

Department of Human Services
Bureau of Human Service Licensing

August 16, 2022

[REDACTED]
ALEXANDRIA MANOR OF ALLENTOWN INC
7 SOUTH NEW STREET
NAZARETH, PA, 18064

RE: ALEXANDRIA MANOR
7 SOUTH NEW STREET
NAZARETH, PA, 18064
LICENSE/COC#: 21064

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 06/02/2022 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Sincerely,

[REDACTED]
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY

Facility Information

Name: ALEXANDRIA MANOR **License #:** 21064 **License Expiration:** 08/15/2022
Address: 7 SOUTH NEW STREET, NAZARETH, PA 18064
County: NORTHAMPTON **Region:** NORTHEAST

Administrator

Name: [REDACTED] **Phone:** [REDACTED] **Email:** [REDACTED]

Legal Entity

Name: ALEXANDRIA MANOR OF ALLENTOWN INC
Address: 7 SOUTH NEW STREET, NAZARETH, PA, 18064
Phone: 6107594060 **Email:** hsmith@alexandriamanor.com / alexandriamanorrb@gmail.com

Certificate(s) of Occupancy

Type: C-2 LP **Date:** 05/17/1994 **Issued By:** L&I

Staffing Hours

Resident Support Staff: 0 **Total Daily Staff:** 93 **Working Staff:** 70

Inspection Information

Type: Partial **Notice:** Unannounced **BHA Docket #:**
Reason: Incident **Exit Conference Date:** 06/02/2022

Inspection Dates and Department Representative

06/02/2022 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 93 **Residents Served:** 71

Secured Dementia Care Unit

In Home: No **Area:** **Capacity:** **Residents Served:**

Hospice

Current Residents: 15

Number of Residents Who:

Receive Supplemental Security Income: 0 **Are 60 Years of Age or Older:** 69
Diagnosed with Mental Illness: 3 **Diagnosed with Intellectual Disability:** 1
Have Mobility Need: 22 **Have Physical Disability:** 0

Inspections / Reviews

06/02/2022 - Partial

Lead Inspector: [REDACTED]

Follow-Up Type: *POC Submission*Follow-Up Date: *07/06/2022*

07/07/2022 - POC Submission

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission*Follow-Up Date: *07/13/2022*

08/16/2022 - Document Submission

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

182b - Prescription Medication

1. Requirements

2600.

182.b. Prescription medication that is not self-administered by a resident shall be administered by one of the following:

1. A physician, licensed dentist, licensed physician’s assistant, registered nurse, certified registered nurse practitioner, licensed practical nurse or licensed paramedic.
2. A graduate of an approved nursing program functioning under the direct supervision of a professional nurse who is present in the home.
3. A student nurse of an approved nursing program functioning under the direct supervision of a member of the nursing school faculty who is present in the home.
4. A staff person who has completed the medication administration training as specified in § 2600.190 (relating to medication administration training) for the administration of oral; topical; eye, nose and ear drop prescription medications; insulin injections and epinephrine injections for insect bites or other allergies.

Description of Violation

Staff person A, who administers medications, has not completed an annual practicum since [redacted] 2020.

Staff person B, who administers medications, has not completed an annual practicum since [redacted] 2020.

Plan of Correction

Accept

Staff person A & B were re-educated in the steps of administering medication, medication errors, and reporting medication errors and are currently enrolled in the Medication Administration Course to maintain compliance with Regulation 182b. Administrator/Designee will submit medication administration summary and qualification form upon completion. Staff person A & B were also physically observed in administering medication by the Train the Trainer, Robyn Brown. Moving forward, annual practicums will be completed yearly with quarterly observations and MAR reviews for all Medication Technicians.

Completion Date: 07/06/2022

Update: 07/07/2022

Please send proof of compliance, staff training. Also include in your POC - Who will be responsible for ongoing compliance?

Document Submission

Implemented

Staff person A & B were re-educated in the steps of administering medication, medication errors, and reporting medication errors and are currently enrolled in the Medication Administration Course to maintain compliance with Regulation 182b. Administrator/Designee will submit medication administration summary and qualification form upon completion. Staff person A & B were also physically observed in administering medication by the Train the Trainer, Robyn Brown. Moving forward, annual practicums will be completed yearly with quarterly observations and MAR reviews for all Medication Technicians. 7/22/2022-The Train the Trainer will be responsible for ongoing compliance, and we will submit the med tech administration training once all med techs are completed as most are 1/2 way through completion at this time.

