

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

December 28, 2022

[REDACTED], ADMINISTRATOR
HARMONYCREST PERSONAL CARE SERVICES LLC
[REDACTED]

RE: HARMONYCREST PERSONAL CARE
SERVICES LLC
485 WALNUT ROAD
BIRDSBORO, PA, 19508
LICENSE/COC#: 22476

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 06/14/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: HARMONYCREST PERSONAL CARE SERVICES LLC License #: 22476 License Expiration: 06/19/2023
 Address: 485 WALNUT ROAD, BIRDSBORO, PA 19508
 County: BERKS Region: NORTHEAST

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: HARMONYCREST PERSONAL CARE SERVICES LLC
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: R 4 Date: 05/21/2013 Issued By: Exeter Township

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 12 Waking Staff: 9

Inspection Information

Type: Full Notice: Unannounced BHA Docket #: [REDACTED]
 Reason: Renewal Exit Conference Date: 06/14/2022

Inspection Dates and Department Representative

06/14/2022 On Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 13 Residents Served: 11
 Secured Dementia Care Unit
 In Home: No Area: Capacity: Residents Served:
 Hospice
 Current Residents: 0
 Number of Residents Who:
 Receive Supplemental Security Income: 11 Are 60 Years of Age or Older: 9
 Diagnosed with Mental Illness: 11 Diagnosed with Intellectual Disability: 2
 Have Mobility Need: 1 Have Physical Disability: 0

Inspections / Reviews

06/14/2022 - Full
 Lead Inspector: [REDACTED] Follow Up Type: POC Submission Follow Up Date: 07/17/2022

Inspections / Reviews (*continued*)

08/15/2022 POC Submission

Submitted By: [REDACTED]

Date Submitted: 11/23/2022

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 08/22/2022

11/16/2022 Document Submission

Submitted By: [REDACTED]

Date Submitted: 11/23/2022

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 11/23/2022

12/28/2022 Document Submission

Submitted By: [REDACTED]

Date Submitted: 11/23/2022

Reviewer: [REDACTED]

Follow Up Type: Not Required

28e - Death of a Resident

1. Requirements

2600.

28.e. In the event of a death of a resident under 60 years of age, the administrator shall refund the remainder of previously paid charges to the resident's estate within 30 days from the date the room is cleared of the resident's personal property. In the event of a death of a resident 60 years of age and older, the home shall provide a refund in accordance with the Elder Care Payment Restitution Act (35 P. S. § § 10226.101—10226.107). The home shall keep documentation of the refund in the resident's record.

Description of Violation

Resident #1 passed away on [REDACTED] and was over the age of [REDACTED] years old. The home reports a discharge date of [REDACTED]. Resident #1 was not issued a refund. The home did not issue a refund to the resident in accordance with the Elder Care Payment Restitution Act.

POC Submission

Accept

A check issuing a refund for Resident #1 was mailed on [REDACTED] in the amount of [REDACTED] to Resident #1 family member ([REDACTED]). The Administrator will ensure that effective immediately all refunds will be paid to the resident's estate within 30 days from the date the room is cleared of the resident's personal property in accordance with the requirement.

Licensee's Proposed Overall Completion Date: 06/24/2022

Implemented ([REDACTED] - 12/28/2022)

56 - Admin 20 Hours/Week

2. Requirements

2600.

56. Administrator Staffing - The administrator shall be present in the home an average of 20 hours or more per week, in each calendar month.

Description of Violation

The Administrator of record has not been present in the home an average of 20 hours or more per week.

POC Submission

Accept

A schedule has been developed to ensure that the administrator will be present in the home an average of 20 hours or more per week. The home Administrator will work 24 hours at the home every other week and 16 hours the opposite weeks. The Executive Administrator will also be present a minimum of 8 hours per week and fill in additional hours if the Administrator is unable to fulfill their scheduled hours. The Administrator will be responsible for ensuring that this requirement is followed.

Licensee's Proposed Overall Completion Date: 07/01/2022

Implemented ([REDACTED] 12/28/2022)

132e - Fire Drill Sleeping Hours

3. Requirements

2600.

132.e. A fire drill shall be held during sleeping hours once every 6 months.

Description of Violation

Between the months of December 2021 and May 2022, the home did not conduct a fire drill during sleeping hours.

132e Fire Drill Sleeping Hours (continued)

POC Submission

Accept

Due to the change in Administrators, documentation of the fire drills held during sleeping hours was unable to be located. A fire drill was completed on 6/30/22 at 11:05 PM while all residents were sleeping. The administrator will be responsible for ensuring that a fire drill is conducted during sleeping hours at least every 6 months in accordance with the requirement.

Licensee's Proposed Overall Completion Date: 07/01/2022

Document Submission

Implemented (█ - 11/16/2022)

Due to the change in Administrators, documentation of the fire drills held during sleeping hours was unable to be located. A fire drill was completed on 6/30/22 at 11:05 PM while all residents were sleeping. The administrator will be responsible for ensuring that a fire drill is conducted during sleeping hours at least every 6 months in accordance with the requirement.

Licensee's Proposed Overall Completion Date: 07/01/2022