

Department of Human Services  
Bureau of Human Service Licensing

July 7, 2022

[REDACTED]  
COUNTRY MEADOWS OF WEST SHORE LLC  
[REDACTED]

RE: COUNTRY MEADOWS OF WEST  
SHORE  
4837 EAST TRINDLE ROAD  
MECHANICSBURG, PA, 17050  
LICENSE/COC#: 33352

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 06/09/2022, 06/14/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,  
[REDACTED]

Enclosure  
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY - PUBLIC

**Facility Information**

**Name:** COUNTRY MEADOWS OF WEST SHORE      **License #:** 33352      **License Expiration:** 08/31/2022  
**Address:** 4837 EAST TRINDLE ROAD, MECHANICSBURG, PA 17050  
**County:** CUMBERLAND      **Region:** CENTRAL

**Administrator**

**Name:** [REDACTED]      **Phone:** [REDACTED]      **Email:** [REDACTED]

**Legal Entity**

**Name:** COUNTRY MEADOWS OF WEST SHORE LLC  
**Address:** [REDACTED]  
**Phone:** [REDACTED]      **Email:** [REDACTED]

**Certificate(s) of Occupancy**

**Type:** C 2 LP      **Date:** 11/19/2002      **Issued By:** Labor and Industry

**Staffing Hours**

**Resident Support Staff:** 0      **Total Daily Staff:** 124      **Working Staff:** 93

**Inspection Information**

**Type:** Partial      **Notice:** Unannounced      **BHA Docket #:**  
**Reason:** Incident      **Exit Conference Date:** 06/14/2022

**Inspection Dates and Department Representative**

06/09/2022 On Site [REDACTED]  
06/14/2022 Off Site [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**

**License Capacity:** 180      **Residents Served:** 76

**Secured Dementia Care Unit**

**In Home:** Yes      **Area:** Connections      **Capacity:** 92      **Residents Served:** 48

**Hospice**

**Current Residents:** 13

**Number of Residents Who:**

**Receive Supplemental Security Income:** 0      **Are 60 Years of Age or Older:** 75  
**Diagnosed with Mental Illness:** 0      **Diagnosed with Intellectual Disability:** 0  
**Have Mobility Need:** 48      **Have Physical Disability:** 0

## Inspections / Reviews

06/09/2022 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *06/26/2022*

06/27/2022 - POC Submission

Reviewer: [REDACTED] Follow-Up Type: *Document Submission* Follow-Up Date: *07/11/2022*

07/07/2022 - Document Submission

Reviewer: [REDACTED] Follow-Up Type: *Not Required*

## 42b - Abuse

**1. Requirements**

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

**Description of Violation**

On [REDACTED]/22 at approximately [REDACTED] a.m., staff person A was observed leaning into the face of and screaming into Resident 1's ear, multiple times, to "shut the [REDACTED] up" and "I am sick of you."

**Plan of Correction****Accept**

- Abuse of any kind is absolutely not tolerated at Country Meadows. As soon as the Executive Director and manager became aware of this behavior the coworker was removed from work and sent home on [REDACTED] 22. An investigation was immediately initiated looking into the situation.
- The coworker was terminated from employment on [REDACTED]/22 for mistreating a resident and a violation of our policy.
- All PCA's and Medication Associates will be retrained by the Director of Nursing or designee on Abuse and Neglect, Abuse reporting and Coworker burnout on or before July 5, 2022. Documentation will be provided to DHS licensing.

**Completion Date:** 06/21/2022

**Document Submission****Implemented**

Documentation attached.