - ALLENTOWN  
2051 BEVIN DRIVE  
ALLENTOWN, PA, 18103

RE: LEGACY PLACE COTTAGES  
2051 BEVIN DRIVE  
ALLENTOWN, PA, 18103  
LICENSE/COC#: 22551

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 06/15/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,  
[REDACTED]

Enclosure  
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services  
Bureau of Human Service Licensing  
**LICENSING INSPECTION SUMMARY**

**Facility Information**

Name: *LEGACY PLACE COTTAGES* License #: *22551* License Expiration: *09/20/2022*  
Address: *2051 BEVIN DRIVE, ALLENTOWN, PA 18103*  
County: *LEHIGH* Region: *NORTHEAST*

**Administrator**

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

**Legal Entity**

Name: *JAH-JIREH HOMES OF AMERICA - ALLENTOWN*  
Address: *2051 BEVIN DRIVE, ALLENTOWN, PA, 18103*  
Phone: [REDACTED] Email: [REDACTED]

**Certificate(s) of Occupancy**

Type: *I-2* Date: *08/11/2015* Issued By: *Salisbury Township*

**Staffing Hours**

Resident Support Staff: *15* Total Daily Staff: *68* Waking Staff: *51*

**Inspection Information**

Type: *Full* Notice: *Unannounced* BHA Docket #:  
Reason: *Renewal* Exit Conference Date: *06/15/2022*

**Inspection Dates and Department Representative**

06/15/2022 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**

License Capacity: *48* Residents Served: *38*

**Secured Dementia Care Unit**

In Home: *No* Area: Capacity: Residents Served:

**Hospice**

Current Residents: *4*

**Number of Residents Who:**

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *38*  
Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*  
Have Mobility Need: *15* Have Physical Disability: *0*

**Inspections / Reviews**

**06/15/2022 - Full**

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *07/17/2022*

Inspections / Reviews (*continued*)

08/10/2022 - POC Submission

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission* Follow-Up Date: *08/17/2022*

09/12/2022 - Document Submission

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

187a - Medication Record

1. Requirements

2600.

187.a. A medication record shall be kept to include the following for each resident for whom medications are administered:

6. Dose.

Description of Violation

Resident #1 has an order for [redacted] take one half tablet daily. The [redacted]. The MAR in incorrect.

Plan of Correction

Accept

The order for [redacted] was sent to a pharmacy selected by the resident's POA. The pharmacy sent [redacted] with the instruction to cut them in half. A label was added to the prescription, by our facility, giving direction to cut the tablet in half and administer once daily. The MAR, which is managed by a different pharmacy, [redacted] tablet was administered once daily. It should have indicated that a [redacted] should be cut in half and administered once daily.

This was corrected immediately, by calling the pharmacy that manages our electronic MAR, and asking them to change the MAR to indicate that [redacted] should be administered once daily, instead of [redacted] once daily. Our Director of Wellness, removed the current label and added a label saying, "Prescription updated, please see MAR." She also requested a new label be sent to our facility with the updated instructions.

In order to prevent this from happening in the future, when a resident has a prescription filled at a different pharmacy, our Nursing Management staff will call the pharmacy that manages our MARs and request any necessary updates and new label.

Additionally, a meeting with all med techs has been scheduled for August 9th. During this meeting, our Director of Wellness will review with med techs how to check that the MAR and the label match. She will also review that if a change has been made, the label on the prescription will direct the med tech to the MAR until a new label can be obtained from the pharmacy. All med techs will sign paperwork verifying they received this training.

To ensure ongoing compliance, when medications arrive from a pharmacy other than the one Legacy uses for our MAR, nursing management staff will check that the MAR, the order, and the label all match before placing the medication in the cart. The manager will sign off after completing this step.

In addition, all orders, labels, and the MAR will be checked by nursing management staff during changeover. The manager will sign off after completing this step.

Completion Date: 08/09/2022

Document Submission

Implemented

The order for [redacted] was sent to a pharmacy selected by the resident's POA. The pharmacy sent [redacted] with the instruction to cut them in half. A label was added to the prescription, by our facility, giving direction to cut [redacted] tablet in half and administer once daily. The MAR, which is managed by a different pharmacy, indicated a [redacted] was administered once daily. It should have indicated that a [redacted] should be cut in half and administered once daily.

**187a - Medication Record (continued)**

This was corrected immediately, by calling the pharmacy that manages our electronic MAR, and asking them to change the MAR to indicate that half of a [REDACTED] should be administered once daily, instead of [REDACTED] once daily. Our Director of Wellness, removed the current label and added a label saying, "Prescription updated, please see MAR." She also requested a new label be sent to our facility with the updated instructions.

In order to prevent this from happening in the future, when a resident has a prescription filled at a different pharmacy, our Nursing Management staff will call the pharmacy that manages our MARs and request any necessary updates and new label.

Additionally, a meeting with all med techs has been scheduled for August 9th. During this meeting, our Director of Wellness will review with med techs how to check that the MAR and the label match. She will also review that if a change has been made, the label on the prescription will direct the med tech to the MAR until a new label can be obtained from the pharmacy. All med techs will sign paperwork verifying they received this training.

To ensure ongoing compliance, when medications arrive from a pharmacy other than the one Legacy uses for our MAR, nursing management staff will check that the MAR, the order, and the label all match before placing the medication in the cart. The manager will sign off after completing this step.

In addition, all orders, labels, and the MAR will be checked by nursing management staff during changeover. The manager will sign off after completing this step.

**Update: 09/12/2022**

Just a reminder, the format used for verification will not be accepted by the licensing reps at inspections for training. Please see the accepted training format in the RCG for the required elements in documentation for training that is accepted by the LRs during inspections.

[REDACTED] 9-12-22

**187d - Follow Prescriber's Orders****1. Requirements**

2600.

187.d. The home shall follow the directions of the prescriber.

**Description of Violation**

Resident #2 has an order for [REDACTED]. On [REDACTED] the residents [REDACTED]. The medication was withheld and should have been administered.

**Plan of Correction****Accept**

This error happened because the med tech read the order incorrectly. Because the resident's [REDACTED] 0, she mistakenly concluded the medication should be withheld when in fact it would have needed to [REDACTED] withhold.

This was immediately remediated by reaching out to the med tech who made the error. The parameters were reviewed with this employee. All med techs were also sent a reminder.

**187d - Follow Prescriber's Orders (continued)**

To prevent a future error, we will schedule a med tech meeting in August to review [REDACTED]. Med techs will be given hypothetical scenarios to practice. All med techs will sign paperwork verifying they received this training.

To ensure ongoing compliance, reminders will be send to staff monthly by nursing management staff. In addition, nursing management will review the MAR monthly to look for any possible errors regarding blood pressure medication. Nursing management staff will sign off that this reminder was sent and that the MAR was reviewed.

**Completion Date:** 08/09/2022

**Document Submission****Implemented**

This error happened because the med tech read the order incorrectly. Because the [REDACTED] she mistakenly concluded the medication should be withheld when in fact it would have [REDACTED] withhold.

This was immediately remediated by reaching out to the med tech who made the error. The parameters were reviewed with this employee. All med techs were also sent a reminder.

To prevent a future error, we will schedule a med tech meeting in August to review [REDACTED]. Med techs will be given hypothetical scenarios to practice. All med techs will sign paperwork verifying they received this training.

To ensure ongoing compliance, reminders will be send to staff monthly by nursing management staff. In addition, nursing management will review the MAR monthly to look for any possible errors regarding blood pressure medication. Nursing management staff will sign off that this reminder was sent and that the MAR was reviewed.