

Department of Human Services  
Bureau of Human Service Licensing

July 21, 2022

[REDACTED]  
NORTH PENN MANOR, INC.  
240 NORTH SHERMAN STREET  
WILKES-BARRE, PA, 18702

RE: NORTH PENN MANOR  
240 NORTH SHERMAN STREET  
WILKES-BARRE, PA, 18702  
LICENSE/COC#: 22032

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 06/15/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,

[REDACTED]  
Human Services Licensing Supervisor

Enclosure  
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services  
Bureau of Human Service Licensing  
**LICENSING INSPECTION SUMMARY**

**Facility Information**

Name: NORTH PENN MANOR License #: 22032 License Expiration: 10/08/2022  
Address: 240 NORTH SHERMAN STREET, WILKES BARRE, PA 18702  
County: LUZERNE Region: NORTHEAST

**Administrator**

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

**Legal Entity**

Name: NORTH PENN MANOR, INC.  
Address: 240 NORTH SHERMAN STREET, WILKES-BARRE, PA, 18702  
Phone: [REDACTED] Email: [REDACTED]

**Certificate(s) of Occupancy**

Type: C 2 LP Date: 05/31/1990 Issued By: L&I

**Staffing Hours**

Resident Support Staff: 0 Total Daily Staff: 54 Waking Staff: 41

**Inspection Information**

Type: Partial Notice: Unannounced BHA Docket #:  
Reason: Complaint Exit Conference Date: 06/15/2022

**Inspection Dates and Department Representative**

06/15/2022 On Site [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**

License Capacity: 80 Residents Served: 54

**Secured Dementia Care Unit**

In Home: No Area: Capacity: Residents Served:

**Hospice**

Current Residents: 0

**Number of Residents Who:**

Receive Supplemental Security Income: 17 Are 60 Years of Age or Older: 46  
Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 0  
Have Mobility Need: 0 Have Physical Disability: 2

**Inspections / Reviews**

**06/15/2022 - Partial**

Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 07/09/2022

Inspections / Reviews *(continued)*

07/01/2022 - POC Submission

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission* Follow-Up Date: *07/05/2022*

07/21/2022 - Document Submission

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

183b - Meds and Syringes Locked

1. Requirements

2600.

183.b. Prescription medications, OTC medications, CAM and syringes shall be kept in an area or container that is locked. This includes medications and syringes kept in the resident's room.

Description of Violation

On [redacted]/22, Staff A escorted department staff to nursing office. Staff A left the nursing office. Department rep observed medication cart unlocked and unattended.

Plan of Correction

Accept

On [redacted]/22 the department representative was in the nursing office with Staff Person A. The department representative requested for Staff Person A to ask the Administrator a question so Staff Person A had to leave the office to do so. Staff person A was nervous at the time having the department representative sitting in the same office with [redacted] and when [redacted] left to get the Administrator [redacted] forgot that [redacted] did not have the medication cart locked. Staff person A always locks the medication cart and the nursing office door when [redacted] leaves the office but due to the circumstances [redacted] inadvertently didn't think about locking the cart before [redacted] left the office and also kept the door open because the department representative was in there and [redacted] didn't want to make [redacted] feel uncomfortable by closing the door on [redacted]. When it was brought to Staff person A's attention by the department representative Staff person A immediately locked the medication cart. The Administrator had a training session with Staff person A on [redacted]/22 regarding Regulation 183B and the importance of making sure that the medication cart always needs to be locked when unattended. (Training record is attached.) The Administrator will monitor all staff for ongoing compliance with this regulation.

Completion Date: 06/30/2022

Update: 07/01/2022

Please send proof of staff education.

Document Submission

Implemented

On [redacted]/22 the department representative was in the nursing office with Staff Person A. The department representative requested for Staff Person A to ask the Administrator a question so Staff Person A had to leave the office to do so. Staff person A was nervous at the time having the department representative sitting in the same office with [redacted] and when [redacted] left to get the Administrator [redacted] forgot that [redacted] did not have the medication cart locked. Staff person A always locks the medication cart and the nursing office door when [redacted] leaves the office but due to the circumstances [redacted] inadvertently didn't think about locking the cart before [redacted] left the office and also kept the door open because the department representative was in there and [redacted] didn't want to make [redacted] feel uncomfortable by closing the door on [redacted]. When it was brought to Staff person A's attention by the department representative Staff person A immediately locked the medication cart. The Administrator had a training session with Staff person A on [redacted]/22 regarding Regulation 183B and the importance of making sure that the medication cart always needs to be locked when unattended. (Training record is attached.) The Administrator will monitor all staff for ongoing compliance with this regulation.