

Department of Human Services
Bureau of Human Service Licensing

July 12, 2022

[REDACTED]
INSINGERS PERSONAL CARE HOMES WEST INC
[REDACTED]

RE: INSINGERS PERSONAL CARE
HOMES WEST
124 EMERY STREET
WILLIAMSPORT, PA, 17701
LICENSE/COC#: 22745

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 06/08/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,

[REDACTED]
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY

Facility Information

Name: *INSINGERS PERSONAL CARE HOMES WEST* **License #:** 22745 **License Expiration:** 03/01/2023
Address: : 124 EMERY STREET, WILLIAMSPORT, PA 17701
County: LYCOMING **Region:** NORTHEAST

Administrator

Name: [REDACTED] **Phone:** [REDACTED] **Email:** [REDACTED]

Legal Entity

Name: *INSINGERS PERSONAL CARE HOMES WEST INC*
Address: [REDACTED]
Phone: [REDACTED] **Email:** [REDACTED]

Certificate(s) of Occupancy

Type: 1 2 **Date:** 01/18/2019 **Issued By:** L&I

Staffing Hours

Resident Support Staff: 0 **Total Daily Staff:** 23 **Working Staff:** 17

Inspection Information

Type: *Partial* **Notice:** *Unannounced* **BHA Docket #:**
Reason: *Interim* **Exit Conference Date:** 06/08/2022

Inspection Dates and Department Representative

06/08/2022 On Site [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 29 **Residents Served:** 23

Secured Dementia Care Unit

In Home: No **Area:** **Capacity:** **Residents Served:**

Hospice

Current Residents: 0

Number of Residents Who:

Receive Supplemental Security Income: 22 **Are 60 Years of Age or Older:** 15
Diagnosed with Mental Illness: 17 **Diagnosed with Intellectual Disability:** 4
Have Mobility Need: 0 **Have Physical Disability:** 0

Inspections / Reviews

06/08/2022 - Partial

Lead Inspector: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 06/23/2022

Inspections / Reviews (*continued*)

07/09/2022 - POC Submission

Reviewer: [REDACTED] Follow-Up Type: *Document Submission* Follow-Up Date: *07/19/2022*

07/12/2022 - Document Submission

Reviewer: [REDACTED] Follow-Up Type: *Not Required*

102i - Soap Dispenser**1. Requirements**

2600.

102.i. A dispenser with soap shall be provided within reach of each bathroom sink. Bar soap is not permitted unless there is a separate bar clearly labeled for each resident who shares a bathroom.

Description of Violation

The shower room on the 2nd floor had two unlabeled bars of soap in use.

Repeat Violation from 02-08-22

Plan of Correction**Accept**

The administrator will be the person responsible for ensuring that all residents have their own soap and are not sharing.

Soap dispensers are available by every hand sink and will be filled every Monday.

Showers have body wash available to make sure bar soap is not being left in the shower.

By eliminating bar soap, residents will not be able to leave their soap in the bathroom.

Individual products will ensure that personal hygiene is maintained.

Completion Date: 06/09/2022

Document Submission**Implemented**

The administrator will be the person responsible for ensuring that all residents have their own soap and are not sharing.

Soap dispensers are available by every hand sink and will be filled every Monday.

Showers have body wash available to make sure bar soap is not being left in the shower.

By eliminating bar soap, residents will not be able to leave their soap in the bathroom.

Individual products will ensure that personal hygiene is maintained.

132a - Monthly Fire Drill**1. Requirements**

2600.

132.a. An unannounced fire drill shall be held at least once a month.

Description of Violation

The home did not conduct fire drills during the months of [REDACTED] 2022.

Plan of Correction**Accept**

The administrator will be responsible for conducting monthly fire drills.

Fire drill reminders are now logged into a voice mail on the administrator's phone so a monthly reminder will be given.

Conducting monthly fire will ensure that residents are prepared to evacuate without hesitation in the event of a real fire.

Completion Date: 06/13/2022

Update: 07/09/2022

Please send copy of fire drill log for June 2022.

Document Submission**Implemented**

The administrator will be responsible for conducting monthly fire drills.

Fire drill reminders are now logged into a voice mail on the administrator's phone so a monthly reminder will be given.

Conducting monthly fire will ensure that residents are prepared to evacuate without hesitation in the event of a

132a - Monthly Fire Drill (continued)

real fire.

85b - Infestation

1. Requirements

2600.

85.b. There may be no evidence of infestation of insects or rodents in the home.

Description of Violation

Mouse droppings were observed in the pantry to the right of the refrigerator in the kitchen. Mouse droppings were also observed on the bottom shelf of the storage cabinets in the kitchen.

Repeat violation from 02/08/2022

Plan of Correction

Accept

The administrator will be responsible for making sure that mice droppings are not in kitchen cupboards.

The exterminator will spray the home monthly plus as needed to help eliminate the mice. Box traps have also been placed in the kitchen area.

The 11:00pm - 7:00am shift will check and clean the cupboards every shift.

Constant checking and cleaning will ensure food contamination and resident illness.

Completion Date: 06/08/2022

Document Submission

Implemented

The administrator will be responsible for making sure that mice droppings are not in kitchen cupboards.

The exterminator will spray the home monthly plus as needed to help eliminate the mice. Box traps have also been placed in the kitchen area.

The 11:00pm - 7:00am shift will check and clean the cupboards every shift.

Constant checking and cleaning will ensure food contamination and resident illness.

183e - Storing Medications

1. Requirements

2600.

183.e. Prescription medications, OTC medications and CAM shall be stored in an organized manner under proper conditions of sanitation, temperature, moisture and light and in accordance with the manufacturer's instructions.

Description of Violation

The [redacted] insulin pen belonging to resident #1 was not dated when the pen was opened for use.

Repeat violation from 02/08/2022.

Plan of Correction

Accept

The administrator will be responsible for ensuring that all insulin pens are dated when they are opened. [redacted] will check every Monday, Wednesday and Friday to make sure all dates are on opened pens.

Staff person [redacted] will check the remaining days.

By dating pens when they are opened will ensure that insulin is not used past its expiration date and that medications are stored in a manner that prevents damage or loss.

Completion Date: 06/09/2022

Document Submission

Implemented

The administrator will be responsible for ensuring that all insulin pens are dated when they are opened. [redacted] will check every Monday, Wednesday and Friday to make sure all dates are on opened pens.

183e - Storing Medications (continued)

Staff person [redacted] will check the remaining days.

By dating pens when they are opened will ensure that insulin is not used past its expiration date and that medications are stored in a manner that prevents damage or loss.

187a - Medication Record

1. Requirements

2600.

187.a. A medication record shall be kept to include the following for each resident for whom medications are administered:

- 14. Name and initials of the staff person administering the medication.

Description of Violation

The following medications were not initialed as administered on [redacted]/22 at [redacted] pm on the Medication Administration Record for resident #2:

[redacted]

Repeat violation from 2/08/22.

Plan of Correction

Accept

The administrator will be responsible for making sure that all medications are administered and initialed that they have been given.

The MAR will be checked every Monday, Wednesday and Friday by the administrator to ensure all medications are being given.

By signing for given meds will ensure the homes staff will be able to track all medications a resident receives and ensure all medications are administered as prescribed.

Completion Date: 06/09/2022

Document Submission

Implemented

The administrator will be responsible for making sure that all medications are administered and initialed that they have been given.

The MAR will be checked every Monday, Wednesday and Friday by the administrator to ensure all medications are being given.

By signing for given meds will ensure the homes staff will be able to track all medications a resident receives and ensure all medications are administered as prescribed.