182c - Medication Administration

1. Requirements

2600.

182.c. Medication administration includes the following activities, based on the needs of the resident:

1. Identify the correct resident.
2. If indicated by the prescriber’s orders, measure vital signs and administer medications accordingly.
3. Remove the medication from the original container.
4. Crush or split the medication as ordered by the prescriber.
5. Place the medication in a medication cup or other appropriate container, or in the resident’s hand.

182c - Medication Administration (continued)

- 6. Place the medication in the resident's hand, mouth or other route as ordered by the prescriber, in accordance with the limitations specified in subsection (b)(4).
- 7. Complete documentation in accordance with § 2600.187 (relating to medication records).

Description of Violation

Resident #1 has an order for [REDACTED] pm daily. On [REDACTED]/22 it was discovered that resident #1 had stockpiled [REDACTED] pills. Staff person B confirmed that when administering the medication [REDACTED] at [REDACTED] pm staff person B would leave the medication with the resident to take later in the night. Staff person B did not follow the correct steps of medication administration.

Plan of Correction

Accept

After exit interview with Inspector, [REDACTED], Staff person B received a written warning for not following the proper steps of medication administration, specifically not observing Resident # 1 take their medication. Staff person B received re-education in the proper steps of Medication Administration, Medication Errors, and Reporting Medication Errors. Staff person B has also been re-enrolled in the Medication Administration Course. Administrator/Designee will submit the medication administration summary and qualification form upon completion.

Completion Date: 07/06/2022

Update: 07/07/2022

Please send proof of staff training. Also include in your POC - Who will be responsible for ongoing compliance?

Document Submission

Implemented

After exit interview with Inspector, [REDACTED] Staff person B received a written warning for not following the proper steps of medication administration, specifically not observing Resident # 1 take their medication. Staff person B received re-education in the proper steps of Medication Administration, Medication Errors, and Reporting Medication Errors. Staff person B has also been re-enrolled in the Medication Administration Course. Administrator/Designee will submit the medication administration summary and qualification form upon completion. 7/22/2022-Administrator/Train the Trainer will be responsible for ongoing compliance, and we will submit med tech administration training once completed by all med techs as most are 1/2 way through completion.

187d - Follow Prescriber's Orders

1. Requirements

- 2600.
- 187.d. The home shall follow the directions of the prescriber.

Description of Violation

Resident #1 has an order for [REDACTED] pm. From [REDACTED]/22 through [REDACTED]/22 the medication was not available to be administered to the resident as ordered.

Plan of Correction

Accept

Resident # 1's PCP was notified via fax and telephone of the need of refills 1 day prior to running out of the medication. Administrator/Train the Trainer discussed in re education the importance of notifying the PCP within ONE week of requiring refills for all medications. A medication technician has been assigned to each medication cart for the purpose of cycle turn over, medication refill reviews, ordering, cleaning and storing of all medication. If the medication technician is experiencing difficulties in a response from any PCP for refills, they will communicate this to the Administrator/Train the Trainer, who will also begin contacting the PCP, along with notifying the POA of the need for a prescription refill. If a refill remains on the medication, [REDACTED] Pharmacy is available for emergency refills at the cost of the facility.

Completion Date: 07/06/2022

187d - Follow Prescriber's Orders (continued)

Update: 07/07/2022

Please send proof of staff training. Also include in your POC - Who will be responsible for ongoing compliance?

Document Submission**Implemented**

Resident # 1's PCP was notified via fax and telephone of the need of refills 1 day prior to running out of the medication. Administrator/Train the Trainer discussed in re-education the importance of notifying the PCP within ONE week of requiring refills for all medications. A medication technician has been assigned to each medication cart for the purpose of cycle turn-over, medication refill reviews, ordering, cleaning and storing of all medication. If the medication technician is experiencing difficulties in a response from any PCP for refills, they will communicate this to the Administrator/Train the Trainer, who will also begin contacting the PCP, along with notifying the POA of the need for a prescription refill. If a refill remains on the medication, [REDACTED] Pharmacy is available for emergency refills at the cost of the facility. 7/22/2022-The Med Techs/Administrator/Train the Trainer will be responsible for maintaining compliance.